



# Annual Report 2021-22

Eurobodalla Shire Council

### **Acknowledgement of Country**

Eurobodalla Shire Council recognises Aboriginal people as the original inhabitants and custodians of all land and water in the Eurobodalla and respects their enduring cultural and spiritual connection to it. We are on Yuin Country.

### **Access to information**

The best way to find out information about Council is to read the meeting agenda papers, read the Living in Eurobodalla residents newsletter, follow us on Facebook, subscribe to Council News and read Council Noticeboard in the local papers, visit the website, drop into a library in Narooma, Moruya or Batemans Bay, or visit the Customer Service Centre in Moruya.

### **How to contact us**

Customer Service Centre  
Corner Vulcan and Campbell Streets, Moruya.  
Monday to Friday, 8.30am to 4.30pm

**P** 02 4474 1000 **F** 02 4474 1234  
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**W** [www.esc.nsw.gov.au](http://www.esc.nsw.gov.au) and click 'Have Your Say'.

Councillors: See contact details on our website and on Council's Noticeboard page in local papers.



# Welcome

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## Welcome to Eurobodalla Shire Council's Annual Report 2021-22.

This report provides our community, Councillors and staff with a comprehensive account of Council's achievements and challenges during the year, including an overview of our financial position and performance against commitments set in our Delivery Program 2017-22 and Operational Plan 2021-22.

This report demonstrates the diversity and breadth of services and operations delivered to our community daily with insights into our financial position and decision making.

Council acknowledges the hard work and commitment of our staff and volunteers who deliver services and facilities to Eurobodalla. This year's Annual Report highlights the incredible range of skills and expertise staff bring to serving our diverse community.

This report is prepared in compliance with the *Local Government Act 1993*.

We hope you enjoy reading about our 2021-22 year.





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# Message from the Mayor



We are proud to present this year's Annual Report, the first for this Council Term, which outlines the work undertaken by current and former Councillors, and our staff.

2021-22 was a challenging year with COVID-19 restrictions ongoing, bushfire rebuild, and floods that continued to destroy our infrastructure. However, due to the dedication of staff, Council was able to deliver on our targets as set out in the Operational Plan 2021-22.

In December 2021, Local Government elections were held, where a new Mayor and eight Councillors were elected. Both the current and former Council played an integral part in the delivery of this year's achievements.

In January and February 2022, the newly elected Council undertook an extensive induction programme and enhanced their knowledge of Local Government. Shortly after, Council adopted a new Community Strategic Plan, which sets out the vision for Eurobodalla for the next twenty years. The Plan was based on extensive community consultation.

We sought nominations from the community for Council's seven advisory committees. These committees have already begun providing specialised knowledge and insight on various matters.

We celebrated the opening of the Bay Pavilions in June 2022; a project that has been six years in the making. This extraordinary community asset would not have been possible without significant Australian and NSW government grant funding, the hardwork of Council staff and contractors, and community support.

Council progressed the Southern Water Storage Project this year by working on the construction of the Tuross River Pump Station and awarding the tender for its construction. This project is also supported by Australian and NSW government grant funding.

Council's commitment to making Eurobodalla a more accessible place for people with a disability was cemented with the adoption of a new Disability Inclusion Action Plan. We look forward to implementing the actions in this plan to make Eurobodalla more accessible for all people.

The Public Art Strategy, Mogo Village Place Activation Plan, Batemans Bay Urban Creeks Flood Study and Eurobodalla Local Infrastructure Contributions Plan were adopted by Council. These documents provide guidance for the future of Eurobodalla. Community recreation and marine infrastructure facilities continued to be maintained and upgraded throughout the year in line with the Recreation and Open Space Strategy and the Marine Strategy.

Our positive relationship with the Australian and NSW governments continued with strong advocacy and grant funding applications, resulting in securing \$84 million of grant funding this financial year. This will greatly assist in supporting our community infrastructure and services.

The Mogo Trails project progressed, with the detailed design almost complete and a tender awarded to commence construction. We look forward to the exciting economic and tourism benefits that this project will bring to our shire.

Funding was secured from the NSW Government for the Wagonga Inlet Living Shoreline Project which will see a jetty and pontoon installed. Restoration of the foreshore and oyster reef in this area also commenced.

Construction of the Coastal Headlands Walking Trail also began with stairs installed at the northern end of Caseys Beach, Batehaven, and the installation of a viewing platform at Observation Point. This exciting project will see walking trails developed from Observation Point to Mackenzies Beach.

Council remained connected with the community with our customer service team taking over 57,000 phone calls and receiving over 35,000 emails during the year. Council's communications team distributed 189 media releases to the community and our Facebook Page reached over 17,100 followers.

We are very proud of the successes achieved this year. To our community, volunteers, former and current Councillors and staff, thank you for your support in the delivery of the outcomes listed in this Annual Report.

**Mathew Hatcher**  
Mayor  
Eurobodalla Shire Council



# Our Eurobodalla

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Eurobodalla is a vibrant community with strong rural and coastal heritage and Aboriginal culture. Our local economy; built around construction, tourism, retail and health industries. Located close to Canberra and Sydney, Eurobodalla offers a great alternative to city living.

The walbanga people of the yuin nation are recognised as the first people of our region. The dhurga speaking walbanga people have lived in this area for thousands of years and have an enduring custodianship and connection over the land and waterways of Eurobodalla.

Moruya Shire was formed in 1906 after the first elections were held on 8 December 1906, with E M Mort elected as the first Shire President. In 1954, Eurobodalla Shire was formed and in 2008, Eurobodalla chose its first popularly elected Mayor, Fergus Thomson OAM. The most recent popularly elected Mayor, Mathew Hatcher, was declared in December 2021.

With 143km of coastline, 83 beaches and four major river systems, Eurobodalla is known as the land of many waters. Over three-quarters of our land area is open space, consisting of 10 national parks and 15 state forests.

Eurobodalla's unique and valued natural environment of waterways, coastline and open spaces is both an opportunity and a challenge. The mix of urban and rural land uses is influenced by environmental considerations, and infrastructure constructed during strong subdivision in the 1950s and 1960s now requires significant upgrades to meet current standards.

In 2021 Eurobodalla's resident population reached 40,453. Based on current projections, it is expected to reach more than 45,000 by 2036. Our population is spread along the coastline, in the regional centre of Batemans Bay, the main towns of Moruya and Narooma and smaller villages and rural areas.

Eurobodalla attracts around 1.2 million visitors annually with higher visitation during the holiday peak seasons. The high seasonal variation in population due to tourism creates both opportunities and challenges for local businesses and Council. This results in a need to provide infrastructure capable of handling peak loadings, paid for by our ratepayers, and a lower ability to collect fees and charges relative to the scale of the infrastructure we require. These characteristics need to be planned for and we continue to pursue grant funding from all levels of government to support our community.

Eurobodalla is in the NSW state electorate of Bega, and straddles Australian Government electorate boundaries; Gilmore to the north and Eden-Monaro to the south. Eurobodalla also sits within the Southern NSW Local Health District.



# Our year in review



Over the past year Council has delivered a range of events, projects and capital works that contribute to delivering on our community's vision to be friendly, responsible, thriving and proud.

## 2021

### July

- End of Term report tabled to Council
- NAIDOC Week
- Annual Hard Waste Collection commenced
- Rally of the Bay

### August

- National Tree Day Plant swap at Eurobodalla Regional Botanic Garden
- Temporary closure of Council Facilities due to NSW Government's state-wide COVID-19 lockdown

### September

- COVID-19 impacted events during September

### October

- Council facilities begin reopening after NSW Government's state-wide COVID-19 lockdown
- Mayor's Writing Competition announcement

### November

- The BAS reopens with Light Years exhibition

### December

- Local Government elections

## 2022

### January

- Induction of new Councillors
- Opening of Batemans Bay OOSH Building

### February

- Community Strategic Plan endorsed – Our Eurobodalla 2042

### March

- Clean Up Australia Day
- Moruya Celebrates – Mardi Gras
- Eurobodalla Heritage Award
- Seniors Festival
- Children's Services Forum

### April

- Currents 2022 All-Ages Music Event
- 'From The Forest' Cultural Event

### May

- Local Hero Award ceremony
- Nelligen Community Day – Bushfire Recovery Event
- 'Love a Farmer' Dinner
- National Volunteer Week Morning Tea

### June

- Official opening of Bay Pavilions Arts and Aquatic Centre
- Unveiling of sculptures by Terrance Plowright OAM





# Bay Pavilions



This year, Council celebrated the opening of Bay Pavilions, Eurobodalla’s new aquatic, arts and leisure centre located in Batemans Bay.



For Council this project began six years ago in April 2016, when Council made the strategic purchase of the former Batemans Bay Bowling Club site. For the Batemans Bay Indoor Aquatic Committee and Perfex, the journey toward a modern aquatic and performing arts facilities began many years before, with tireless years of advocacy.

Following the purchase of the land, Council asked the community for their ideas for the future use of the land and 187 submissions, and 114 Facebook comments were received. There was overwhelming support for an aquatic centre, hydrotherapy facility and performing arts space and in October 2016, Council appointed the Batemans Bay Mackay Park Sunset Committee.

The sunset committee was created by appointing nine community members who were representatives from various community groups, the Mayor as Chair and two Councillors. The committee’s aim was to assist Council with the investigation of opportunities for the development of the site and to develop and oversee the engagement process.

## November 2016

Council resolved to proceed with the preparation of a concept plan and business case for the preferred mix of development outcomes. In January 2017, Council engaged Otium Planning group to prepare, a concept plan for the precinct, and a detailed business case for an aquatic, arts and recreation centre.

## August 2017

An extraordinary Council Meeting was held where two options, a combined facility with all functions under 1 roof or 2 separate buildings where the aquatics and arts were provided as separate developments, were presented to Council for consideration. Council proceeded with the option of a combined aquatic, arts and cultural facility at the southern end of the precinct. This option enabled the facilities to be constructed more cheaply and delivered operational cost savings. This option also meant that the former bowling club site at the northern end of the precinct was not impacted, making it available to be considered for other uses.



### March 2018

Former NSW Premier Gladys Berejiklian and former Member for Bega, Andrew Constance announced that Council was successful in receiving funding of \$26M towards the construction of the Regional Aquatic, Arts and Leisure Centre. This announcement enabled Council to progress the project.

### September 2018

Council awarded the design tender to NBRS architects. The team at NBRS commenced working on a design that responded to the concept plan that Council endorsed in August 2017. Three design concepts were put on display for public comment and a design was chosen that balanced functionality, construction cost and ongoing operational costs.

### March 2019

The Australian Government announced they would contribute \$25M from the Commonwealth's Regional Growth Fund for the regional aquatic, arts and leisure centre. Shortly thereafter, Council engaged ADCO Constructions to undertake the construction of the centre.

### September 2020

Council hosted a sod-turning ceremony to commence the official construction of the Bay Pavilions project. We were joined by representatives of the Australian and NSW governments, NSW Public Works advisory and ADCO Constructions.

### January to June 2021

Council engaged brand design specialist CITIZEN to work with Council and the community to develop the branding and naming of for the Centre and Bay Pavilions was chosen.

After consideration of a range of management models and a tender process Council appointed Aligned Leisure to manage the facility.

ADCO Constructions, with the assistance of many local contractors, worked tirelessly on the construction of the Bay Pavilions and despite wet weather and the impacts of Covid 19 the project was delivered on time and within budget.





**April 2022**

Council held an official opening for the Bay Pavilions. Representatives of the Australian and NSW governments, ADCO Constructions, local contractors, Aligned Leisure, the former Mayor and Councillors, local community groups and community representatives from the Sunset Committee were in attendance.

At the opening, Andrew Tipet from NBRA Architecture, who designed the building commented that:

“A personal highlight of this project was meeting with so many different members of the community and hearing from them about their aspirations for the building, and what makes life in the Bay so special. During those first few months as we met with Council and the community it became clear that Bay Pavilions had the potential to be so much more than just a co-location of an arts and recreation facility.

“A personal highlight of this project was meeting with so many different members of the community and hearing from them ...”

The building essentially comprises of two pavilions, an arts pavilion and the aquatic pavilion, connected by the linking Foyer space. Even though there is a level of separation what is so exciting about this project is the way that the arts, leisure, health and recreation are allowed to rub off each other and coalesce. It will make for a really vibrant and dynamic community meeting place that invites you to participate and get involved in all of the different activities and events on offer. We speak about a level of wellness that can be

found individually or as a society when we can find that balance of mind, body, soul, and Bay Pavilions represents a wonderful example of what a really inclusive and wholistic community facility can look like. I think it’s a real testament to Council that they embarked on such a bold brief, and we are excited to see how it will be used and embraced by the local community.”

“... Bay Pavilions represents a wonderful example of what a really inclusive and wholistic community facility can look like.”

The Bay Pavilions includes a 25 metre, eight lane pool with ramp access, separate warm water pool, freeform indoor leisure pool that includes a learn to swim pool and toddler areas, water play splash pads, waterslides, gym group fitness and wellness area, a large flexible, flat floor auditorium with retractable seating for 350 people, dressing rooms, green room and storage, gallery/exhibition place and storage, rehearsal/dance studio/music room, wet arts workshop space and storage, dry arts workshop space and storage, meeting and multipurpose rooms.



**June 2022**

Bay Pavilions was open to the public bringing the dreams of many in our community to life. We thank everyone in the community, the NSW and Australian Governments, the contractors and consultants who helped make Bay Pavilions come to life.



# Awards and Recognition

Throughout the year, Council has been recognised for its positive contributions to the community. Council also celebrates, via civic receptions and award ceremonies, the numerous achievements of our community members and local organisations who are dedicated to helping make Eurobodalla a great place to live.



## Council Awards

During 2021-22:

- Council employee Kiel Rosevear Apprentice Mechanic received the Dot Hennessy Commitment to Vocational Education and Training Award in the 2022 NSW Training Awards.
- Council employee Paul Martin Invasive Species supervisor received the NSW Weed Industry's Stephenson Award, for local government professionals who make an outstanding contribution towards protecting NSW from the impact of weeds
- The Bay Pavilions architect, NBRS, in association with Donovan Payne Architects, won the Australian Sport, Recreation and Play Innovation Awards, Sport and Leisure Facility Design Award.
- Narooma was awarded a Highly Commended (runner up) in the Top Tourism Town – Small Tourism Town in NSW.

## Local Heroes

Each year in the lead up to National Volunteers Week, Council calls for nominations for the Local Hero Award. This annual award recognises residents who make outstanding contributions to our community; people who give up their own time for the benefit of others and for our community.

Dr Jenny Munro AM, the well-loved former GP, volunteer and philanthropist was named Eurobodalla's 2022 Local Hero. Dr Munro's dedication to service didn't slow when she retired from medicine after working in the Narooma community since the 1970s. Now president of the Narooma Chamber of Commerce, she has organised multiple events that celebrate community spirit, bringing people together after bushfires and lockdowns and honouring local achievement. Her Lighthouse Foundation provides scholarships for local students to study medicine, and her support for Indigenous students is notable.

This year in addition to the winner, Norm Moore, Kathryn Maxwell and Peter Ryan received highly commended awards. Mr Moore was posthumously commended for his work in passionately researching, compiling, and presenting Moruya's rich history for decades. Ms Maxwell was commended for her commitment to transitioning Eurobodalla to a low carbon economy and building climate resilience through the South Coast Health and Sustainability Alliance. Mr Ryan was recognised for his dedication to rugby union in Batemans Bay for the past 30 years and his tireless work as a volunteer during the fires.



## Mayor's Writing Competition

The Mayor's Writing Competition was initiated by former Mayor, the late Fergus Thomson OAM, to encourage and celebrate the literary talents of Eurobodalla children and young adults.

Each year, young authors between the ages of five and 18 are invited to submit an original work. Entrants can submit a short story, essay, poem, or any style of creative writing as long as the writing adheres to word limits set out in the terms and conditions.

Since its inception the Mayor's Writing Competition has received over 2,500 entries in total. The 2021 Mayor's Writing Competition received 150 imaginative and thoughtful entries from young Eurobodalla writers. This competition provides our youth the freedom and confidence to creatively express themselves through writing and illustrating.

The 2021 theme was 'magic' with all submissions incorporating the word in the text. Winners, runner ups and encouragement award winners received a professionally bound anthology that includes their own story and illustrations. This year the judges felt the need to acknowledge the number of quality entries received and recognise a greater number of writers, so a forth category of Special Mention was added.

### Mayor's Writing Competition winners and finalists

#### 5-6 years

**Winner:**  
Sunnie Thompson  
**Runner-up:** Bella Cowling  
**Encouragement award:**  
Aleera Murphy

**Special Mentions:** Sofia Burazer and Abigail Piper

#### 7-8 years

**Winner:** Poppy Mitchell  
**Runner-up:**  
Isabella Stanton  
**Encouragement award:**  
Zara McCarthy

**Special Mentions:** Peyton Apps and Lachlan Hanns

#### 9-10 years

**Winner:** Daisy West  
**Runner-up:** Abigail Heane  
**Encouragement award:**  
Max Kay

**Special Mentions:** Evelyn Bailey and Joey Clark-Mori

#### 11-12 years

**Winner:** Ollie Burke  
**Runner-up:** Maison Heane  
**Encouragement award:**  
Naomi Steffan

**Special Mentions:** Sophia Carver and Makhenzie Mathie

#### 13-14 years

**Winner:** Angus Blythe  
**Runner-up:** Charlie-May Hough

**Encouragement award:**  
Emma Penberthy  
**Special Mention:** Erin Drewsen and Scarlett Walters

#### 15-18 years

**Winner:** Sam Bath  
**Runner-up:** Alana Holley  
**Encouragement award:**  
Ryles Walters

**Special Mentions:**  
Makadde Ethell and Bethany Russell

### Syd Hayes Creative Writing Award

Sam Bath



## Environment calendar

Celebrating its 24th year, the 2022 calendar features 140 student artworks under the theme 'Our Estuaries, where the river meets the sea, where the duraya meets the barra barra'.

Each year all Eurobodalla primary schools create artwork for the calendar under a different theme and shortlisted entries from each school are featured on the following year's calendar.

### The 2022 calendar artists are:

**Minkinley Blewitt**  
St Bernard's Public School

**Christian Carter**  
St Mary's Primary School

**Malia Wilson**  
Mogo Public School

**Evan McGrath**  
Narooma Public School

**Sabine Smith**  
Batemans Bay Public School

**Paige Tilyard**  
Broulee Public School

**Caprice Faganello**  
St Bernard's Public School

**Jack Moore**  
Central Tilba Public School

**Adam Walsh**  
Moruya Public School

**Jade Williams**  
Sunshine Bay Public School

**Sebastian Wright**  
Bodalla Public School

**Bella Young**  
St Peter's Anglican College

**Oskar Feddersen**  
Central Tilba Public School

**Bria Draper**  
Sunshine Bay Public School





## Little Sellers Art Prize

The Little Sellers Art Prize is an annual competition for aspiring local artists in school years 1 to 12.

