

Applying for a concealed leak concession

Property owners are responsible for all water usage on their premises. However, if you have a substantial increase in your water usage due to an undetected leak, you can apply for a concession.

To help with the application process, please refer to the following information.

Conditions and important information

- The term 'leak' shall be defined as the accidental emergence of water where it is not intended such as a crack, crevice or hole within the premises and/or property which has been caused by wear or damage.
- The leak must have been concealed, meaning the occupant could not reasonably have known that a leak existed (eg leaks below ground or under buildings).
- Concessions are not granted for water loss or leakage from fixtures like taps, toilet cisterns, hot water systems, or plumbing fittings/water pipes servicing sprinkler systems or swimming pools.
- The leak must have been significant. A leak is determined to be significant if the water usage for the period is greater than 50kL and at least 1.5 times greater than the average water usage of the corresponding reading period in the previous three years.
- The leak must be repaired and the internal plumbing system tested at a pressure of 500KPa. If the water pressure supplied to the property is greater than 500KPa, you will need to provide certification stating that a pressure limiting valve has been fitted at the property boundary, reducing the pressure to 500KPa.
- A concession can only be granted once every three years, for a maximum reduction of 1,000kL.

How to apply

- To apply for a concession, you must be the owner or agent of the premises and submit a *Concealed leak concession application form* to Council within 60 days of the water usage account being issued.
- You will need to provide a copy of the licenced plumber's invoice or statement with the application. The invoice should state the leak location, necessary repairs and confirmation that the internal plumbing system has been tested and is in good condition and proof of reading after repair.

More information

Information about how Council determines water usage accounts can be found in our *Water Usage Charging* policy available on our website at:

www.esc.nsw.gov.au/council/governance/council-policies

Concealed leak concession application form

Use this form to apply for a concession where a concealed leak has resulted in a significant increase in your water usage.

Water usage account number

Date account issued

Applicant details

Property owner

Body Corporate

Real Estate Agent

Your name

Phone number

Postal address

Email address

Leak details

Property address where leak occurred

Specific location of the leak within the property

Date leak suspected

Date leak repaired

Meter reading after repair (black numbers only)

Applicant's declaration

I declare that:

- The leak was concealed (eg below ground or under a building)
- The water usage for the period is greater than 50kL and at least 1.5 times the 3-year average
- The leak has been repaired by a licensed plumber and I have attached a copy of the plumber's invoice or statement as proof of repair (including a meter reading from the day of the repair)
- I have attached proof that a pressure test has been carried out at pressure of 500KPa and the installation of a pressure limiting valve if applicable
- This application has been lodged within 60 days of the water usage account being issued

Signed

Date

Submit your application

- Eurobodalla Shire Council, PO Box 99, Moruya NSW 2537, or
- council@esc.nsw.gov.au