

Accommodation business checklist

Cups

Avoid: plastic-lined or standard single-use cups

Good: use compostable/biodegradable cups and ask customers to go 'topless' (lid free)

Better: provide reusable cups

Best: encourage customers to bring their own reusable cups

We already
do this

We could
do this

Plastic bags

Avoid: any kind of plastic bags

Good: always ask 'do you need a bag?' instead of automatically offering one

Better: only provide paper bags, recycled boxes, reusable bags, Boomerang Bags

Best: offer an incentive for customers to bring their own bags, or do not use bags at all

We already
do this

We could
do this

Straws

Avoid: plastic straws

Good: provide paper, bamboo, silicone or metal straws only (not plastic)

Better: offer reusable straws for customers to buy/borrow/return

Best: keep paper or reusable straws out of view and only provide when customers ask

We already
do this

We could
do this

Plastic cutlery

Avoid: disposable plastic cutlery

Good: only provide compostable and biodegradable cutlery, such a wood or bamboo

Better: offer an incentive for customers to bring their own cutlery, or a borrow/return option

Best: keep compostable and biodegradable cutlery out of view and only provide when customers ask

We already
do this

We could
do this

Water bottles

	We already do this	We could do this
Avoid: free plastic bottled water in rooms		
Good: provide water dispensers in lobby and common areas		
Better: offer incentive for customers to bring their own drink bottles, or a borrow/return option		
Best: keep a glass or metal water jug in the room and/or fridge with re-usable cups		

Toiletries

	We already do this	We could do this
Avoid: single-serve hair and body care, as well as shower caps and toothbrushes		
Good: keep toiletries at reception and only provide when customers ask		
Better: install dispensers for hair and body care products in bathrooms, and use bulk refills		
Best: encourage customers to bring their own toiletries, or do not provide them at all		

Sachets

	We already do this	We could do this
Avoid: single serve plastic sachets of sugar, salt and pepper, condiments, coffee, biscuits, etc		
Good: keep food and drink at reception and only provide when customers ask		
Better: provide salt, pepper and sugar in shakers and dispensers		
Best: encourage customers to go to local shops or cafes, or do not provide them at all		

You tell us!

Tell us the areas you would like to reduce single-use items and/or other waste management issues, and we'll investigate solutions.

To find out more, contact:
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