Established in 2016, the Little Sellers Art Prize provides an authentic exhibition experience for Eurobodalla's emerging artists. This year's theme was 'Greet the sun. Face the Moon' and participants were encouraged to interpret the theme in a way that was meaningful to them.

The Little Sellers Scholarship Program was created in 2022 as part of the Little Sellers Art Prize to assist Eurobodalla visual art students in year 11 or 12 to further their studies and support a career path in the arts. The recipient received \$2,000 toward the cost of professional development and education in visual arts from art collector, patron of the arts and philanthropist Mr. Basil Sellers AM.

## Little Sellers Art Prize winners and finalists

**Scholarship Winner:** Raphaella Herford

**Art Prize Winner:** Alison Muller

**Youth Services Award:** Eve Willis

**Children's Services Award:** Sunnie Thompson

**Winner school years 11-12:** Raphaella Herford

**Winner school years 8-10:** Alison Muller

**Winner school years 5-7:** Amelia Hick

**Winner school years 1-4:** Holly Blaas



# Awards and Recognition

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## Fergus Thomson OAM Heritage Award

The Fergus Thomson OAM Heritage Award recognises projects contributing to the community's appreciation and awareness of the Eurobodalla's heritage.

The annual award, established in 2020, honours the former Mayor, the late Fergus Thomson OAM, who had a strong commitment to the preservation of the cultural heritage of the region.

In 2021, Shirley Jurmann was honoured with the award. A fourth generation Louttit family member, Ms Jurmann is passionate about Moruya and its people. She is long time member of the Moruya and District Historical Society, which has published much of her research and observations about historical people and events in the area.

Her writings have provided great insight into the everyday lives of the people who lived and worked at Mourya across the generations, preserving the history of the district for future generations and has inspired other researchers interested in the history of our district.



## Citizenship

Under the *Citizenship Act 2007*, Council assists the Australian Government by hosting citizenship ceremonies for conferees in Eurobodalla. Attending a citizenship ceremony and making the pledge of commitment in front of a Presiding Officer is the final legal step to becoming an Australian Citizen by conferral.

During 2021-22, Council hosted five Citizenship Ceremonies to welcome 38 new citizens to Eurobodalla from all over the world. This page lists the number of people who were conferred as Australian citizens in Eurobodalla during 2021-22, according to their former nationality.

Country of nationality	Number of people
Brazil	1
Canada	4
Chile	2
England	1
France	1
India	5
Indonesia	1
Italy	1
New Zealand	5
Philippines	3
Singapore	1
Taiwan	1
Thailand	1
Turkey	1
Ukraine	1
United Kingdom	6
United states	1
Vietnam	2
<b>Total</b>	<b>38</b>



# Grants received

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Council advocates for funding from the Australian and NSW government to assist Council to build infrastructure and provide services for our community.

During 2021-22, Council was successful in receiving over \$83 million in grant funds. This demonstrates that Council has the necessary structures, systems, resources and capability to deliver key initiatives and infrastructure projects for the community.

Council submitted grant applications under the following programs:

- Stronger Country Communities NSW
- NSW Regional Tourism Activation Fund
- NSW Regional Sport Facility Fund, round two
- NSW Streets as Shared Spaces
- NSW Infrastructure grants, round one
- NSW Infrastructure grants, round two
- NSW Infrastructure grants, round three
- NSW Creative Capital program
- Destination NSW – Refresh and Renew Fund
- NSW Recreational fishing and camping facilities grants program
- Federal Government Preparing Australian Communities Program
- Federal Government Building Better Regions, round 6
- Federal Government Black Summer Bushfire Recovery Grants Program

- Federal Government Stronger Communities Programme
- NSW and Federal Government Flood support package - Local Government Recovery Grants Program
- Federal Government Local Roads and Community Infrastructure – phase 3
- Federal Government Regional Airport Program - round three
- NSW Planning Portal API Grant Program
- NSW Regional Housing Fund

The table on the next page identifies the capital and operating grants received during 2021-22 that assisted in the funding of projects and services for the year. Some of these grants will continue to be utilised in the following years to fund ongoing and future projects.



Service area	Capital grant (\$)	Operating grant (\$)	Total (\$)
Business Development	630,488	175,768	806,256
Children's Services	-	514,222	514,222
Commercial Entities	264,138	154,094	418,232
Community and Cultural Development	123,450	276,774	400,224
Community Care	-	1,725,438	1,725,438
Community Facilities	20,128,229	-	20,128,229
Corporate and Community Leadership	-	1,277,872	1,277,872
Development Assessment and Building Certification	-	125,779	125,779
Environmental Management	-	678,229	678,229
Finance and Central Treasury	-	28,856	28,856
Fleet and Plant	-	18,000	18,000
Information Technology	-	55,292	55,292
Libraries	103,742	152,150	255,892
Public and Environmental Health	-	473,314	473,314
Public Order and Safety	423,231	3,012,932	3,436,163
Recreation	996,633	205,332	1,201,965
Stormwater	52,303	-	52,303
Tourism	1,117,172	62,189	1,179,361
Transport	19,720,082	9,071,819	28,791,901
Waste Management	-	509,571	509,571
Works and Operations	-	5,229,647	5,229,647
Workforce Development	-	170,513	170,513
Youth Services	-	423,645	423,645
Sewer Services	577,989	192,318	770,307
Water Services	5,822,644	304,789	6,127,433
Rates and General Revenue*	1,250,000	7,938,563	9,188,563
<b>Total</b>	<b>51,210,101</b>	<b>32,777,106</b>	<b>83,987,207</b>

\*Subject to rounding



# Managing the money

Council is responsible for managing finances on behalf of our community and is committed to continuous improvement and responsible financial management.

During 2021-22, Council managed an income of \$143.6 million\* collected from rates, fees and charges, grants and contributions, and investments. Council also received \$55.5 million in capital revenue. Our expenditure was \$140.5 million\* for service delivery, maintenance, grants to the community and wages.

There were a number of important considerations in managing Council funds this year including the continued recovery from the natural disaster events including the catastrophic bushfire and floods, the COVID-19 pandemic, as well as Council's ongoing efforts to increase efficiencies in service delivery and the maintenance of financial stability.

Council operations are separated into three different funds, General, Water and Sewer. Each of these funds is operated and managed separately with interrelated considerations.

**General Fund:** includes all Council services that are funded by the General Rate, the environment and storm water levies and waste charges. The primary sources of income for this fund includes rates and fees and charges, many of which are capped by the NSW Government.

**Water Fund and Sewer Funds:** Council's water and sewer services operate as separate businesses. They are required to comply with the NSW Government's Best Practice Pricing and operate on a cost recovery basis. If the businesses deliver a surplus, they can pay a dividend to Council's General Fund.

For the purpose of this annual report we consolidate these three funds into one to show Council's overall performance. The following information presents a summary of consolidated financial results for 2021-22. Full details of Council's financial statements will be available on Council's website.

\* Consolidated entity (before capital income)

# 2021-22 budget results

## 2021-22 Budget Results

**Budget:** \$1.4 million deficit

**Result:** \$3.1 million surplus

(Net operating result **before** capital revenue)

**Budget:** \$33.6 million surplus

**Result:** \$58.6 million surplus

(Net operating result **after** capital revenue)

### Significant items that contribute to this result include:

- significant disaster recovery funded works, increased waste tipping fees and recycling revenue, and the prepayment of the financial assistance grant
- lower depreciation from asset revaluations and disposals
- loss on disposal of assets primarily related to infrastructure, water and sewer assets
- less investment revenue due to lower than anticipated interest rates across Council wide portfolio
- timing of grant funded works

### How does our performance compare with previous years?

2021-22 saw a return to an operating surplus before capital after a deficit in 2020-21, aided by increased revenues from waste services due to continued disposal of waste produced by natural disasters, prepayment of the financial assistance grant and a decrease in our depreciation expense resulting from asset revaluations and disposals. This was partially offset by losses on disposal of assets and continued lower returns on our investments in 2021-22 due to the low (by historical standards) interest rate environment.

As in previous years Council achieved a large operating surplus after capital in 2021-22 due to disaster recovery and rebuild funding for construction of capital assets.



**Net result (before capital revenue)**

2017-18

Before capital revenue: \$2.4 million surplus  
 After capital revenue: \$21.6 million surplus

2018-19

Before capital revenue: \$0.7 million surplus  
 After capital revenue: \$35.4 million surplus

2019-20

Before capital revenue: \$6.8 million surplus  
 After capital revenue: \$33.3 million surplus

2020-21

Before capital revenue: \$8.9 million deficit  
 After capital revenue: \$50.2 million surplus

2021-22

Before capital revenue: \$3.1 million surplus  
 After capital revenue: \$58.6 million surplus



### Where did our money come from?

**Budget:** \$123.4 million

**Result:** \$143.6 million

The result was \$20.1M higher due to:

- significant grants received for infrastructure including disaster response and make safe works, prepayment of the financial assistance grant, funded works in environmental services and supported emergency services levy rebate
- increased user charges as a result of significant funded works and increased waste tipping fees and recycling revenue
- offset by decreased investment income across Council's portfolio and lower than anticipated revenue received for the Bay Pavilions due to the delayed opening date



- **48%** Rates and annual charges
- **29%** User charges and fees and other
- **22%** Operating grants and contributions
- **1%** Investment revenue

### Income 2021-22

Income source	Amount (\$'000)	% of total income
Rates and annual charges	69,786	48%
User charges and fees and other	41,217	29%
Operating grants and contributions	31,788	22%
Investment revenue	778	1%
<b>Total</b>	<b>143,569</b>	<b>100%</b>

### Income (\$'000)

Year	Amount (\$'000)
2017-18	112,523
2018-19	120,787
2019-20	135,949
2020-21	128,604
2021-22	143,569



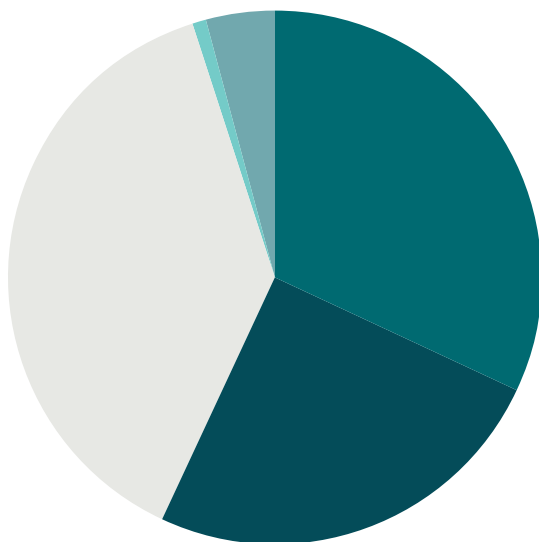
## Where did our money go?

**Budget:** \$124.8 million

**Result:** \$140.5 million

The result was \$15.6M higher due to:

- significant grant funded programs including Transport for NSW Bushfire Affected Tree work, Make Safe Transport Infrastructure works, Road and Maritime Services works and disaster response works
- loss on disposal of assets primarily related to infrastructure, water and sewer assets partially offset by sale of council owned land and equipment
- offset by lower depreciation resulting from asset revaluations and disposals



- **32%** Employee costs
- **25%** Depreciation
- **38%** Materials and contracts
- **1%** Borrowing costs
- **4%** Net loss from disposal of assets

## Expenditure 2021-22

Expenditure type	Amount (\$'000)	% of total income
Employee costs	43,945	32%
Depreciation	35,379	25%
Materials and contracts	53,211	38%
Borrowing costs	1,823	1%
Net loss from disposal of assets	6,115	4%
<b>Total</b>	<b>140,473</b>	<b>100%</b>

## Expenditure (\$'000)

Year	Amount (\$'000)
2017-18	110,050
2018-19	120,076
2019-20	129,194
2020-21	137,543
2021-22	140,473





# Service result



Our operating result for Council's 31 services are outlined on pages 28-29.

The table on the next pages show the original adopted budget, the actuals for 2021-22 and the variance between the two. The net result is the income minus the expenditure and shows the cost to Council to provide each service to the community in 2021-22.

Further details on major variances between the original budget and actual net result are provided in the 'Our Achievements' section of this report.



Service	Income (\$'000)		
	Original budget	Actual	Variance
Business Development	8	180	172
Children's Services	1,394	2,280	886
Commercial Entities	5,490	5,946	456
Communications	-	-	-
Community and Cultural Development	109	317	208
Community Care	6,941	7,751	810
Community Facilities	1,277	592	(685)
Corporate and Community Leadership	1,047	1,288	241
Customer Assistance and Records	11	33	22
Development Assessment and Building Certification	2,181	1,849	(332)
Environmental Management	43	704	661
Finance and Central Treasury	246	251	5
Fleet and Plant	76	70	(6)
Information Technology	6	63	57
Libraries	194	192	(2)
Property	904	1,096	192
Public and Environmental Health	371	910	539
Public Order and Safety	559	3,182	2,623
Recreation	461	663	202
Risk and Insurance	200	82	(118)
Stormwater	475	477	2
Strategic Planning	25	15	(10)
Technical Services	19	17	(2)
Tourism	3	67	64
Transport	5,143	11,925	6,782
Waste Management	13,440	15,202	1,762
Works and Operations	121	5,348	5,227
Workforce Development	77	321	244
Youth Services	103	444	341
Sewer Services	22,515	22,400	(115)
Water Services	20,174	18,699	(1,475)
Corporate Overheads*	-	-	-
Rates and General Revenue**	39,835	41,205	1,370
<b>Total</b>	<b>123,448</b>	<b>143,569</b>	<b>20,121</b>

\*Corporate Overheads include services that provide operational support functions for other services

\*\*Rates and General Revenues include rates income and financial assistance grants that cannot be directly attributed to a particular service

Service Results show operating income only (does not include income from capital grants and contributions)



Expenditure (\$'000)			Net result (\$'000)		
Original budget	Actual	Variance	Original budget	Actual	Variance
507	617	(110)	(499)	(437)	62
1,709	2,117	(408)	(315)	163	478
5,483	5,346	137	7	600	593
721	719	2	(721)	(719)	2
1,099	963	136	(990)	(646)	344
7,247	7,252	(5)	(306)	499	805
3,846	3,938	(92)	(2,569)	(3,346)	(777)
3,900	3,873	27	(2,853)	(2,585)	268
963	742	221	(952)	(709)	243
4,035	3,843	192	(1,854)	(1,994)	(140)
1,169	1,889	(720)	(1,126)	(1,185)	(59)
3,718	2,762	956	(3,472)	(2,511)	961
1,301	332	969	(1,225)	(262)	963
4,228	4,275	(47)	(4,222)	(4,212)	10
2,097	2,046	51	(1,903)	(1,854)	49
1,334	(514)	1,848	(430)	1,610	2,040
1,117	1,518	(401)	(746)	(608)	138
3,588	5,514	(1,926)	(3,029)	(2,332)	697
7,046	8,406	(1,360)	(6,585)	(7,743)	(1,158)
1,265	1,281	(16)	(1,065)	(1,199)	(134)
2,200	2,349	(149)	(1,725)	(1,872)	(147)
1,317	1,260	57	(1,292)	(1,245)	47
2,505	1,923	582	(2,486)	(1,906)	580
955	1,060	(105)	(952)	(993)	(41)
24,270	31,393	(7,123)	(19,127)	(19,468)	(341)
11,700	11,634	66	1,740	3,568	1,828
4,316	9,489	(5,173)	(4,195)	(4,141)	54
1,884	1,685	199	(1,807)	(1,364)	443
512	688	(176)	(409)	(244)	165
22,307	24,016	(1,709)	208	(1,616)	(1,824)
16,888	18,375	(1,487)	3,286	324	(2,962)
(21,494)	(21,494)	-	21,494	21,494	-
1,114	1,175	(61)	38,721	40,030	1,309
<b>124,847</b>	<b>140,472</b>	<b>(15,625)</b>	<b>(1,399)</b>	<b>3,097</b>	<b>4,496</b>

Please note: Projects may move Council Services during the year as a result of minor changes in Council structure

A positive number in the income variance column shows actual income exceeded original budget

A negative number in the expenditure variance column shows actual expenditure exceeded original budget

In the net result columns: a number in brackets represents a cost to Council, a positive number in the variance column represents a favourable result compared to original budget



# Capital works

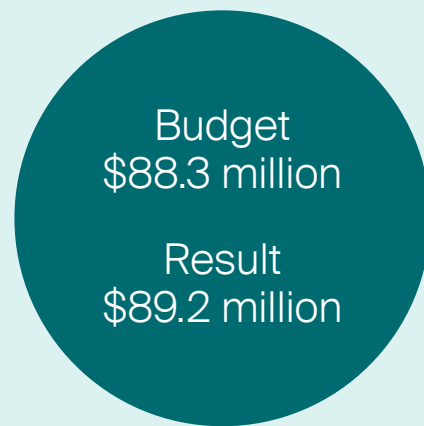
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**Budget:** \$88.3 million

**Result:** \$89.2 million

Council's adopted capital program for 2021-22 was \$88.3 million. This included confirmed external funding (capital grants and contributions) of \$35 million as at 30 June 2022. As per previous years, additional grants were received during the year which resulted in a change to the adopted capital program. The total capital grants and contributions received was \$55.5 million.

The total capital expenditure was \$0.9 million higher than budgeted due to revised timing of works for the Grandfathers Gully Bends, Shellfish Hatchery and disaster recovery related works, offset by revised timing of significant construction works including Bay Pavilions and to water and sewer assets. Our capital budget can be spent on renewing assets or building additional infrastructure.



**Notes:**

Further detail on capital works undertaken during 2021-22 is available in the 'Our Achievements' section of this report.

Numbers in brackets represent an actual expenditure more than the original budget.

The total capital works excludes the value of non-cash assets contributed by developers.



Service	Capital expenditure (\$'000)		
	Original budget	Actual	Variance
Business Development	-	720	(720)
Children's Services	25	208	(183)
Commercial Entities	816	484	332
Community and Cultural Development	8	143	(135)
Community Facilities	35,937	28,653	7,284
Corporate and Community Leadership	26	30	(4)
Environmental Management	-	4	(4)
Finance and Central Treasury	-	2	(2)
Fleet and Plant	2,794	1,336	1,458
Information Technology	1,312	1,186	126
Libraries	179	226	(47)
Property	-	180	(180)
Public Order and Safety	25	150	(125)
Recreation	1,462	2,681	(1,219)
Stormwater	475	502	(27)
Tourism	4,482	1,103	3,379
Transport	8,735	26,039	(17,304)
Waste Management	-	165	(165)
Works and Operations	49	363	(314)
Sewer Services	22,220	18,922	3,298
Water Services	9,790	6,080	3,710
Youth Services	-	45	(45)
<b>Total</b>	<b>88,335</b>	<b>89,222</b>	<b>(887)</b>

Please note: Projects may move between Council Services during the year as a result of minor changes in Council structure

### Capital expenditure by type

Type of expenditure	2017-18		2018-19		2019-20		2020-21		2021-22	
	(\$'000)	(%)	(\$'000)	(%)	(\$'000)	(%)	(\$'000)	(%)	(\$'000)	(%)
Renewal of assets	21,440	40%	25,243	51%	19,549	48%	35,171	41%	34,601	39%
New assets	31,923	60%	24,794	49%	21,123	52%	50,988	59%	54,621	61%
<b>Total</b>	<b>53,363</b>		<b>50,037</b>		<b>40,672</b>		<b>86,159</b>		<b>89,222</b>	



# Donations

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Council contributes to a wide range of organisations and community groups under Section 356 of the *Local Government Act, 1993*.

Grants and donations totalling \$246,303 were made to support community groups, safety organisations, education, cultural events and grant programs during 2021-22.

Total grants  
and donations  
\$246,303



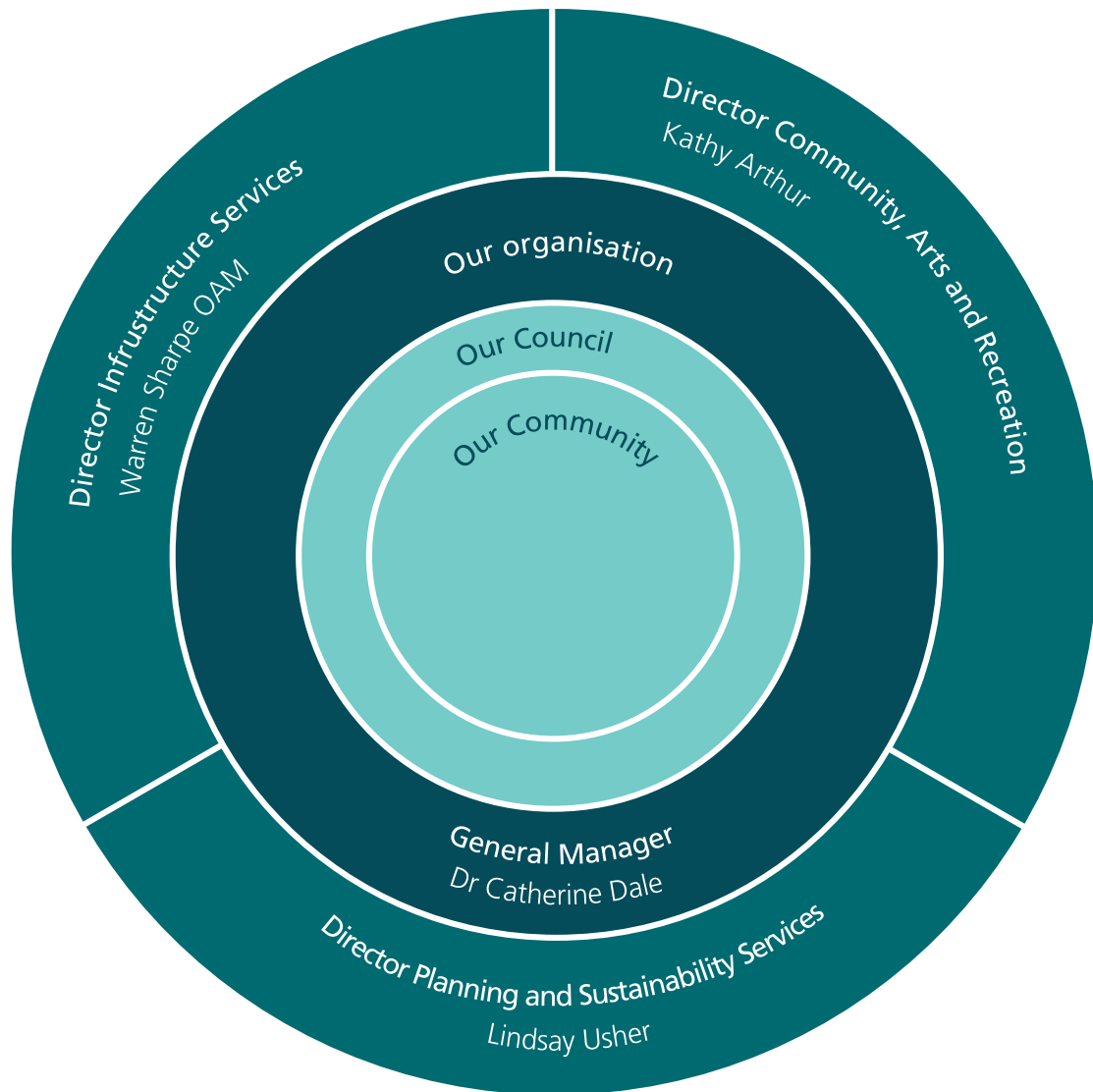


Recipients	Amount (\$)*
<b>Schools and Education</b>	
Schools Education Grants	8,530
<b>Total Schools and Education</b>	<b>8,530</b>
<b>Sports and Recreation</b>	
Moruya Batemans Bay Pistol Club - Rates	631
Thelmore Range - Rates	806
Events Assistance Program	83,000
<b>Total Sports and Recreation</b>	<b>84,437</b>
<b>Community and Health</b>	
Wreaths	700
CWA Hall - Narooma - Rates	2,147
CWA Halls - Batemans Bay - Rates	3,011
CWA Halls - Moruya - Rates	1,887
Moruya Historical Society - Rates	1,942
Narooma Mens Shed - Rates	1,585
Mayoral Donations	11,127
Local Heritage Fund	28,760
Waste Disposal - Tipping Fees/Collections - Community Groups and Organisations	35,451
Healthy Communities and Senior's Week	24,303
<b>Total Community and Health</b>	<b>110,913</b>
<b>Cultural</b>	
Eurobodalla Arts Council - Rates	2,039
Regional Arts Development Board	12,502
Bay Theatre Players - Rates	2,027
School of Arts - Narooma - Rates	4,594
School of Arts - Central Tilba - Rates	2,328
Eurobodalla Access Radio - Rates	1,680
Youth Events	5,050
Narooma District Woodies - Rates (2019-20, 2020-21 and 2021-22)	8,003
NAIDOC Week	4,200
<b>Total Cultural</b>	<b>42,423</b>
<b>Grand total</b>	<b>246,303</b>



# Our organisation

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This section outlines how we operate, the major decisions made during the year and how the community were involved in this decision making.

### How council operates

Our Council is made up of the Mayor and eight councillors, the General Manager and staff, all working together to implement our community's vision to be friendly, responsible, thriving and proud.

Our community sets the vision for the future through the Community Strategic Plan – One Community. In response, the elected Council adopts a four-year Delivery Program and one-year Operational Plan which outlines our commitment to implementing this vision.

Each year the General Manager, supported by staff, implements the program of services, capital works and projects set out in the annual Operational Plan.

Progress in implementing both the Delivery Program and Operational Plan is monitored and reported to the community every six months in the Six-Monthly Performance Report and the Annual Report.

# Our Council

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The nine elected Councillors, which includes the popularly elected Mayor, represent the interests of residents and ratepayers.

They provide community leadership and guidance, channel communication between the community and Council, and consider the issues facing Eurobodalla, ensuring that ratepayers' money is allocated in the most effective way.

This means balancing the needs of the community and the needs of individuals, considering the long- and short-term implications of decisions.

While individual Councillors are able to consult with their constituents and advocate on their behalf, it is only as a collective that they can make decisions affecting Eurobodalla. A decision of Council, which requires a majority vote, is known as a resolution.

Council elections are generally held every four years. The 2020 elections were postponed due to COVID-19 pandemic and the 2016-2020 Council term was extended into 2021.

The Councillors who served from September 2016 – November 2021 were:

- Councillor Liz Innes (Mayor)
- Councillor Rob Pollock OAM
- Councillor Lindsay Brown
- Councillor Phil Constable
- Councillor Anthony Mayne
- Councillor Pat McGinlay
- Councillor Maureen Nathan\*
- Councillor Jack Tait
- Councillor James Thomson

A progress report on efforts during the Council term, called the End of Term Report 2016-21\*\*, was prepared and tabled at the 26 July 2022 Council Meeting. It checks Eurobodalla is moving in the right direction to realise the community's vision and includes highlight achievements along with advocacy outcomes and awards received during the Council term.

The current Council elected in December 2021 will serve until the next Local Government elections scheduled in September 2024. Their details are outlined on the next page.

\*Councillor Nathan passed away 21 July 2022

\*\*<https://www.esc.nsw.gov.au/council/plans-and-reporting/performance-reporting>





**Councillor Mathew Hatcher  
(Mayor)**

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Mayor@esc.nsw.gov.au



**Councillor Alison Worthington  
(Deputy Mayor)**

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Clralison.worthington@esc.nsw.gov.au



**Councillor Tanya Dannock**

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Clrtanya.dannock@esc.nsw.gov.au



**Councillor Peter Diskon**

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Clrpeter.diskon@esc.nsw.gov.au



**Councillor David Grace**

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Clrdavid.grace@esc.nsw.gov.au



**Councillor Tubby Harrison**

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Clrtubby.harrison@esc.nsw.gov.au



**Councillor Anthony Mayne**

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**Councillor Rob Pollock OAM**

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**Councillor Amber Schutz**

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# Council Meetings and Decision Making

Our formal decision-making processes are conducted through Council meetings. Council meetings provide an opportunity to address issues and consider community feedback.

All Council meetings are carried out in accordance with Council's Code of Meeting Practice. Council's meeting schedule, agendas and minutes are available on our website [www.esc.nsw.gov.au](http://www.esc.nsw.gov.au)

The General Manager has statutory and operational delegations and is responsible for the day to day management of the organisation.

## Community involvement

Meetings are open to the public, and community members are actively encouraged to attend.

Community members can address Councillors during Public Forum or Public Access. Public Forum, held prior to each Council meeting, provides an opportunity for community members to talk on agenda items. Public Access session, provides an opportunity for community members to address Council on issues that are not listed on an upcoming agenda.

During 2021-22:

- 21 community members addressed Council during Public Access sessions, and
- 64 community members spoke in Public Forum on agenda items.

In the alternate weeks to Council meetings, councillors attend briefing sessions with the General Manager and Executive Leadership Team. These briefings are an opportunity for Councillors to receive further information to assist them in performing their role and achieving the best outcomes for the community.

## Live streaming of council meetings

Council provides live streaming of council meetings via our website. The views of both live and archived sessions to date is listed below:

### July 2021

Live views: 316  
Archived views: 107  
Total views: 423

### August 2021

Live views: 114  
Archived views: 88  
Total views: 202

### September 2021

Live views: 364  
Archived views: 104  
Total views: 468

### October

Live views: 141  
Archived views: 468  
Total views: 609

### November 2021

Live views: 17  
Archived views: 90  
Total views: 107

### December 2021

Live views: N/A  
Archived views: 43  
Total views: 43

### January 2022

Live views: N/A  
Archived views: 18  
Total views: 18

### February 2022

Live views: 173  
Archived views: 157  
Total views: 330

### March 2022

Live views: 121  
Archived views: 140  
Total views: 261

### April 2022

Live views: 62  
Archived views: 53  
Total views: 115

### May 2022

Live views: 72  
Archived views: 79  
Total views: 151

### June 2022

Live views: 72  
Archived views: 56  
Total views: 128

### July 2021-June 2022

Total live views: 1,452  
Total archived views: 1,403  
Total views: 2,855



# Speaking on behalf of our community

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Council has shown strong leadership and resolve in its continued advocacy on behalf of our community. To achieve positive outcomes for our community we have actively worked with the NSW and Australian governments, neighbouring councils and participated in a variety of committees and campaigns.

Councillors have represented Council at conferences and have raised, considered and discussed the way forward on pressing community issues. We have made numerous submissions and collaborated with external bodies to ensure our community's unique interests are well represented.

**Some of the significant issues councillors were involved in on behalf of the community include:**

- Affordable housing
- Maintenance of Rural Roads
- Livestreaming of public forum
- Policy development for public gates and cattle grids
- Cultural burning
- 'Zombie Developments', to review legalities around decades old development approvals and consents
- Native forest logging in Eurobodalla Shire
- The new Eurobodalla hospital
- Moruya bypass
- Natural disaster recovery and resilience
- Advocacy for the providing of construction worker housing for major projects
- Cooper's Island Road
- Code of Meeting Practice Review
- Code of Conduct Review
- Challenges facing the local early childhood education and care sector

**Council made submissions to the following issues:**

- Australian Competition and Consumer Commission supporting the merger of Telstra and TPG.
- Transport for NSW for a heavy vehicle rest stop/ coupling bay to service the King and Princes Highways.
- Regional Housing Taskforce that highlighted housing issues in Eurobodalla and barriers to addressing these, and to the Place and Design SEPP - BASIX toolkit and agritourism reforms.
- Office of Local Government for the draft Model Councillor and Staff Interaction Policy



# Advisory and Sunset committees

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Council's advisory committees provide advice to council on a range of issues and offer a valuable opportunity for information exchange with our community.

Each committee has at least one councillor representative and a range of other community representatives.

Council had six active Advisory Committees in 2021-22:

## Aboriginal Advisory Committee

### Purpose:

The committee aims to promote the importance of Aboriginal culture within Eurobodalla. It advises and makes recommendations to Council on matters that are of importance to the local Aboriginal community.

### Councillor representative:

Clr Worthington and Clr Grace

## Audit, Risk and Improvement Committee

### Purpose:

The committee plays a pivotal role in the governance framework by providing Council with an independent oversight and monitoring of Council's audit processes, including the internal control activities.

### Councillor representative:

Clr Grace and Clr Harrison

## Disability Inclusion Advisory Committee

### Purpose:

The committee supports the delivery of Council's Disability Inclusion Action Plan and helps Council review and identify disability access and equity issues.

### Councillor representative:

Clr Worthington and Clr Grace

## Coastal and Environmental Management Advisory Committee

### Purpose:

The committee provides feedback to Council about coastal and flood management and includes representatives from community groups, government agencies and the local scientific community.

### Councillor representative:

Clr Worthington and Clr Schutz

## Heritage Advisory Committee

### Purpose:

The committee's main purpose is to advise Council staff, the Heritage Advisor and the Council on matters relating to the ongoing implementation of the Heritage Strategy.

### Councillor representative:

Clr Schutz

## Public Art Advisory Committee

### Purpose:

The committee provides expert cultural and artistic advice and guidance to Council and staff on planning public art and related matters.

### Councillor representative:

Clr Grace and Clr Schutz

From time to time we also establish sunset committees which are similar to advisory committees but are formed for a defined period of time to address a specific issue. During 2021-22 Council had no sunset committees in operation.

Councillors may also attend a range of committees external to Council to share ideas, provide feedback and inform Council decisions. Councillor Mayne is a delegate on South East Australian Transport Strategy Inc Committee and Ministerial appointment to the Gulaga National Park Board of Management is pending.

Councillor Schutz is a delegate on the Eurobodalla Local Traffic Committee, Eurobodalla Bushfire Management Committee and Floodplain Management Association of NSW.

Councillor Grace is a delegate on the South East Arts Committee.





# Audit Risk and Improvement Committee

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Excellence in governance relies on continuous and comprehensive accountability.

During 2021-22, the Audit, Risk and Improvement Committee (ARIC) comprised three independent members and two councillors.

This committee provided independent assurance and assistance to Council in relation to the risk, control and compliance framework, financial management and external accountability, and reporting responsibilities.

The ARIC met on four occasions throughout the year and addressed a range of issues including:

- Bay Pavilions updates
- Batemans Bay Beach Resort – monitoring financial and occupancy trends
- Bushfire /disaster relief updates
- Corporate Business System implementation
- COVID-19 pandemic updates
- Draft 2020-21 Financial Statements referred to audit
- Expression of Interest process and appointment of Internal Audit and Risk Management Services
- External Auditor updates
- Independent Commission against Corruption (ICAC) and other external bodies reports/matters
- Integrated Planning and Reporting review and updates
- Internal audit progress reports including procurement, building certification and development contributions
- Investment reports
- Plan for Financial Year ending 30 June 2021
- Replacement of Independent Member and Chairperson



# Councillor allowances and expenses

## Allowances

The NSW Local Government Remuneration Tribunal is responsible for categorising councils and determining the amounts of allowances to be paid to councillors and mayors in each category. There is normally a rise in the recommended allowance each year. Eurobodalla's Mayor received \$65,820 and the councillors received \$19,666 for the year.

## Expenses

In addition to the annual allowance, Council also covers some of the expenses incurred by councillors in the performance of their official duties. These expenses include the provision of iPads and mobile telephones, travel and accommodation, catering and other items and activities directly related to Council business. The adopted policy for the payment of mayoral and councillor allowances and expenses can be found on Council's website\*.

### 2016 - 2021 Mayoral and Councillor allowances and expenses for 2021-22

Councillor	Allowance (\$)	Phone/ Internet (\$)	Other (incl travel \$)	Total (\$)
Clr Lindsay Brown	8,898	135	38	<b>9,071</b>
Clr Phil Constable	8,898	87	136	<b>9,121</b>
Clr Liz Innes	31,197	100	6,943	<b>38,240</b>
Clr Anthony Mayne	8,898	169	(288)	<b>8,779</b>
Clr Pat McGinlay	8,898	134	38	<b>9,070</b>
Clr Maureen Nathan	8,898	81	-	<b>8,979</b>
Clr Rob Pollock	8,898	83	112	<b>9,093</b>
Clr Jack Tait	8,898	96	-	<b>8,994</b>
Clr James Thomson	8,898	102	140	<b>9,140</b>
<b>Total</b>	<b>102,381</b>	<b>987</b>	<b>7,119</b>	<b>110,487</b>

\*[https://www.esc.nsw.gov.au/\\_\\_data/assets/pdf\\_file/0003/138567/Councillor-Professional-Development,-Expenses-and-Facilities-Policy.pdf](https://www.esc.nsw.gov.au/__data/assets/pdf_file/0003/138567/Councillor-Professional-Development,-Expenses-and-Facilities-Policy.pdf)



## 2021 - 2024 Mayoral and Councillor allowances and expenses for 2021-22

Councillor	Allowance (\$)	Professional Development (\$)	Conference/Seminar (\$)	Phone/Internet (\$)	Other (incl travel \$)	Total (\$)
Clr Tanya Dannock	10,768	308	-	176	-	<b>11,252</b>
Clr Peter Diskon	10,768	-	-	176	102	<b>11,046</b>
Clr David Grace	10,768	8,175	2,736	176	341	<b>22,196</b>
Clr Tubby Harrison	10,768	8,573	1,465	176	123	<b>21,105</b>
Clr Mathew Hatcher	34,623	-	783	176	4,967	<b>40,549</b>
Clr Anthony Mayne	10,768	-	2,087	176	230	<b>13,261</b>
Clr Rob Pollock	10,768	-	1,820	176	1,235	<b>13,999</b>
Clr Amber Schutz	10,768	3,381	-	210	259	<b>14,618</b>
Clr Alison Worthington	10,768	-	4,006	260	31	<b>15,065</b>
<b>Total</b>	<b>120,767</b>	<b>20,437</b>	<b>12,897</b>	<b>1,702</b>	<b>7,288</b>	<b>163,091</b>

### Professional Development

Local Government (General) Regulations 2005 – Reg 186

#### Induction and Orientation Training

- The incoming Council undertook a comprehensive Induction and Orientation program during January and February 2022 which included:
- Onboarding and documentation
- Overview of Council operations with senior staff
- Councillor priorities workshops
- Meeting practice and Code of Meeting Practice discussions
- Governance training
- Tour of Council facilities
- Personality Profiling
- Social media training

### Seminars, circulars and other activities delivered

Prior to the December 2021 Local Government Election, Councillors did not attend conferences due to COVID-19 restrictions. Between January and June 2022, Councillor representatives attended the following conferences:

- LGNSW Special Conference
- 2022 Destination and Visitor Economy Conference
- NSW Coastal Conference
- NSW Local Roads Congress

In addition, Councillors received 44 councillor newsletters during the year. The newsletter is a weekly publication which highlights operational issues that have been addressed by staff, highlights the Office of Local Government circulars, Planning and Infrastructure circulars and updates from the Canberra Region Joint Organisation.

22 briefing sessions were undertaken. The briefing sessions outline the matters that are to be presented to Council for questions and discussion.

# Connecting with our community

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Council uses diverse platforms to inform the community about our services, projects, events and decisions.

We recognise communication is a two-way street. Using diverse channels – print, online and social media platforms – helps make sure everyone can access our communications in a way that suits them.

## Community and stakeholder engagement

In February 2017, Council adopted a new Community Engagement Framework with a view to:

- build a culture of effective engagement across the organisation
- understand the roles and responsibilities of internal stakeholders (and the broader community)
- build a relationship of trust with external stakeholders
- deliver a consistent approach to engagement
- deliver change within the current available resources.

Using a variety of communication platforms, Council keeps the community informed and up to date about important projects and how they can be involved.

## Communications by numbers

In 2021-22:

- Over 261,000 visitors used Council's website, viewing 1,127,636 pages
- Over 22,500 homes received three editions of Living in Eurobodalla residents' print newsletter in their mailbox
- 17,185 people liked our Facebook page, while we grew to 2,444 followers on Instagram. Between four and ten social media posts were interacted with on a weekly basis
- 3,090 subscribers received our monthly email newsletter – Council News
- 189 media releases were distributed to regional news outlets
- 194 media queries on specific issues were responded to, resulting in a range of positive coverage in print, online, radio and TV around Council activities and events.



Over 261,000  
visitors used  
Council's website



## Our People

Council is one of the region’s largest employers. We have many skilled and professional people who value Eurobodalla, its future and the delivery of quality services to our community.

The knowledge, skills, innovation and commitment of Council staff has been the driving force behind many of our achievements in the past 12 months.

Our staff are led by the General Manager and Executive Leadership Team. They were supported by a team of Divisional and Corporate Managers who are responsible for the delivery of a range of services across our community.

### Staff profile

#### Council Structure

Council’s organisational structure consists of the positions that make up Council’s permanent workforce arranged into functional business units. At the end of June 2022, Council had an established permanent workforce of 528 positions equating to 489.12 Fulltime Equivalent (FTE).

### Staff numbers

On 30 June 2022 Council employed 484 people in permanent roles and 103 people in temporary roles. Temporary roles are additional to the organisation structure and are in place to achieve grant funded projects. In addition to special projects these temporary roles include:

- 32 Trainees and Apprentices
- Eight Cadets.

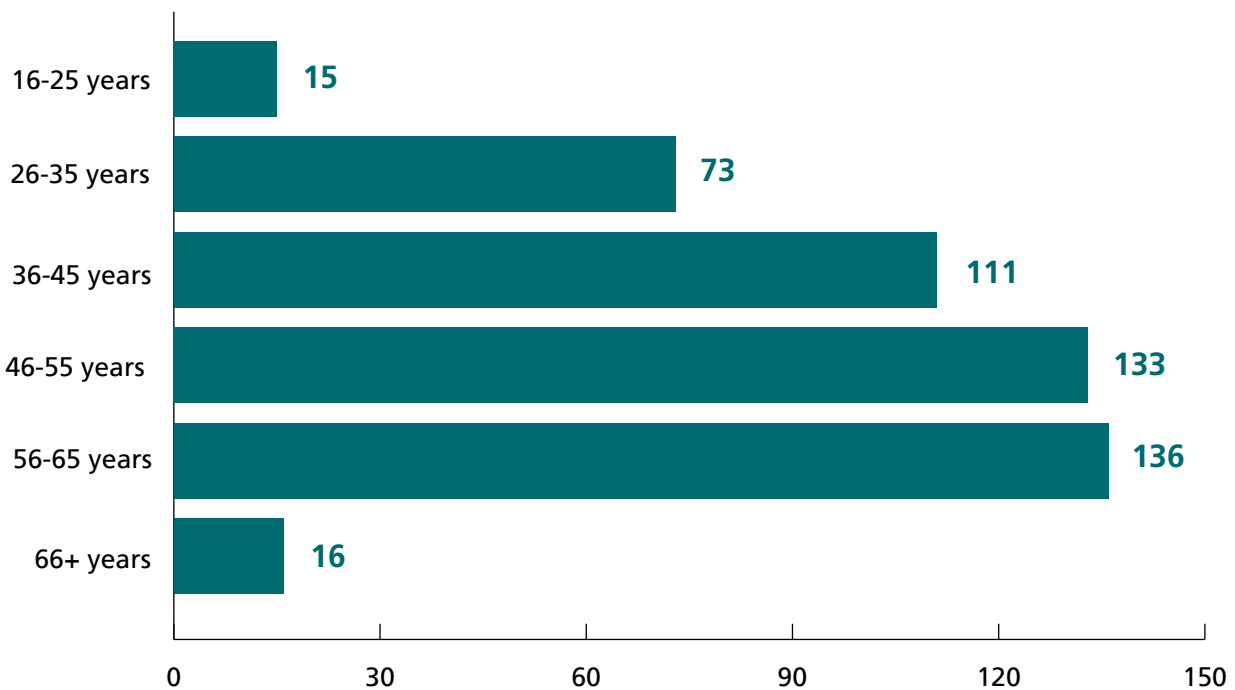
### Staff turnover

Staff turnover for 2021-22 was 10.4% and is lower than the 14.3% reported for the same period from a Local Government sector survey.

### Staff age

The age spread of our staff is generally consistent with Australia’s ageing workforce trend. This presents challenges in recruiting and retaining younger staff, as increasing numbers of our employees move towards retirement. Council continues to address this issue through initiatives such as traineeship programs, succession planning, flexible working arrangements, family friendly policies, and learning and development programs.

Age profile of permanent staff



### Staff gender and diversity

Gender split for our Council is 57% male and 43% female. This is reflective of the Rural Large median of 56.3% male and 43.7% female split\*.

Reflecting on the experience in comparable local government entities state-wide our female employees predominantly occupy clerical, administrative and community focused roles while our male employees predominantly occupy the operational roles within Council. As a result of Council's efforts over the past few years the number of female employees in our traditionally male dominated operational workforce has increased.

3.4% of Council employees self-identify as Aboriginal or Torres Strait Islander people. Less than 1% of Council staff are of non-English speaking background and less than 1% report as having a disability.

### Equal employment opportunities

#### *Regulation Clause 217 (1) (a9)*

Eurobodalla Shire Council is working to develop a diverse and inclusive workplace that values and utilises the contribution of its employees from various backgrounds and experiences, to enhance overall performance, attract and retain talent and provide more effective service delivery.

Council offers opportunities through targeted recruitment for females in operational areas and people with a disability. During 2021-22, Council employed six women in operational roles and two people with a disability.

### Trainees

The 2021 intake of Youth Trainees successfully completed their formal face to face training requirements in December 2021 to achieve a nationally recognised qualification across the following areas:

- Three Certificate IV Business Administration
- Four Certificate III Business Administration

The 2022 intake of seven Youth Business Administration Trainees are progressing well with their formal TAFE training and gaining valuable workplace experience across numerous areas in Council.

Our Business Administration Traineeships are being offered under the Special Youth Employment Training Scheme (YETS) and are for young people under 21 years of age. This program is covered by Section 49ZYI of the *Anti-Discrimination Act 1977 (NSW)* which gives exemptions to certain requirements of Section 49ZYB of the Act relating to discrimination based on the grounds of age for employment of persons or employees under 21 years of age.

Our ongoing investment in trainee, apprentice and cadet programs, along with a strong culture of learning and development has already paid dividends. High skill levels, an increasingly multigenerational workforce and increased use of technology allows us to deliver quality and timely services. Policies which support flexibility and a focus on work health and safety have helped encourage workforce participation across generations. Despite skill shortages in some areas of Council we have been able to attract and successfully recruit quality candidates to vacant roles. Contributing to staff retention, ongoing skill development programs provide a level of challenge and career growth.

\* Data from the LG Management HR Benchmarking report and Organisational records.



### Youth Employment

Over the 2021-22 reporting period, Council is proud to have:

- 17 new trainees and apprentices across civil construction, civil construction plant operations, horticulture, electro-technology, and business
- provided ongoing training and support to 20 continuing water industry, civil construction, civil construction plant operations, mechanic, horticulture, electro-technology and fitter/machinist trainees and apprentices
- supported a further 12 in successfully completing their traineeships and apprenticeships. (This represents an 86% completion rate)

Council also celebrated the success of one of our Mechanic Apprentices, who received the Dot Hennessy Commitment to Vocational Education and Training Award in the 2022 NSW Training Awards.

17 new  
trainees and  
apprentices

### Disability Awareness Training

The Disability Inclusion Action Plan 2022 was adopted by Council on 14 June 2022. We have already made headway on two high-priority actions – joining the Australian Network on Disability and starting to deliver disability and awareness training. We have organised for our nine Councillors to participate in Disability Confidence Training for Senior Leaders in August 2022. This training is designed to help build upon council's inclusive culture and grow awareness of the value of inclusive behaviours and attitudes.

We also continued to implement the Equal Employment Opportunity (EEO) e-learning package to all new employees, with 110 staff completing this training across the 2021-2022 year.

### Recruitment

In 2021-22 interest for positions at Council has again remained high and we continue to experience high volumes of traffic on our Jobs at Council web page. Council processed 1,523 job applications for 256 recruitment events.

A mix of strategies (advertising both externally and within the organisation, building talent through trainees/apprentice/cadet programs and lateral transfer opportunities) has attracted quality applicants with the right skills.





### Learning and Development

Council provides a Learning and Development program that contributes to corporate objectives by assisting employees to:

- formulate career development plans which reflect the individual's goals and the needs of Council,
- achieve personal excellence in work performance in a satisfying, non-discriminatory, safe and healthy work environment, and develop appropriate skills.

Each year we deliver training to meet all relevant legislative requirements of the *NSW Work Health and Safety (WHS) Act 2011*; Australian Standards; NSW WorkCover Codes of Practice; Environmental Protection Authority; requirements of other regulatory bodies; other organisation's "Best Practice" procedures as well as our own various work procedures.

Each year, learning and development activity is guided by Council's Learning and Development Strategy. An annual Learning and Development Plan is developed to identify and prioritise a range of targeted development activities in accordance with this Strategy.

In 2021-22, 530 learning events were held, providing 1,423 places to staff across the following categories:

- Work, Health, Safety operational training
- Organisational programs
- Professional development opportunities
- Leadership and Management

These statistics include Performance Feedback sessions that were provided to introduce and support the staff with the new system established to complete their feedback forms.

Additionally, and in response to COVID-19, a learning management capability was implemented to facilitate the efficient delivery of e-learning packages to staff from their desktops, tablets or phones.

### Providing a safe workplace

Council has an obligation under legislation to minimise risk to its employees but also recognises that it has an ethical duty to provide a safe and healthy workplace. Health programs conducted through 2021-22 include the provision of flu shots for employees and immediate family. Council also provides the required vaccinations and health checks including skin checks for 'at risk' workers and maintains an employee assistance program for Council employees.

Whilst these initiatives are in place to assist our employees, we do experience work related injuries from time to time. Over the past year Council saw 42 workers compensation claims lodged. Of these, there were 16 lost time injuries. The balance of claims did not result in lost time and were resolved.

Council conducts regular reviews and audits of its work practices, procedures and provisions to ensure that we have all appropriate measures in place to minimise the risk and incidence of injury to our employees.







| 50 |

# Our achievements



This section provides a detailed performance report on the status of actions and measures committed to in our Delivery Program 2017-22 and Operational Plan 2021-22.

Under the nine objectives in the Community Strategic Plan 2017 – One Community, the Delivery Program 2017-22 identifies 71 activities Council aims to deliver in its term.

The Operational Plan 2021-22 breaks down these activities into 169 actions that Council committed to delivering during the year.

## Summary

In the Operational Plan 2021-22 Council committed to delivering 169 actions across 31 services, with 83 services outputs in place to assess performance.

The performance against these one-year actions and service outputs demonstrates Council's progress in implementing the Delivery Program 2017-22.

Each year, Council achieves a significant number of additional projects and programs compared to the original plan and budget. These additional works are largely a result of successful grant fund applications.

During 2021-22, bushfire recovery and the COVID-19 pandemic impacted some actions and service output results. One instance is identified in the following pages.



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**Objective: 1. Strong Communities, Desirable Lifestyle**

Achieved: 26 ✓

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**Objective: 2. Celebrated Creativity, Culture and Learning**

Achieved: 11 ✓

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**Objective: 3. Protected and Valued Natural Environment**

Achieved: 21 ✓

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**Objective: 4. Sustainable Living**

Achieved: 15 ✓

Deferred: 1

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**Objective: 5. Vibrant and Diverse Economy**

Achieved: 15 ✓

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**Objective: 6. Responsible and Balanced Development**

Achieved: 15 ✓

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**Objective: 7. Connected and Accessible Places**

Achieved: 18 ✓

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**Objective: 8. Collaborative and Engaged Community**

Achieved: 11 ✓

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**Objective: 9. Innovative and Proactive Leadership**

Achieved: 36 ✓



# 1. Strong communities, desirable lifestyle



Our community is strong, safe and connected with equal access to services and facilities that enable a great quality of life for all ages. We have access to a diverse range of high quality health care services and are supported in living a healthy and active life and maintaining our enviable lifestyle.

This outcome focuses on the importance of encouraging health and wellbeing, community pride and a sense of belonging. We can achieve this by maintaining a caring and connected community with active community participation and high volunteer rates. This outcome is also about providing affordable lifestyle and recreational facilities and services coupled with the right programs and opportunities for all of our community members, especially target groups like young people, older people and people with a disability. This all contributes to strengthening our community.

## Disability Inclusion Action Plan

In Eurobodalla, 28.8% of all residents identify as having a disability. Council's new Disability Inclusion Action Plan aims to help these people by fostering inclusion and removing barriers so that people with disability have better life opportunities and enjoy the full benefits of participation in our community.

In November 2021, the first phase of community consultation for the new Plan was undertaken, with 110 people completing a survey and a further 42 people participating in online workshops. The second phase of consultation was conducted in March of 2022, where the draft Disability Inclusion Action Plan was put on public exhibition for 42 days. Community members

were encouraged to provide feedback on the plan.

On 14 June 2022, Council adopted the new Disability Inclusion Action Plan after reviewing and incorporating feedback from the community.

The four-year plan includes 22 actions to make the Eurobodalla Shire an inclusive place where everyone can join in and feel they belong. Actions are divided between four key outcome areas; attitudes and behaviours, liveable community, employment, and systems and processes.

The new plan builds on achievements that have been set out in previous Eurobodalla Disability Action Plans that have existed over the past 20 years.


The final document was published following its adoption, in standard format and in an accessible, 14-page, easy English version to ensure it can be accessed by as many people in our community as possible. The Plan was nominated for a RH Dougherty Local Government Award in the category of Excellence in Communications for 2022.

In addition to this Plan, the Disability Inclusion Advisory Committee continues to provide strategic, expert and impartial advice on the development, implementation and review of Council's policies, strategies and plan to advance the inclusion of people with disability. The committee will also continue to advise council on ways to enhance inclusion and accessibility of public facilities, events, services, system and information.

## 1.1 – Work in partnership to ensure safety at home and within the community

1.1.1 - Collaborate with key partners to address issues of community safety			
Action	Service	Comment	Status
1.1.1.1 Coordinate the Police Liaison Committee	Community and Cultural Development	<p>Four meetings were held, and Council also liaised with NSW Police regularly during the year, covering the following matters:</p> <ul style="list-style-type: none"> <li>• Y-drive update</li> <li>• Campgrounds</li> <li>• Roadworks</li> <li>• Traffic at Moruya</li> <li>• Alcohol free zones and reserves</li> <li>• Ranger movements</li> <li>• Accommodation capacity for Eurobodalla</li> <li>• New Years' Eve and holiday period preparations</li> <li>• Safety of people with a disability</li> <li>• Coffee with a cop</li> </ul>	Achieved ✓
1.1.1.2 Provide road safety programs	Transport	<p>Road safety programs and activities included:</p> <ul style="list-style-type: none"> <li>• A Meter Matters</li> <li>• Eurobodalla Seniors</li> <li>• Jump on Your Bike</li> <li>• Under 5, Road Safety</li> <li>• Helping Learner Drivers Become Safer Drivers</li> <li>• Plan B Win a Swag</li> <li>• Hold My Hand – It's Holiday Time</li> <li>• Motorcyclists: Coffee with a Cop</li> <li>• War on Waste</li> <li>• Kings Highway Road Safety Partnership</li> </ul>	Achieved ✓



1.1.1 - Collaborate with key partners to address issues of community safety			
Action	Service	Comment	Status
1.1.1.3 Coordinate the management of beach safety	Public Order and Safety	<p>During the peak summer holiday season, Council contracted professional surf life savers to patrol eight of our most popular beaches seven days a week. Volunteers from the local Surf Life Saving clubs patrol selected beaches on weekends and public holidays from October to April.</p> <p>The Beach Safety Program was completed successfully over summer with key results including:</p> <ul style="list-style-type: none"> <li>• 132,699 beach attendances which brought visitation almost back to pre-pandemic levels.</li> <li>• Zero lives lost</li> <li>• Lifeguards performed 6,363 preventative actions and 46 rescues.</li> <li>• Council's contractor responded to three joint emergency call outs over the patrol season including one CPR event in Narooma's main street.</li> </ul> <p>Funding has been obtained to improve accessibility at patrolled beaches, including some fixed infrastructure and 'MobiMats', which enable wheelchair accessibility across sand. These will be managed by the Lifeguards during the peak summer patrol season.</p>	Achieved 
Link	Outcome		2021-22
1.1.1.2	Number of road safety programs		10



1.1.2 - Deliver legislated health protection and regulatory programs			
Action	Service	Comment	Status
1.1.2.1 Undertake the food inspection program	Public and Environmental Health	186 inspections were undertaken with 99% compliance. The inspection program was postponed during the first half of the year as some food businesses were undergoing staged and intermittent openings given COVID-19. Visits were also conducted to provide advice and assistance with implementing COVID-19 requirements and food safety.	Achieved ✓
1.1.2.2 Provide companion animal management services	Public Order and Safety	206 animals entered the animal pound with 87% of impounded animals rehomed or returned to their owner. Continued collaboration with animal welfare agencies, such as RSPCA and Animal Welfare League, ensured rehoming rates remained high.	Achieved ✓
1.1.2.3 Monitor, inspect and respond to issues in relation to public safety	Public Order and Safety	Council received 1,910 customer service requests for matters relating to public safety such as straying and nuisance domestic animals and abandoned vehicles.	Achieved ✓
Link	Outcome		2021-22
1.1.2.1	Percentage of complying food inspections		99%

## 1.2 – Improve local access to health services

1.2.1 - Work in partnership to improve local and regional health services			
Action	Service	Comment	Status
1.2.1.1 Advocate for improved local health services including mental health services	Community and Cultural Development	The NSW Government continues to progress the new Eurobodalla hospital with Council assisting the Government with planning and infrastructure requirements.  Council continues to advocate to the NSW Government for a Regional Emergency Management Facility to be located centrally in Eurobodalla. This will enable services to co-locate at this facility.	Achieved ✓




### 1.3 – Encourage and enable healthy lifestyle choices

1.3.1 - Activate and motivate our community to embrace healthy lifestyles			
Action	Service	Comment	Status
1.3.1.1 Support community and recreation groups to manage and develop their clubs	Recreation	<p>Council worked closely with sport, recreation, and community groups to assist them in the delivery of programs that benefit the community. Initiatives include:</p> <ul style="list-style-type: none"> <li>• The completion of the Sustainable Sports Project, supporting 98 sporting and recreation clubs to improve governance, member experience and volunteer recruitment and retention. Council's website has been updated to include resources for sporting and recreational clubs.</li> <li>• Bump in/bump out meetings instigated for all seasonal sporting clubs with great success.</li> <li>• Clubs assisted with grant applications and letters of support for funding to support club activities.</li> <li>• Grant for cricket infrastructure improvements successfully achieved which will result in significant improvements.</li> <li>• 34 sports resource kits provided to clubs and 45 clubs attended the launch of the resource in May.</li> <li>• Launch of the Euro 5 Star sports incentive program.</li> <li>• Offered 12 days of one-on-one meetings with clubs during June to work through the resource kit.</li> </ul>	Achieved 
1.3.1.2 Coordinate Healthy Communities and Seniors Week grants	Community and Cultural Development	<p>Healthy communities, bush fire recovery and senior's week grants were finalised after 43 applications were received, 38 of which met the funding guidelines. A total of \$24,539 was allocated in grants of up to \$2,000 to 28 applicants.</p> <p>The funding was used to support a wide variety of projects including:</p> <ul style="list-style-type: none"> <li>• Activities that support Council's commitment to bushfire recovery such as the commencement of a women's craft group at Umburra Cultural Centre to support mental health.</li> <li>• Purchase of sun gazebos to support ongoing engagement of volunteers and families at outdoor sporting events.</li> <li>• Purchase of Donation Tap Point software to enable The Food Hub to receive donations.</li> <li>• Purchase pantry items to help create meals and pay for petrol for community volunteers to deliver meals to clients and host an event to celebrate and promote women's achievements and resilience as part of International Women's Day.</li> </ul>	Achieved 



1.3.2 - Plan for and provide a safe and accessible network of recreation and community facilities			
Action	Service	Comment	Status
1.3.2.1 Build, renew, operate and maintain recreation and community facilities	Recreation	<p>Several key works were completed during the year, including Gundry Oval amenities building, Bill Smyth Oval amenities building, acrylic netball courts at Captain Oldrey Park and Narooma pool (replace filter sand, heating upgrade, pool shell painting).</p> <p>A range of maintenance works were carried out including security and door upgrades at several locations, repainting facilities, repair and upgrade of library and administrative areas.</p>	Achieved ✓
1.3.2.2 Progress the implementation of the Recreation and Open Space Strategy 2018	Recreation	<p>Further progress was made on implementing the 2018 Recreation and Open Space Strategy (ROSS) as well as actions from site master plans that were developed as recommended by the ROSS. Key actions progressed included:</p> <ul style="list-style-type: none"> <li>• a significant upgrade and expansion of the Jack Buckley Park and playspace in Tomakin, supported by extensive community consultation.</li> <li>• establishment of a new playground at the reclassified South Durras Local Recreation Park (formerly 'Local Sports Park' / Durras Oval), with wide support from the community.</li> <li>• design and installation of a new playground at Korner Park, Surfside, in consultation with local schools and Transport for NSW as part of the Batemans Bay Bridge upgrade.</li> <li>• close consultation with the Tilba Business Chamber and community to design and commence an upgrade of the Harold Spindler Park in Central Tilba.</li> <li>• further implementation of actions from the Captain Oldrey Park landscape master plan, including establishment of a disability-accessible nature trail through the Park's bushland, incorporating an outdoor classroom and interpretative signage providing Aboriginal cultural heritage and environmental education, and fencing around the new netball courts.</li> <li>• further implementation of actions from the Bill Smyth Oval landscape master plan, including construction of a new multisport (netball/basketball) court and associated parking, and a successful grant application for the construction of a second playing field at the site.</li> <li>• sportsfield lighting upgrades to efficient LED user-friendly systems for Bill Smyth, Bodalla and Gundry Ovals; and successful grant applications for upgrades at Captain Oldrey Park and Moruya Showground Arena.</li> <li>• commenced implementation of the Observation Point landscape master plan, including detailed design and viewing platform construction</li> <li>• planning, design, and construction underway for the Batemans Bay Coastal Headlands Walking Trail from Observation Point to McKenzies Beach.</li> </ul>	Achieved ✓



1.3.2 - Plan for and provide a safe and accessible network of recreation and community facilities			
Action	Service	Comment	Status
1.3.2.3 Seek grants and other funding to sustain and improve the network of recreational and community facilities	Recreation	<p>Over \$3.7M of grant funding was secured to sustain and improve the network of recreational and community facilities. This included:</p> <ul style="list-style-type: none"> <li>• NSW Regional Tourism Activation Fund - Improving accessibility at Eurobodalla Shire Beaches - \$495,000</li> <li>• NSW Recreational Fishing and Camping Facilities Grants program - Wagonga Inlet Living Shoreline - jetty and pontoon - \$310,000</li> <li>• Federal Government Black Summer Bushfire Recovery Grants Program - Moruya Showground Canteen Building Renewal - \$902,000</li> <li>• Federal Government Local Roads and Community Infrastructure – phase 3 - Nominated projects - \$2,078,584</li> </ul> <p>Further funding was also sought during to the year, with outcomes pending. These included:</p> <ul style="list-style-type: none"> <li>• NSW Regional Tourism Activation Fund - Corrigan's Beach Accessible Boardwalk - \$340,000</li> <li>• NSW Regional Sport Facility Fund round 2 - Ack Weyman Oval Sportsfield Lighting Upgrade - \$149,600</li> <li>• NSW Regional Sport Facility Fund round 2 - Captain Oldrey Park Sportsfield Lighting Upgrade - \$191,400</li> <li>• NSW Infrastructure Grants round 3 - Community facility security systems upgrade - \$100,000</li> <li>• Federal Government Building Better Regions - round 6 - Bill Smyth Oval – second field - \$500,000</li> <li>• Federal Government Building Better Regions - round 6 - Botanic Gardens Community Event Space - \$105,000</li> </ul>	Achieved 

1.3.2 - Plan for and provide a safe and accessible network of recreation and community facilities			
Action	Service	Comment	Status
1.3.2.4 Prepare Plans of Management for Council managed Crown Reserves	Recreation	<p>Crown Lands removed the requirement for new Plans of Management under the Crown Lands Management Act 2016 to be completed by 30 June 2021.</p> <p>Progress on Plans of Management for Community and Crown Land managed by Council included:</p> <ul style="list-style-type: none"> <li>• Completion of requested amendments by Crown Lands to the Hanging Rock, Corrigans Beach and Observation Point Reserves Plan of Management and communication with the NSW Department of Planning and Environment seeking endorsement to place the Plan on public exhibition prior to seeking adoption. Council has been advised that the Department is still considering implications related to permanent van sites in caravan parks on Crown Land and this is the delay with this plan, as it includes the Batemans Bay Beach Resort.</li> <li>• Early drafting of the Developed Reserves and Facilities Plan of Management including the determination that a number of other existing site-specific plans of management will be incorporated into this generic plan.</li> <li>• Drafting of the Natural Areas and Undeveloped Reserves Plan of Management commenced in alignment with the template for generic plans of management as provided by Crown Lands.</li> <li>• Consultants were scheduled to prepare the Riverside Park and Ryans Creek Reserve Plan of Management starting in 2022-23, now that a preferred option for the Moruya Bypass has been identified by Transport for NSW (but not confirmed).</li> </ul>	Achieved ✓
1.3.2.5 Provide a booking service for recreation and community facilities and promote use of the facilities	Recreation	<p>The total number of community bookings relating to use of Council's sporting facilities reserves and hall was 11,155.</p> <p>The booking service continued during period of shutdowns and poor weather, which impacted outdoor bookings and sporting fixtures. Council worked successfully with user groups to relocate them to new venues, ensuring requirements (such as equipment, resources) were in place.</p> <p>The development and implementation of the new self-service Bookable IT system also commenced.</p>	Achieved ✓




1.3.2 - Plan for and provide a safe and accessible network of recreation and community facilities			
Action	Service	Comment	Status
1.3.2.6 Manage Moruya and Narooma public swimming pools	Recreation	<p>The Narooma pool had 29,485 visitations. The Moruya pool had 29,525 visitations. Collectively this marks a 26% decrease from last year, which is partly due to the Narooma pool remaining shut for six weeks to accommodate an air handling and heating upgrades, and pool repaint.</p> <p>Council worked closely with outgoing contractor Community Aquatics Pty Ltd to oversee a successful transition to Aligned Leisure who will be managing the Narooma and Moruya pools from 1 July 2022.</p> <p>In partnership with Training Services NSW and Royal Life Saving, Council delivered three lifeguard and three teacher swimming courses to grow the capacity of the local aquatics workforce. Many of the course participants have progressed into employment at our pools.</p>	Achieved ✓
1.3.2.7 Commence management of the Batemans Bay Regional Aquatic and Performing Arts Centre	Recreation	<p>The Bay Pavilions opened to the public on 4 June 2022 under the management of Aligned Leisure.</p> <p>Aligned Leisure built a diverse workforce focusing on the motto of recruiting from the local community, for the local community. This has led to employment of 87 local residents, filling 140 roles.</p> <p>In June the Bay Pavilions saw 19,467 total visitations, 1,133 memberships purchased, 720 local children enrolled in learn to swim, 2,302 theatre tickets sold for five shows, 15 local artists showcased with work provided by CABBI, 1,744 waterslide experiences, and 1,780 coffees poured. The opening of the Bay Pavilions was celebrated through a free community event, the Bay Festival.</p>	Achieved ✓
1.3.2.8 Provide, maintain and upgrade Council's cemeteries	Community Facilities	<p>Council successfully managed all cemeteries, including:</p> <ul style="list-style-type: none"> <li>• Routine inspection and maintenance completed</li> <li>• Burials prepared as required</li> <li>• New eastern section of Moruya cemetery set out for use</li> <li>• Bushfire affected fence replaced at Batemans Bay cemetery</li> <li>• Bushfire affected arbor, fence and trees addressed at Nelligen cemetery working with Nelligen Progress Association</li> <li>• Grant funded signage upgrades and memorial to unknown graves delivered at Moruya cemetery</li> <li>• Grant funded signage and seats upgrade delivered at Narooma cemetery.</li> </ul>	Achieved ✓
Link	Outcome		2021-22
1.3.2.1	Number of bookings for recreation and community facilities		11,544
1.3.2.3	Recreation capital renewal, upgrade and new works program >85% complete		85%
1.3.2.6	Visitation numbers at swimming pools		78,477
1.3.2.5	Number of burials and inurnments		81



1.3.3 - Develop and manage the Eurobodalla Regional Botanic Gardens			
Action	Service	Comment	Status
1.3.3.1 Manage the visitor facilities, services and programs at the Eurobodalla Regional Botanic Garden	Commercial Entities	<p>The rebuilding of structures and landscape features lost in the 2019-20 bushfires was largely completed. One remaining building, the bird hide, commenced construction.</p> <p>Natural areas and horticultural display areas have undergone substantial work and are all showing strong recovery.</p> <p>The eight-week closure of the gardens during the COVID-19 lock down resulted in an overall 14% drop in the annual visitation figures, however the second half of the year saw 13% growth compared to the same period last year.</p> <p>During Easter, the garden hosted its first major two-week event. The Easter festival 'From the Forest' attracted over 8,700 visitors resulting in record visitor numbers for any individual month. This event of music, walks, workshops, and exhibitions was fully self-funded through art sales commissions.</p> <p>Volunteers worked 13,630 hours which was 3% down on the previous year as COVID-19 remains an ongoing issue.</p> <p>Planning for the new grant funded Sensory Garden progressed with construction set to commence early next year.</p>	Achieved ✓
Link	Outcome		2021-22
1.3.3.1	Funding secured from sources other than rates and charges		\$816,515
1.3.3.1	Visitation numbers at the Eurobodalla Regional Botanic Gardens		53,199



## 1.4 – Ensure activities, facilities and services meet changing community needs

1.4.1 - Plan for and provide opportunities, services and activities for youth			
Action	Service	Comment	Status
1.4.1.1 Provide services and opportunities for young people	Youth Services	<p>The Youth Committee met ten times during the year with 69 students supporting the delivery of youth events including a Growing Up Rural Youth Panel and the popular Battle of The Bands youth week music event.</p> <p>Youth Café operations were interrupted due to COVID-19, however 502 youth participated in 115 activities, enjoyed 249 meals, and were supported by 51 volunteer hours. Moruya café service transitioned to the PCYC.</p> <p>Highlights for the year included:</p> <ul style="list-style-type: none"> <li>• Consultation with Save the Children regarding youth outreach service delivery.</li> <li>• Three youth newsletters to 300 subscribers and Eurobodalla_Youth Instagram page promoted activities/ events including two online social clubs and two 'Schools Out' functions, Grant funding supported two outdoor cinemas and a Colour Run attended by over 600 people to raise awareness of domestic violence.</li> <li>• Three high schools were supported to host LGBTQIA+ activities during Pride Month (June) and two Love Bites training days, promoting healthy relationships.</li> <li>• Four youth worker interagency meetings (WWYN) and an e-group enabled 250+ subscribers to exchange information supporting youth.</li> <li>• The Employment project delivered 32 training/employment programs including four Job Drives. It provided career, training and employment supports to 200+ clients, skills-based training programs to 256 job seekers and facilitated 101 employment outcomes. 4,083 jobs were promoted, and 119 employers were aided to recruit staff. Work continued with high schools to provide career development supports and programs to 130+ students.</li> <li>• Ydrive's program was interrupted due to COVID-19. 28 volunteer mentors supported 106 participants, Ydrive cars recorded 49,517 km and 2,218 hours and another vehicle was purchased to meet demand. 23 learners passed their Provisional Licences, 23 passed their Learners permit and 19 attended a Safer Driver Course. University of Canberra supported learners with additional needs.</li> <li>• Presented to the parliamentary standing committee for Road Safety review on rural learner drivers and developed a Second-Hand Car purchase guide.</li> </ul>	Achieved 
Link	Outcome		2021-22
1.4.1.1	Youth café attendance		502



1.4.2 - Provide flexible, community based services to support older people, people with a disability and their carers			
Action	Service	Comment	Status
1.4.2.1 Provide support services for National Disability Insurance Scheme participants	Community Care	<p>Council continued to provide services for people with a disability via the National Disability Insurance Scheme (NDIS). Council's NDIS services supported approximately 120 participants across four NDIS funding streams including 68 receiving support coordination services, 77 direct support services, 99 plan managed support services and nine with Supported Independent Living across three accommodation sites.</p> <p>Council continued to provide critical support services for people with a disability throughout COVID-19, with some direct support services and group support services impacted due to isolation periods and health guidelines.</p>	Achieved ✓
1.4.2.2 Provide support services for older people	Community Care	<p>Council's Active Living provided Commonwealth Home Support Services (CHSP) - social support and respite for older people and their carers through community transport and home care packages. CHSP and Transport services considerably decreased in demand this year due to COVID-19. Similarly, there was a decline in recruitment for Direct Support Workers (DSW's), which impacted on our ability to provide services.</p> <p>Demand for Home Care Packages remains high, but due to significant depletion in resources we had to be cautious in taking on new clients unless we can meet their needs, with a plan to accepting more clients in the future. Essential and critical services were consistently provided to the most vulnerable of our clients throughout the year.</p>	Achieved ✓
1.4.2.3 Coordinate the Disability Inclusion Advisory Committee and associated projects	Community Care	<p>The outgoing Disability Inclusion Advisory Committee met in July and September and agenda items included National Disability Insurance Scheme implementation since 2016, the Eurobodalla hospital development and the Disability Inclusion Action Plan review.</p> <p>The incoming committee was appointed and met in June. Items on this agenda included code of meeting practice, terms of reference, beach access for people with disability and a tour of the Bay Pavilions.</p>	Achieved ✓
1.4.2.4 Identify and promote accessible features within town centres	Tourism	<p>During the year, businesses and the five Chambers of Commerce were invited to provide feedback and participate in a workshop to guide the development of the four-year Disability Inclusion Action Plan.</p> <p>The four businesses that took up the offer of an active frontage assessment proactively engaged in identifying improvements to access their property.</p> <p>Council provided advice to businesses to communicate parking options with customers prior to visiting businesses by detailing options on their website or email communication.</p> <p>Consultation with stakeholders in Batemans Bay has identified themes and locations for three styles of interpretative signage to tell the collective history of Batemans Bay.</p>	Achieved ✓




1.4.2 - Provide flexible, community based services to support older people, people with a disability and their carers			
Action	Service	Comment	Status
1.4.2.5 Review the Disability Inclusion Action Plan	Community Care	<p>The Disability Inclusion Action Plan 2017 -2021 (Plan) was reviewed comprehensively.</p> <p>The Plan 2022 was adopted by Council in June 2022 and submitted to the relevant government agencies, as required under legislation.</p> <p>A plain english version of the Plan was a recommendation from the community and became an action. This document has been finalised and published.</p> <p>The Plan was nominated for a RH Dougherty Local Government Award in the category of Excellence in Communications (2022).</p>	<p>Achieved</p> <p>✓</p>
Link	Outcome		2021-22
1.4.2.1	Number of participants supported		120
1.4.2.2	Number of community transport trips/clients		7,990






## 1.5 – Retain our unique identity, relaxed lifestyle options and community connections

1.5.1 - Strengthen community connections through community development initiatives			
Action	Service	Comment	Status
1.5.1.1 Implement volunteer programs and initiatives	Community and Cultural Development	<p>Council programs continued to enjoy volunteer support. Volunteer programs/initiatives included:</p> <ul style="list-style-type: none"> <li>• The Basil Sellers Exhibition Centre (Bas) Support network of 35 volunteers who undertake gallery minding and information duties. An engagement project was commenced so volunteers can participate in tasks such as fundraising, exhibition installations and education programming.</li> <li>• 125 volunteers supported Community Transport and Social Support Programs.</li> <li>• 27 volunteer mentors supported 25 learner drivers. They have driven 36,747 km and clocked 1,566 hours.</li> <li>• The Live Life program supported two volunteers to run the Scottish dancing program. The learn to play bridge program concluded.</li> <li>• Volunteers for Bushfire Recovery were trained in Mental Health first aid, creative practices to support recovery and wellbeing and attended other supporting workshops including the Quest for Life “Your Life Matters. At year end, 11 participants were actively engaged with the volunteer team through coffee shop and home visits, sewing outings, library visits, catch ups at various parks, walks, yoga classes, workshops and more. The Volunteers for Bushfire Recovery program received positive feedback from participants and volunteers and was extended until December 2022.</li> </ul>	<p>Achieved</p> 



1.5.1 - Strengthen community connections through community development initiatives			
Action	Service	Comment	Status
1.5.1.2 Develop and promote local community activities	Community and Cultural Development	<p>During the year:</p> <ul style="list-style-type: none"> <li>• Staff attended the Eurobodalla Local Drug Action, Eurobodalla Health and Wellbeing Recovery meetings, headspace Bega, the local jobs transport working group meetings, local jobs program meetings, Wallaga Lake working group, regional youth development meetings and the NSW club grants committee.</li> <li>• 1,000 \$50 vouchers were distributed from Foundation for Rural and Regional Renewal (FRRR) to schools to support purchases of uniforms for bushfire affected families.</li> <li>• Seven community Youth Week event grants - total value \$5,050.</li> <li>• Three Live Life newsletters were distributed to 900 subscribers on local activities.</li> <li>• Workers with Youth Network (WWYN) e-group grew to 250 subscribers.</li> <li>• Numerous posts to Eurofarmers e-group and recovery networks to advise on grants, programs, and services.</li> <li>• Three farming conversation sessions were delivered and then developed into podcasts for a broader reach. Additional funding received to continue supporting local farming networks. A women's farming networking lunch was facilitated in support of a female farmers network, and a 'Love a farmer' networking evening was hosted.</li> <li>• Coordinated and developed a concept proposal and received a grant to support people who are experiencing homelessness to access shower and laundry services with two hot water showers installed at North Head Camp site.</li> <li>• Delivered 32 training and employment programs to 256 job seekers, promoted 4,083 job opportunities and delivered three career programs to 130 school students.</li> <li>• International Women's Day celebrations included 'Music and Markets', 'Break the Bias at the Bas' and a Women in Local Government Alliance was started.</li> <li>• Held ten youth employment and education stakeholder meetings and established a Community Investment Committee to tackle youth disadvantage.</li> <li>• Distributed 48 weekly job and training alerts to 700 subscribers and community.</li> <li>• Supported Eurobodalla Aboriginal Boys to Men Group run the annual Sorry Day March with 1,000+ participants.</li> </ul>	Achieved 
Link	Outcome	2021-22	
1.5.1.1	Number of volunteers	250	



## 2. Celebrated creativity, culture and learning



Our community is well educated, innovative and creative. We celebrate diversity and embrace our history and culture. Our access to arts, events and life-long learning opportunities help us create an incubator of creativity and community spirit.

This outcome focuses on the knowledge, diversity and creativity of our community. It looks at how our lives are enriched through access to community based lifelong learning and quality education at all levels. It recognises the need to respect and acknowledge our heritage and history and help to develop opportunities, activities and events that celebrate our diversity, culture and community.

### Public Art

2021-22 was an exciting year for public art in Eurobodalla with a new Public Art Strategy being adopted and many public art projects undertaken.

On 28 September 2021, Council adopted the Public Art Strategy 2021. This strategy supports the important role public art plays in a lively and culturally diverse community and provides a framework for the development and maintenance of public art in Eurobodalla.

The strategy consists of 22 actions that will assist artists, consultants, community groups and developers in heritage, community, cultural and environmental planning. The strategy was developed with input from community members, organisations and Council's Public Art Advisory Committee.

Council's Public Art Advisory Committee, with the assistance of the strategy and associated policies, made recommendations to Council on a number of public art matters this year. These included the commission of a sculpture donated by former Councillor Maureen Nathan to be installed at Hanging Rock, the Moruya Transfer Station education hub mural and the Batemans Bay Waterfront Interpretation Plan.


In 2021-22, Council acquired 12 new artworks for the permanent collection. Public art projects of commissioned works for the Bay Pavilions and the Batemans Bay Bridge Replacement Project were also finalised and installed this year for the community to enjoy.

Two sculptures by artist Terrance Plowright OAM were also installed in Moruya during the year. The first sculpture, a gift from Basil Sellers AM, named Duraya dhuduga barra barra (river touching sea), was installed on 22 February at the intersection of Vulcan and Campbell Streets, Moruya. The second sculpture, Moruya, was installed shortly afterwards on Albert Street, Moruya. These sculptures complement the Basil Sellers Exhibition Centre.

Council looks forward to working on implementing the Public Art Strategy 2021 actions with the assistance of the Public Art Advisory Committee and the broader Eurobodalla community.



## 2.1 – Support and encourage the expression of our vibrant creative arts sector

2.1.1 - Develop and promote creative arts activities and industries			
Action	Service	Comment	Status
2.1.1.1 Coordinate the Public Art Advisory Committee and associated projects	Community and Cultural Development	<p>The outgoing Public Art Advisory Committee met online this year and provided advice and recommendations surrounding the donation, acceptance and placement of a second Terrance Plowright Sculpture for the Council admin building. Both sculptures are installed and were officially unveiled to the public.</p> <p>The incoming committee were appointed and have met once to consider and make recommendations to Council on the following projects:</p> <ul style="list-style-type: none"> <li>• The commission of a sculpture donated by former Councillor Maureen Nathan that will be installed in the Hanging Rock precinct.</li> <li>• The Moruya Transfer Station education hub mural.</li> <li>• Progress of Council's Batemans Bay Waterfront Interpretation Plan.</li> </ul> <p>In addition, existing public art projects of commissioned works for the Bay Pavilions and the Batemans Bay bridge replacement have been installed, with maintenance schedules for all works to be finalised and included on Council's assets register.</p> <p>Council acquired 12 new artworks for the permanent collection this year.</p>	Achieved 

2.1.1 - Develop and promote creative arts activities and industries			
Action	Service	Comment	Status
2.1.1.2 Progress the Creative Arts Strategy	Community and Cultural Development	<p>The Creative Arts Strategy consists of 46 actions: 13 high priority, 15 medium priority, three low priority and 15 ongoing. High Priority highlights include:</p> <ul style="list-style-type: none"> <li>Secured \$150,000 infrastructure grant to upgrade the Bas and Mechanics Institute</li> <li>Secured an \$80,000 grant to develop an Aboriginal Art Strategy</li> <li>The adoption and implementation of the Public Art Strategy 2021</li> <li>The delivery of the Bas annual program.</li> <li>The induction of six new volunteers and instigation of the volunteer engagement program</li> </ul> <p>Medium priority highlights are:</p> <ul style="list-style-type: none"> <li>52 creative arts programs and activities delivered including exhibitions, creative workshops, opening events, artist talks, live streamed events and exhibition tours.</li> <li>Implementation of the MOU with the Narooma School of Art with the provision of advice and information relating to the Narooma Art Centre build.</li> <li>Managed the creative arts volunteer program through volunteer inductions, volunteer activities, surveying and skills auditing.</li> </ul> <p>Low priority highlights include:</p> <ul style="list-style-type: none"> <li>The provision of Eurobodalla art prize opportunity was achieved with the provision of two art prizes.</li> <li>The Basil Sellers Art Prize was developed into a national award with an increased prize pool of \$25,000. The Little Sellers Art Prize has been augmented with a \$2,000 scholarship for a year 11 or 12 student to pursue further study in the arts.</li> </ul> <p>Ongoing actions include:</p> <ul style="list-style-type: none"> <li>Facilitated opportunities to engage creative arts practitioners and groups with 134 artists having been showcased this year.</li> <li>Funding and investment in creative arts with a successful grant for equipment upgrades at the Bas and Mechanics Institute.</li> <li>Monitoring of audience attendance and feedback continued, however the extended COVID-19 lockdown and gallery closure in 2021 has resulted in lower attendance than in past years. Managing the disruption to the annual program for both 2021 and 2022 has been a priority.</li> </ul> <p>- There were 7,052 visitors to the Bas.</p>	Achieved ✓




2.1.2 - Develop and promote the Moruya Library and Arts Centre Project			
Action	Service	Comment	Status
2.1.2.1 Implement the Basil Sellers Exhibition Centre arts program	Community and Cultural Development	<p>The Basil Sellers Exhibition Centre program was implemented with a total of eight exhibitions and associated arts activities delivered in the Bas space - with three exhibitions delivered before the mandatory COVID-19 closure took place in 2021 and a further five exhibitions after restrictions eased. Maintenance, organisation, and preparation was undertaken during closure. Nine creative arts workshops have been delivered through the Bas Saturday Sessions and the Bas About Town pilot program has become a permanent part of the programming calendar, with five local exhibitions supported at the Mechanics Institute in Moruya.</p> <p>Call for entries into the Basil Sellers Art Prize opened across Australia with an increased prize pool of \$25,000.</p> <p>Funding was also secured to upgrade acoustics and equipment via Create NSW.</p>	Achieved ✓



## 2.1 – Improve local access to higher education and lifelong learning opportunities, facilities and services

2.2.1 - Develop and provide early education services and programs			
Action	Service	Comment	Status
2.2.1.1 Provide support services for children and families	Children's Services	<p>Family Day Care, After School and Vacation Care services remained open throughout the COVID-19 lockdowns. Educators adapted their routines and hygiene practices to ensure the continuation of their services.</p> <p>This year, Family Day Care provided 5,751 occasions of care, After School Care provided 11,293 occasions of care and Vacation Care provided 3,217 occasions of care. Excursions into the local community in April and face to face playgroups and parenting programs returned to usual locations. Educators have remained in contact with families via personal phone calls, emails and group chats and games on the Children's Services Facebook page.</p> <p>Three Bs playgroups provided support to 129 families via seven locations across Eurobodalla to prepare children for transition to school. Embracing Participation/Babies program supported over 100 new families with early learning support and referrals providing 98 sessions via 12 groups across the shire.</p> <p>Other highlights include:</p> <ul style="list-style-type: none"> <li>• The new Batemans Bay OOSH building was opened on 28 January 2022.</li> <li>• In March, Council staff hosted a Children's Services Forum in response to the impact of COVID-19 and disasters on the sector. This resulted in a priority action plan to support children and early childhood services in Eurobodalla. The plan was attached to letters of advocacy to Australian and NSW Ministers to improve and support the childcare sector.</li> <li>• Renewal of NSW Playgroups, Three Bs and Embracing Participation funding to continue programs for children and families.</li> </ul>	Achieved ✓
Link	Outcome		2021-22
2.2.1.1	Number of Family Day Care attendees		110
2.2.1.1	Number of Family Day Care educators		12



2.2.2 - Provide quality library services, programs and resources			
Action	Service	Comment	Status
2.2.2.1 Provide lending collections, reference, information and online services	Libraries	<p>During 2021-22:</p> <ul style="list-style-type: none"> <li>• 77,842 people visited our libraries.</li> <li>• 124,552 physical items loaned.</li> <li>• 982 new library members.</li> <li>• Library staff assisted with 18,906 customer information requests and assisted with 20,228 technology related requests.</li> <li>• Digital collections included               <ul style="list-style-type: none"> <li>- 18,149 eBooks downloaded</li> <li>- 22,636 eAudio books downloaded</li> <li>- 7,272 eMagazine loans</li> </ul> </li> </ul> <p>Libraries were closed or operated at reduced hours for extended periods during 2021 due to the COVID-19 pandemic. These forced closures and restrictions led to a decrease in overall library attendance and borrowing figures for the year.</p> <p>During the closure period, Library staff continued to provide services and assistance to library members over the phone and via a click and collect service. Over 7,700 items were supplied by the contactless click and collect to over 475 library members.</p> <p>The opening of Libraries, including meeting rooms, study spaces and public computers in the last six months was a welcome change after the restrictions imposed by COVID-19 were lifted.</p> <p>The library continues to review and purchase physical and online books and resources which support our community's recreational and learning. This year over 7,728 new resources were added into the collection.</p> <p>Use of the eLibrary resources has continued to grow as more members of the community enjoy the convenience of accessing digital content 24/7 anytime, anywhere. Our iPad lending scheme continued, and community members were able to stay connected and increase their digital capabilities through free iPad loans.</p>	<p>Achieved</p> 




2.2.2 - Provide quality library services, programs and resources			
Action	Service	Comment	Status
2.2.2.2 Progress the Library Strategic Plan	Libraries	<p>The Library Strategic Plan 2020-25 outlines the priority projects and programs the libraries will deliver over five years and includes 56 actions. Highlights this year include:</p> <ul style="list-style-type: none"> <li>• Library outdoor spaces improved with waterwise plantings.</li> <li>• Larger events targeting specific groups such as Seniors Expo, were successfully implemented.</li> <li>• Local authors were promoted and launched publications at libraries</li> <li>• A trial of a home library service during the COVID-19 lockdown. The Library2Home service delivered over 475 library resources to vulnerable housebound library members via a contactless service.</li> <li>• NSW Local Priority Grant Funded Library Technology initiatives were completed. The implementation and installation of a new suite of library technologies was introduced in late December including new self-check kiosks, public computer and print management software and POS (point of sale) software with feedback from library users being positive. These new technologies are already supporting operational efficiencies and allowed library members to access more self-service options.</li> <li>• Workshop rooms activated through the introduction of new targeted programs</li> <li>• Participated in National Simultaneous Storytime on Wednesday 25 May 2022. Children attending the event in our Libraries were also joined by The Mayor and some Councillors for a morning of craft and activities.</li> <li>• Development of a Library social media marketing plan resulted in the library launching its own Facebook page. The account allows the library to engage directly with library members and quickly communicate messages about what is happening in the libraries and now has over 385 likes.</li> </ul>	Achieved ✓
<b>Link</b>	<b>Outcome</b>		<b>2021-22</b>
2.2.2.1	Visitation numbers at the libraries		77,842

2.2.3 - Work in partnership to improve educational opportunities			
Action	Service	Comment	Status
2.2.3.1 Collaborate with stakeholders to address the local educational needs	Community and Cultural Development	Council continued to work with TAFE NSW to progress the connected learning centre for Batemans Bay at the existing TAFE, University of Wollongong and Library complex in Batemans Bay. This project is nearing completion.	Achieved ✓



## 2.3 – Embrace and celebrate local history, cultural heritage and diversity


2.3.1 - Acknowledge and involve traditional owners and members of the Aboriginal community			
Action	Service	Comment	Status
2.3.1.1 Coordinate the Aboriginal Advisory committee and associated projects	Community and Cultural Development	<p>One Aboriginal Advisory Committee (AAC) meeting was held in 2021 with the outgoing committee. Discussions included:</p> <ul style="list-style-type: none"> <li>• The postponement of NAIDOC week activities due to COVID-19 restrictions</li> <li>• Proposed development at Tuross</li> <li>• Access to Coopers Island Road</li> <li>• Supporting Aboriginal engagement in local government elections</li> <li>• Update on homelessness in the Eurobodalla</li> <li>• Input into the climate resilience strategy</li> <li>• Welcome to Country protocols</li> <li>• An Aboriginal community directory.</li> </ul> <p>Two more meetings were called but the quorum was not achieved.</p> <p>Council received nine applications and all nine were accepted as community members on the incoming committee.</p> <p>The first meeting of the newly appointed AAC was held on 30 May, discussion included:</p> <ul style="list-style-type: none"> <li>• Nominations for Chair and Deputy Chair were held</li> <li>• Shared values by which members seek to engage and individual goals of membership</li> <li>• Presentations by Kylie Parsons to members, inviting them to participate in a project to develop an Effective Stakeholder Engagement Project and a presentation of Council's Biodiversity Plan seeking feedback and implementing consultation opportunities.</li> </ul> <p>Four NAIDOC grant applications were also received during the year, and all were awarded funding totalling \$4,200.</p>	Achieved 

2.3.1 - Acknowledge and involve traditional owners and members of the Aboriginal community			
Action	Service	Comment	Status
2.3.1.2 Progress the Aboriginal Action Plan	Community and Cultural Development	<p>The Aboriginal Action Plan contains 30 actions, 27 are currently underway. Projects include:</p> <ul style="list-style-type: none"> <li>Supported local Aboriginal organisations to hold the annual Sorry Day March.</li> <li>Worked with community to plan two NAIDOC Week celebration activities including Mogo Big Day Out and Family Fun Day.</li> <li>Advocated for the Aboriginal community at mental health and bush fire recovery meetings.</li> <li>Promoted physical acknowledgement of Traditional owners in Council buildings during NAIDOC and Reconciliation weeks through access and use of Dhurga Language Timeline Display and Yuin Country Documentary.</li> <li>Promoted Aboriginal heritage and projects via Council website.</li> <li>Sought funds to support cultural heritage, supporting Aboriginal employment, linking community groups and activities with Aboriginal community members, and working on the development of an Aboriginal protocols and guidelines document and an Aboriginal community directory.</li> </ul>	Achieved ✓
<b>Link</b>	<b>Outcome</b>		<b>2021-22</b>
2.3.1.2	Revised Aboriginal Action Plan adopted		100%

2.3.2 - Manage and promote our Heritage			
Action	Service	Comment	Status
2.3.2.1 Progress the Eurobodalla Heritage Strategy	Community and Cultural Development	<p>Council's Heritage Strategy continued to be implemented. During the year, six meetings of Council's Heritage Advisory Committee were held.</p> <p>Highlights include:</p> <ul style="list-style-type: none"> <li>Assisting to preserve heritage listed properties in Eurobodalla by administering local heritage grants.</li> <li>Mrs Shirley Jurmann was the 2021 winner of the Fergus Thompson OAM Award.</li> <li>Council contracted a Heritage Advisor and Museum Advisor with support from NSW Government grants.</li> <li>A new Heritage Advisory Committee was formed in June 2022.</li> </ul>	Achieved ✓
<b>Link</b>	<b>Outcome</b>		<b>2021-22</b>
2.3.2.1	Number of Heritage advice sessions		42



## 2.4 – Strengthen community life through the delivery of a range of community events and activities

2.4.1 - Support and promote opportunities for people to be engaged in an active, vibrant and inclusive lifestyle			
Action	Service	Comment	Status
2.4.1.1 Deliver community programs and events through the libraries	Libraries	<p>Libraries continued to deliver a diverse and innovative range of programs and activities to support local residents and the broader community. These included regular early literacy programs, family history workshops, art and craft programs, environmental programs and a multitude of school holiday activities. Library activities and events were paused during the lockdown period June to October (65 days of closure), The lifting of all COVID-19 restrictions allowed the opening up of meeting rooms, study spaces and public computers. Library visitation and attendance at all events has noticeably increased since March.</p> <p>This year, 466 events were delivered with 3,579 people attending. Events delivered included a range of Author talks, trivia and art nights, movie and craft afternoons and tech training sessions and activities for International Women's Day.</p> <p>The Summer School Holiday program included many fun activities for school aged children culminating in an explosive science workshop by guest presenter Dr Graham Walker and a successful Summer Reading Club (SRC) for which 135 entries were received. Over 1,340 books were read by primary aged library members and 90 new junior members were signed up during the campaign period.</p> <p>Special events including Library Lovers Day and Harry Potter Trivia have also proven to be very popular.</p> <p>Libraries continued to expand the community's access to technology as part of an ongoing to commitment to lifelong learning and new technologies for residents via our Tech Savvy seniors program.</p>	Achieved 
Link	Outcome		2021-22
2.4.1.2	Number of community events and programs at libraries		466



# 3. Protected and valued natural environment



Our natural environment is valued and respected for the lifestyle and economic benefits it provides.

We make wise environmental management decisions that enable us to support growth and change, retain balance and address impacts and issues in a measured way.

This outcome seeks to recognise the importance of our diverse natural environment. It involves protecting our rivers, creeks, waterways, mountains, bushland and ecological communities. Maintaining our natural assets ensures we are able to retain and enhance our current lifestyle, visitor experiences and support a growing economy.

## Resilience Advocacy

Following the 2019-20 Black Summer Bushfires, Council begun advocating to the Australian and NSW governments to improve resilience of services in Eurobodalla in the face of natural disasters.

Councillors and Council staff met with various government agencies, community groups and organisations over the past two years to advocate for more resilient roads, emergency service facilities, telecommunications, electricity, fuel supplies and food retailers. Numerous advocacy letters and phone calls were made to emphasise how important these services are to our community in times of natural disaster.

Through strong advocacy work, Eurobodalla was successful in securing funding commitments for the regional integrated emergency services precinct in Moruya and the Mount Wandera telecommunications upgrade.

In January 2022, Council met with key politicians who announced a commitment for the regional integrated emergency services precinct in Moruya.

This precinct is earmarked to co-locate the Rural Fire Service, NSW Fire and Rescue, State Emergency Service and Emergency Operations Centre and will allow for a more integrated and collaboratively response to emergency situations.

Grant funding of \$200,000 was also secured to enable site selection investigations for the new regional emergency services precinct and NSW Public Works Advisory engaged.

Support for Mount Wandera telecommunications resilience proposal was gained from community associations, Chambers of Commerce, emergency service agencies, Canberra Region Joint Organisation, Far South Coast – Regional Development Australia, with letters written to the Federal and NSW Ministers for Emergency Services.

In May 2022, commitments of \$750,000 for Mount Wandera telecommunications upgrade and \$220,000 to improve power infrastructure into South Durras were announced.




### 3.1 – Respond to our changing environment and build resilience to natural hazards


3.1.1 - Manage coastal use and hazards			
Action	Service	Comment	Status
3.1.1.1 Prepare the Eurobodalla Coastal Management Program	Strategic Planning	<p>Council progressed the Open Coast Coastal Management program (CMP). Grant funding was received to undertake targeted Aboriginal community consultation related to the Open Coast CMP including a codesign workshop to prepare an engagement plan for stages three and four of the CMP process. Draft management actions were short-listed via a feasibility analysis and working group meetings with stakeholders across Eurobodalla and relevant agencies.</p> <p>A draft estuaries CMP for Moruya, Wagonga and Mummaga estuaries was on public exhibition from 10 November until 5 January 2022. All submissions are being considered and proposed changes are being made to the draft estuaries CMP where appropriate.</p>	Achieved ✓
3.1.1.2 Manage lake openings	Stormwater	<p>Significant additional work was required during 2021-22 due to repeat wet weather events. Lakes were opened in accordance with lake opening protocols working closely with agencies.</p> <ul style="list-style-type: none"> <li>• Little Lake Narooma opened in July 2021.</li> <li>• Joes Creek Batehaven opened in October, November and December 2021 and February and April 2022.</li> <li>• Durras Lake opened in December 2021.</li> <li>• Coilia Lake opened February 2022.</li> <li>• Kianga Lake opened by Council in March 2022. Lake opened by persons unknown in February 2022.</li> </ul>	Achieved ✓
Link	Outcome		2021-22
3.1.1.1	Adoption of the Eurobodalla Coastal Management Plan		85%

3.1.2 - Minimise the impact of flooding on development and people			
Action	Service	Comment	Status
3.1.2.1 Continue to develop Shire flood risk management plans	Strategic Planning	<p>Council continued to develop flood risk management plans and applied for grant funding opportunities to undertake flood studies in the next financial year. The draft Narooma Flood Risk Management Study and Plan was completed ready for public exhibition. The Batemans Bay Urban Creeks Flood Study was adopted in July 2021.</p> <p>Considerable effort continued to be put into the advocacy and grants space to seek support for flood planning and additional resources to support flood planning in the Shire.</p>	Achieved ✓




3.1.3 - Collaborate with agencies and emergency services to support coordinated emergency management			
Action	Service	Comment	Status
3.1.3.1 Advocate for the strategic review and recovery services including the transfer of the annual cost for the Rural Fire Service, State Emergency Service and NSW Fire and Rescue to the NSW Government	Public Order and Safety	<p>Ongoing advocacy undertaken included:</p> <ul style="list-style-type: none"> <li>• To Resilience NSW to employ full time Local Emergency Management Officers (LEMOs) working directly for Resilience NSW as part of a restructure of state funded emergency services to reduce burden on councils.</li> <li>• Through Office of Local Government and IPWEA NSW for NSW Government to remove Emergency Services cost burden from councils and take ownership of Emergency Services infrastructure.</li> <li>• To National Recovery and Resilience Agency for NSW Government to lead, plan and fund Emergency Services through a restructure of Resilience NSW.</li> <li>• Disaster to Resilience article provided to Local Government Procurement for inclusion in their magazine.</li> <li>• Improved telecommunications and power resilience to Australian and NSW governments, Telstra, Essential Energy, the Australian Senate Committee and key agencies.</li> <li>• Request forwarded to Department of Planning and Environment to consider incorporating infrastructure resilience and promote state role for Emergency Services planning.</li> <li>• Council provided background and relevant documents shared with local Members of Parliament and candidates for the by-election for the State seat of Bega.</li> </ul> <p>Council met with key politicians in Moruya to discuss state and federal support for the proposed Moruya Emergency Operations Centre and Emergency Services precinct.</p> <p>The NSW Government has agreed to fund the \$43 million increase in the Emergency Services levy across NSW Councils for 2022-23 (covering part of the cost for one additional year).</p>	<p>Achieved</p> 





3.1.3 - Collaborate with agencies and emergency services to support coordinated emergency management			
Action	Service	Comment	Status
3.1.3.2 Advocate for Government to fully fund and deliver the proposed Eurobodalla Regional Integrated Emergency Services Precinct in Moruya	Public Order and Safety	<p>Ongoing advocacy continued to Local Members, relevant NSW Ministers, Resilience NSW, Regional Development Australia and Emergency Services Commissioners for a Regional Integrated Emergency Services Precinct in Moruya to co-locate Rural Fire Service, NSW Ambulance, NSW Fire and Rescue, State Emergency Service and Emergency Operations Centre.</p> <p>The proposal was escalated to the State Emergency Management Committee and State Bushfire Committee for endorsement.</p> <p>Additional efforts included:</p> <ul style="list-style-type: none"> <li>• An advocacy fact sheet was developed to support Council grant application under the Australian Government Black Summer Bushfire funding to enable Public Works Advisory to be engaged to complete the site selection process as part of the first stage of development.</li> <li>• Work occurred with Far South Coast Regional Development Australia to advocate to the Local Member for Gilmore and Deputy Prime Minister to provide a funding commitment from the Australian Government as part of a Australian and NSW government co-funding partnership.</li> <li>• A meeting with Senator Murray Watt, Shadow Minister for Disaster and Emergency Management. Toured Moruya Fire Control Centre and Emergency Operations Centre (Moruya RSL Hall)</li> </ul> <p>In January 2022, Council met with key politicians who announced a commitment for a regional emergency services precinct in Moruya.</p> <p>Grant funding of \$200,000 was also secured to enable site selection investigations for the new regional Emergency Services precinct and NSW Public Works Advisory engaged.</p>	Achieved 



3.1.3 - Collaborate with agencies and emergency services to support coordinated emergency management			
Action	Service	Comment	Status
3.1.3.3 Pursue increased grant funding and undertake fire mitigation program on Council controlled land	Public Order and Safety	<p>During the year, \$150,070 of funding was claimed for bushfire hazard reduction works undertaken on 53 sites for hand clearing and grooming mechanical activities.</p> <p>The fire mitigation program on Council controlled land included:</p> <ul style="list-style-type: none"> <li>• Routine inspections of asset protection zones</li> <li>• 134ha fire mitigation slashing and vegetation mowing commenced in October 2021. Increased due to wet weather conditions and higher vegetation growth.</li> <li>• 15.8ha routine asset protection zone hand clearing work completed.</li> <li>• 1.4ha of fire mitigation grooming work completed.</li> <li>• 3.65ha hazard reduction burns completed on Council controlled lands by Rural Fire Service (RFS) in August at Dalmeny, North Narooma and Mystery Bay, consisting of 0.95ha of SFAZ and 2.7ha of LMZ in total.</li> <li>• RFS mitigation crews assisted by undertaking work on three fire mitigation sites in Catalina, Lilli Pilli and Mogo.</li> <li>• All bushfire complaints referred to the RFS for review.</li> <li>• Wet weather made many locations difficult to access for prolonged periods. The vegetation programme has been managed to work with the challenges.</li> </ul>	<p>Achieved</p> 



3.1.3 - Collaborate with agencies and emergency services to support coordinated emergency management			
Action	Service	Comment	Status
3.1.3.4 Advocate for implementation of the recommendations made in Council's submissions to the NSW Bushfire Inquiry and Royal Commission	Public Order and Safety	<p>The Eurobodalla Infrastructure Resilience Plan is in place to track progress to improve resilience for Council roads, water and sewer infrastructure, and in alignment with progress by NSW Government agencies on telecommunications, power, highways and emergency services facilities, and private providers for aged care, fuel supplies and food retailers.</p> <p>Advocacy efforts included:</p> <ul style="list-style-type: none"> <li>• To Federal Members Fiona Phillips MP and Kristy McBain MP for bushfire funding to focus on resilience including Mount Wandera improvements</li> <li>• Working with Regional Development Australia and consultant Western Research Institute to provide input on resilience for strategic regional plan.</li> <li>• To Local, Federal and State Members, NSW Government Ministers, Resilience NSW, National Recovery and Resilience Agency, State Local Emergency Management and Bushfire Management Committees, and to Australian Government Senate Committee on resilience improvements, bridge rebuilds and specific Mount Wandera improvements.</li> <li>• Mount Wandera advocacy report endorsed by the Local Emergency Management Committee (LEMC) and Far South Coast Bushfire Management Committee (FSC BFMC) and submitted to State Committees for review and endorsement. Report also provided to Resilience NSW, National Recovery and Resilience Agency, NSW Ministers and State and Federal MPs, Telco Authority, Telstra and Crown Lands, with a focus on replacing timber with composite poles and improvements to maintenance regime (ongoing)</li> <li>• Five meetings held by Mount Wandera Working Group (Council, Crown Lands, Essential Energy, Telstra and NBN Co) to define and implement a larger asset protection zone (APZ) with ongoing vegetation maintenance to improve resilience of the critical Mount Wandera telecommunications facility.</li> <li>• Support for Mount Wandera resilience proposal gained from community associations, Chambers of Commerce, emergency service agencies, Canberra Region Joint Organisation (CRJO), FSC RDA, with letters written to the Federal and NSW Ministers for Emergency Services.</li> <li>• Worked with Forestry Corporation to remove bushfire affected hazardous trees and maintain access roads to Mount Wandera.</li> <li>• Consultant engaged by Council to undertake Review of Environmental Factors (REF) for larger APZ works and removal of hazardous trees on access roads, co-funded by Mount Wandera users. REF works substantially progressed.</li> </ul>	Achieved 

		<ul style="list-style-type: none"> <li>• Met with Fiona Phillips, Member for Gilmore, and Senator Murray Watt, in South Durras who announced election commitments of \$0.75M for Mount Wandera telecommunications upgrade and \$0.22M to improve power infrastructure into South Durras.</li> <li>• Request to Resilience NSW to review funding to assist Forestry Corporation clear and maintain forestry roads accessed by residents.</li> <li>• Ongoing replacement of rural timber bridges with concrete structures in bushfire prone areas.</li> <li>• Worked with Transport for NSW (TfNSW) on resilience improvements to highways in line with recommendations 31 and 32 from the NSW Bushfire Inquiry (September 2021).</li> <li>• To Infrastructure Australia and National Recovery Agency for specific funding programs for Local Government to address natural disaster resilience including improving rural unsealed roads (ongoing).</li> <li>• Secured external grant and philanthropic funding and facilitated bushfire resilience project for the village of Central Tilba in collaboration with RFS, NPWS, Minderoo Foundation and Tilba Chamber of Commerce.</li> </ul>	
<p><b>3.1.3.5</b> Support emergency service agencies in planning and responding to disasters through the Local Emergency Management, Local Rescue, Regional Emergency Management and Eurobodalla Bushfire Risk Management Committees</p>	Public Order and Safety	<p>During the year, Council's efforts included:</p> <ul style="list-style-type: none"> <li>• Chairing four Local Emergency Management Committee (LEMC) meetings.</li> <li>• Attended the inaugural Far South Coast Bushfire Management Committee (FSCBFMC).</li> <li>• Attended online briefing for RFS, FSCBFMC, SES and Regional Emergency Management.</li> <li>• Established Eurobodalla and Bega Valley virtual Emergency Operations Centre to manage regional response to COVID-19 on yellow alert, efforts from August 2021 to January 2022.</li> <li>• Facilitated completion of COVID-19 After Action review.</li> <li>• Sought and received RFS endorsement to increase APZ for Mount Wandera telecommunications facility.</li> <li>• Contracted consultant and commenced Working Group to deliver Central Tilba Heritage Village Bushfire Resilience Plan with funding secured under BLERF and Minderoo Foundation (to be integrated with RFS Central Tilba Community Protection Plan).</li> <li>• The LEMC and FSC BFMC unanimously endorsed the proposed regional co-located Emergency Services precinct in Moruya and Mount Wandera resilience plan with a commitment to progress review to the State Committees for endorsement and funding.</li> </ul>	<p>Achieved</p> 



- Regular updates to emergency services on disaster recovery works and resilience advocacy were provided.
- Active participation in Wallaga Lake
- COVID-19 Aboriginal Action Plan.
- Participation in Canberra Region Joint Organisation Community Resilience and Preparedness Working Group and Local Emergency Management Officer Group and the NSW local emergency management officer Network Group (NSW LEMO group).
- Met with Senator Murray Watt and toured Moruya Fire Control Centre and emergency operations centre (Moruya RSL Hall).
- Emergency Operations Centre established to assist State Emergency Services (SES) with the response to the flood on 10 December 2021. Damage from this event assessed and Natural Disaster declared. Crews tasked to assist on the day of the flood and over the subsequent weekend. Urgent immediate risk assessments achieved, and actions prioritised and implemented to restore access on the day of the flood by Christmas 2021.
- Supported NSW LEMO group to review the structural arrangements for Emergency Services and to provide a voice into the review of the State Emergency and Rescue Management Act
- Emergency Operations Centre on standby to assist SES for periods with response to flood and protracted two week rain event late February/early March 2022. LEMO situated at SES headquarters to assist in response on higher risk days. Damage to event assessed and natural disaster declared.





### 3.2 – Value, protect and enhance our natural environment and assets

3.2.1 - Provide education on and manage the impacts associated with invasive species			
Action	Service	Comment	Status
3.2.1.1 Undertake biosecurity programs (weeds and pest management)	Environmental Management	<p>916 private properties, 102 public land parcels, and 1,072km of high-risk pathways inspections were conducted.</p> <p>Alligator Weed, a serious threat, was detected and funding obtained to eradicate the infestation.</p> <p>The drought affected agricultural weeds project was finalised which focused on the control of Blackberry, Fireweed, Paterson's Curse and Giant Parramatta Grass, Tree of Heaven and some poisonous agricultural weeds.</p> <p>Across our reserves and roadsides, St John's Wort, lantana, serrated tussock, blackberry, fireweed, bitou bush, boneseed, and African love grass were controlled. Bitou bush on coastal cliffs including our offshore islands has been controlled by abseil.</p> <p>Rabbit control was conducted between Dalmeny and Narooma as per the rabbit control schedule.</p> <p>Weeds Action Program (WAP) funding targets were also exceeded this year.</p>	Achieved ✓
Link	Outcome		2021-22
3.2.1.1	Percentage of complying biosecurity inspections		100%

3.2.2 - Work in partnership to provide natural resource management			
Action	Service	Comment	Status
3.2.2.1 Assist Landcare and community groups and projects	Environmental Management	<p>27 local Landcare groups supported contributing approximately 8,500 hours of on ground work. Focus has been post bushfire weed control as well as multiple community working bees/education events and marine debris clean ups.</p> <p>Two Landcare projects have been completed. Additional grant funding of \$12,000 has been confirmed to support a new Landcare group formed in Mogo as well as a youth Landcare Event planned for September, Gather Round. Volunteerism continued to be strong.</p>	Achieved ✓
3.2.2.2 Plan and implement environmental protection and restoration program	Environmental Management	<p>The grant funded citizen science project partnership for locating Gang Gang nests and installation of artificial nests progressed well. Community engagement is complete, and all 30 nesting tubes were built and installed. The project has been extended to 30 June 2023 to allow for a detailed monitoring program during this coming breeding season.</p> <p>Installation of 600 post-fire nesting boxes completed with monitoring program ongoing.</p> <p>The Indian Myna bird control program continued with new volunteer trappers engaged.</p> <p>The verge garden pilot program involved extensive community engagement with street planting working bees scheduled for October.</p>	Achieved ✓



3.2.2 - Work in partnership to provide natural resource management			
Action	Service	Comment	Status
3.2.2.3 Progress the Eurobodalla Flying Fox Management Plan	Environmental Management	<p>Ongoing monitoring continued, with five known camps in Eurobodalla occupied this season - Batemans Bay Water Gardens; Catalina Golf Club; Moruya; Tuross Head; and Narooma.</p> <p>49,500 flying foxes were counted at the peak (May) of the 2021-22 season the highest recorded since the 2016-17 season.</p> <p>10,000 flying-foxes were still present in the Water Gardens at the end of June, while all other camps were empty.</p> <p>Assistance for residents included:</p> <ul style="list-style-type: none"> <li>• Removal of 320 Cocos Palms</li> <li>• Odour neutralising pots (indoors) and high-pressure gurneys available for free to affected residents.</li> </ul> <p>Council's website was updated and includes five videos on methods of removing bat faeces from affected surfaces.</p> <p>Five community flying-fox education events were conducted, and a letter box drop/door knock to residents closest to Batemans Bay camps occurred.</p> <p>Liaison and sharing of information and resources with flying-fox managers across Australia continued.</p>	Achieved 
3.2.2.4 Seek grant and other funding to sustain and improve the natural environment	Environmental Management	<p>Grant funds received for:</p> <ul style="list-style-type: none"> <li>• Landcare groups to assist bushfire recovery and lantana control</li> <li>• Citizen science project partnership for locating Gang Gang nests and installing artificial nest boxes</li> <li>• Restoring major estuaries and enhancing natural defences of our foreshores</li> <li>• Three grants for Wagonga Inlet Living Shoreline Project (WILS) were received for infrastructure (jetty, pontoon and accessibility), saltmarsh restoration and education, Aboriginal work crews; Cigarette butt bins and education program for Narooma.</li> </ul>	Achieved 
Link	Outcome		2021-22
3.2.2.1	Number of volunteer hours in natural resource management		8,500 hours

3.2.3 - Plan to improve the quality of the natural environment			
Action	Service	Comment	Status
3.2.3.1 Continue the preparation of the Biodiversity Strategy	Strategic Planning	The Biodiversity Strategy continued to be prepared with consideration to results of investigations into the opportunities under the NSW Government Biodiversity Offsets Scheme. Feedback was sought from relevant staff across Council about challenges and opportunities. An online survey, and community and stakeholder workshops were completed. A workshop with Council's Aboriginal Advisory Committee was undertaken. All feedback received is being considered for inclusion in the draft Biodiversity Strategy. Council is preparing the Biodiversity Strategy with support from the Australian Government's Building Better Regions Fund.	Achieved ✓

### 3.3 – Maintain clean healthy waterways and catchments

3.3.1 - Undertake estuary planning and management			
Action	Service	Comment	Status
3.3.1.1 Undertake estuary management projects	Strategic Planning	<p>Year one of a two-year estuary project has been completed with works across all the major estuaries to restore and enhance the natural defences of our foreshores. This project engaged adjoining landholders to minimise their impacts on the estuaries, public education and engagement along with onground bank protection works - weed control, erosion control and revegetation.</p> <p>Bushfire affected waterway projects assisted with the restoration of riparian areas on private and public lands that were impacted by bushfires and floods, including major erosion mitigation and revegetation works at Gulph Creek at Nerrigundah, Tuross River and Cabbage Tree Creek at Mogo. New grants were received for Clyde River erosion assistance.</p> <p>Three grants were received to cover the full implementation costs of the Wagonga Inlet Living Shoreline Project (WILS) and Stage 1, oyster reef construction component of WILS is completed. Vehicle access restriction to Mummaga Lake saltmarsh installed.</p>	Achieved ✓



3.3.2 - Monitor and manage impacts on our waterways			
Action	Service	Comment	Status
3.3.2.1 Participate in the Beachwatch program	Public and Environmental Health	Council continued participation in the NSW Government's Beachwatch program, ensuring that water quality at 11 popular beaches in Eurobodalla is monitored during the warmer months. Weekly sampling commenced in November and continued through to the end of March with results posted on the Council website each week during this period.	Achieved ✓
3.3.2.2 Undertake estuary monitoring	Public and Environmental Health	Estuary monitoring continued across the six major estuaries in Eurobodalla. Council was successful in gaining grant funding for additional sampling and analysis of potential water quality impacts associated with the black summer bushfires. Estuary health data is used to prepare report cards for each of the major estuaries and are available the Council website.	Achieved ✓
3.3.2.3 Deliver the Onsite Sewage Management System inspection program	Public and Environmental Health	1,451 inspections were conducted with 94% compliance. 137 new systems were approved, and 224 referrals assessed. Most inspections which were not carried out in 2020-21 due to COVID-19 and bushfire impacts were incorporated into the 2021-22 program to ensure that compliance is met.	Achieved ✓
3.3.2.4 Undertake water, sewer and waste monitoring	Public and Environmental Health	Monitored in accordance with NSW Health requirements and Environmental Protection Licences.	Achieved ✓
Link	Outcome		2021-22
3.3.2.2	Estuary report cards		100%
3.3.2.3	Percentage of complying onsite sewerage management system inspections		94%

### 3.4 – Develop community awareness of environmental opportunities, issues and impacts

3.4.1 - Monitor and manage public and environmental health			
Action	Service	Comment	Status
3.4.1.1 Monitor, inspect and respond to public and environmental health matters	Public and Environmental Health	Council received 1,130 customer service requests for public and environmental health related matters such as noise, air, land, and water pollution and development compliance.	Achieved ✓
3.4.1.2 Undertake the commercial public pool water quality inspection program	Public and Environmental Health	47 public pool inspections conducted with 94% of public swimming pools compliant with Public Health Act. Where non-compliance occurred Council worked with the operators to ensure the pools were compliant.  Public pool inspections help pool owners comply with NSW Health requirements and protect public health and includes pools at holiday parks, motels and other holiday accommodation as well as the Council owned swimming pools at Moruya and Narooma. Inspections are conducted during the warmer months usually just before Christmas each year.	Achieved ✓
Link	Outcome		2021-22
3.4.1.1	Number of public and environmental health matters responded within timeframe		80%



## 4. Sustainable living



### Our community choose to lead sustainable lifestyles in harmony with our natural environment.

We take responsibility for the management and consumption of our valuable resources and recognise the impact that our actions have both today and for future generations.

This outcome involves supporting our community to make sustainable lifestyle choices, to use materials, energy and water resources efficiently and to work together to recognise, manage and strive to reduce our impact on the natural environment.

### Southern Water Storage

Council's \$130 million Southern Water Storage project has progressed well this year.

In 2019, Council secured \$25.6 million of grant funding from the NSW Government's Safe and Secure Water Program and in 2021, the Australian Government announced \$51.2 million towards the project in the federal budget.

The 3,000 megalitre storage facility will be built west of Bodalla, pumping water from the Tuross River in times of high flow to an off-stream storage and water treatment plant.

The facility will complement Deep Creek Dam and water treatment plant in Batemans Bay and will provide drought security and bushfire resilience. It will also increase capacity for peak holiday water demand and predicted population growth.


During the year, work on the Tuross River Pump Station began with earthworks followed by restoration of the riverbank. Construction then commenced on the pump station tank in September 2021 and has progressed well.

In late 2021, land acquisition for the dam was resolved with Forestry Corporation and Council called for expressions of interest for tendering of the dam construction project.

At the beginning of 2022, Council's construction team built the access road into the dam site from Eurobodalla Road. Preliminary works also began on the site to minimise the environmental impact of the project. This work included an ecological survey, weed control and nesting box installation.

In June 2022, the tender for the construction of the dam was awarded to Haslin Constructions and they will commence work on-site in late 2022.

#### 4.1 – Maximise the efficient use and reuse of our water resources

4.1.1 - Provide a safe, reliable and sustainable town water supply and sewerage services			
Action	Service	Comment	Status
4.1.1.1 Build, renew, operate and maintain water supply systems	Water Services	<p>Completed operation and maintenance activities and installed 193 new water service connections.</p> <p>Capital and renewal activities, including watermain renewals at the following locations:</p> <ul style="list-style-type: none"> <li>• Costin Street and Loader Parade, Narooma</li> <li>• Princes Highway, Narooma</li> <li>• Davison Street, Narooma</li> <li>• Water Crescent, Narooma</li> <li>• Amhurst Street, Dalmeny</li> <li>• Bodalla RFS, Bodalla</li> <li>• Potato Point Road, Bodalla</li> <li>• Evans Road, Tuross Head</li> <li>• Nelson Parade, Tuross Head</li> <li>• Horse Island and Tuross Head PRV's</li> <li>• Luck Street, Moruya</li> <li>• Queen/Ford Street, Moruya</li> <li>• Shore Street, Moruya</li> <li>• Evans Street, Moruya</li> <li>• Broulee Road, Broulee</li> <li>• Clarke Street, Broulee</li> <li>• Heath Street, Broulee</li> <li>• Queen Street and Church Street, Mogo</li> <li>• Rosedale Farm, Rosedale</li> <li>• Grandfathers Gully, Lilli Pilli</li> <li>• Illabundah Drive, Malua Bay</li> <li>• Law Lane, Batehaven</li> <li>• Vesper Street, Batemans Bay</li> <li>• Princes Highway/Link Road, Batemans Bay</li> <li>• Clyde Street and Old Punt Road, Batemans Bay</li> <li>• Surf Beach toilet block</li> </ul> <p>Council provided a drinking water supply that meets Australian Drinking Water Quality via:</p> <ul style="list-style-type: none"> <li>• 21,808 water connections</li> <li>• 628km of reticulated water mains</li> <li>• 292km of trunk water mains</li> <li>• 2 river offtakes (Moruya River and Tuross Alluvial bores)</li> <li>• 1 water storage (Deep Creek Dam)</li> <li>• 2 water treatment plants</li> <li>• 34 service reservoirs</li> </ul>	Achieved 

4.1.1 - Provide a safe, reliable and sustainable town water supply and sewerage services			
Action	Service	Comment	Status
4.1.1.2 Build, renew, operate and maintain sewerage systems	Sewer Services	<p>Sewage service continued to be provided efficiently through:</p> <ul style="list-style-type: none"> <li>• 568km of gravity or pressure sewer mains</li> <li>• 137 sewage pumping stations</li> <li>• 6 sewage treatment plants</li> </ul> <p>Operational and maintenance activities as per schedule, and included:</p> <ul style="list-style-type: none"> <li>• Rosedale sewer pods (bushfire recovery) ongoing with bushfire rebuilds</li> <li>• Potato Point sewerage scheme complete</li> <li>• Tuross Head STP augmentation complete</li> <li>• Batemans Bay STP augmentation in progress across financial years</li> <li>• Kianga STP drying bed construction complete</li> <li>• Kianga STP outfall pumps replaced</li> <li>• SPS BB02 upgrade complete</li> <li>• SPS BB03 upgrade complete</li> <li>• Vesper Street (Mackay Park) SPS construction complete</li> <li>• Sylvan Street Malua bay sewer diversion construction complete.</li> </ul> <p>Several major and minor sewer spills occurred due to heavy rainfall events during the year.</p>	Achieved ✓
4.1.1.3 Undertake liquid trade waste inspections	Public and Environmental Health	<p>Liquid Trade Waste development application referrals and customer queries were attended to.</p> <p>60% of total sites were inspected, with delays in the program, however the program should be fully met in 2022-23.</p>	Ongoing —
Link	Outcome		2021-22
4.1.1.1	Water capital renewal, upgrade and new works program >85% complete		100%
4.1.1.1	Length of water mains maintained		923km
4.1.1.1	Number of water pump stations		15
4.1.1.2	Sewer capital renewal, upgrade and new works program >85% complete		100%
4.1.1.2	Number of sewage pump stations and treatment plants maintained		148
4.1.1.2	Length of sewer mains maintained		580km



4.1.2 - Promote and implement programs for the efficient use of water resources			
Action	Service	Comment	Status
4.1.2.1 Provide treated effluent for reuse in the community	Sewer Services	Treated effluent supplied for re-use at: <ul style="list-style-type: none"> <li>• Catalina Golf Course</li> <li>• Hanging Rock Sports Fields</li> <li>• Moruya Golf Course</li> <li>• Moruya High School playing field</li> <li>• Moruya Riverside Park</li> <li>• Tuross Golf Course</li> </ul>	Achieved ✓
4.1.2.2 Provide incentives to encourage use of water saving devices in homes	Water Services	216 washing machine and 80 dual-flush toilet rebates were provided.	Achieved ✓
Link	Outcome		2021-22
4.1.2.1	Number of customers on reticulated sewer		21,354
4.1.2.2	Number of water rebates issued		296

## 4.2 – Targeted reduction of waste with an emphasis on resource recovery and waste minimisation



4.2.1 - Provide sustainable waste services and infrastructure			
Action	Service	Comment	Status
4.2.1.1 Build, renew, operate and maintain waste landfill sites and transfer stations	Waste Services	Operations at the Surf Beach and Brou Waste Management Facilities and Moruya Transfer Station were carried out with no incidents.  Council was successful in its bushfire recovery landfill grant applications securing approximately \$7.8M in funding for several projects to assist Council in offsetting some of the operational costs and impacts associated with the 2019-20 bushfire disaster and improve community resilience for future disasters. NSW Public Works Advisory have been engaged to assist with the bushfire recovery landfill projects at Surf Beach and Brou Waste Management Facilities. Environmental and cultural heritage assessments commenced for all projects and tenders for planning, design and construction works were released.	Achieved ✓
4.2.1.2 Manage kerbside collection	Waste Services	Council's kerbside collection of waste, recycling and green waste progressed as per contractual arrangements, servicing approximately 46,000 bins each week.	Achieved ✓




4.2.1 - Provide sustainable waste services and infrastructure			
Action	Service	Comment	Status
4.2.1.3 Undertake annual hazardous waste collection	Waste Services	The annual hazardous waste collection last took place in September 2020, the collection was cancelled in 2021 due to the pandemic.	Achieved ✓
Link	Outcome		2021-22
4.2.1.1	Waste capital renewal, upgrade and new works program >85% complete		100%
4.2.1.2	Kerbside collection customer requests attended to within timeframe		100%

4.2.2 - Implement waste reduction, resource recovery and recycling technology and initiatives			
Action	Service	Comment	Status
4.2.2.1 Participate in regional collaboration and develop strategic partnerships	Waste Services	Council is a member of the Canberra Region Joint Organisation (CRJO) and attends regular Resource Recovery Working Group meetings. The group fosters collaboration and networking between the ten member Councils from South East NSW and the ACT on resource recovery and waste diversion, infrastructure and landfill operations, and advocacy and strategic development. CRJO assisted Council with the education and promotion of our Community Recycling Centre and collection points, and the NSW single use plastics ban to promote consumer and business awareness. CRJO is investigating regional opportunities for managing solar panels and e-waste.	Achieved ✓
4.2.2.2 Deliver community education on waste minimisation	Waste Services	Council delivered 42 waste education sessions to schools and community groups via Zoom and face to face, and presented composting and worm farm workshops to 292 people. Council developed new partnerships and collaborated with businesses and community organisations to successfully educate and promote recycling and waste diversion and minimisation initiatives. The existing waste education information and resources are being refreshed, and the use of media and our website to raise awareness of waste related issues is being increased.	Achieved ✓



4.2.3 - Minimise illegal dumping			
Action	Service	Comment	Status
4.2.3.1 Coordinate Clean Up Australia day activities	Waste Services	Clean Up Australia Day was held on the 6 March with 50 community and school sites registered for clean-up and approximately 130 volunteers participating.  Approximately 24 cubic metres of rubbish was collected, comprising bulky items including furniture, smaller household items, foam, tyres and building materials, and common rubbish items including face masks, coffee cups and drink containers, plastic and metal bottle tops and cigarette butts. Participation rates were lower than the previous year due to poor weather.	Achieved 
4.2.3.2 Investigate and manage illegal dumping incidents	Waste Services	Council received 179 customer service requests for illegal dumping matters including building and house waste and dumping of green waste.	Achieved 
<b>Link</b>	<b>Outcome</b>		<b>2021-22</b>
4.2.3.2	Number of illegal dumping incidents		179

### 4.3 – Support and encourage sustainable choices and lifestyles

4.3.1 - Partner with schools and community to deliver environmental education programs and projects			
Action	Service	Comment	Status
4.3.1.1 Provide environmental and sustainability education programs	Environmental Management	Educational events and activities were undertaken with schools and the community including: <ul style="list-style-type: none"> <li>• 12 excursions</li> <li>• 7 plant swaps</li> <li>• 179 garden visits.</li> </ul> <p>The annual environmental calendar theme was 'Our Estuaries' where the river meets the sea, where the duraya meets the barra barra.</p> <p>111 volunteer litter clean ups were conducted and logged onto the Australian Marine Debris Initiatives database providing information to assist in development of source reduction plans. Online or alternative activities were developed to adhere to COVID-19 restrictions. Ongoing projects continued to assist businesses to monitor and reduce water, organic waste and single use plastics.</p>	Achieved 
<b>Link</b>	<b>Outcome</b>		<b>2021-22</b>
4.3.1.1	Participation in sustainability education programs		100%



#### 4.4 – Work together to reduce our environmental footprint and develop a clean energy future

4.4.1 - Plan for and work towards reducing Council's environmental footprint			
Action	Service	Comment	Status
4.4.1.1 Implement actions that reduce CO2 emissions and increase climate resilience	Environmental Management	<p>Ongoing actions to reduce greenhouse gas emissions continued including the Power Purchase Agreement for 80% of Council operations.</p> <p>The draft Climate Action Plan 2022-2032 (CAP) was publicly exhibited with 47 written responses received including over 400 individual suggestions. A revised version of the draft Climate Action Plan will be presented to Council in July 2022.</p> <p>Monitoring of Council water, energy, waste, and emissions continued. Business and resident water efficiency programs continued providing rebates, incentives and education to reduce water consumption. Electric vehicle charging station host application was submitted for sites at Narooma and Moruya.</p>	Achieved ✓
<b>Link</b>	<b>Outcome</b>		<b>2021-22</b>
4.4.1.1	Reduction in the amount of Council's emissions since 2005-06		20%

4.4.2 - Work in partnership to explore clean energy opportunities			
Action	Service	Comment	Status
4.4.2.1 Explore clean energy options	Environmental Management	<p>Council's ten-year Power Purchase Agreement commenced 1 July 2021 with 80% of Council's energy to be supplied from renewable sources. Ongoing investigations occurred into options for the remaining 20% associated for smaller sites.</p> <p>An audit of Council's solar assets commenced and will work towards maintenance and upgrades. Investigated community solar and microgrid opportunities with community groups and Australian National University (ANU).</p>	Achieved ✓



## 5. Vibrant and diverse economy



Our business and industry sector is smart, innovative, and resilient and is supported and prepared for future growth and challenges. Our workforce is skilled and has access to local jobs opportunities. We recognise and leverage our unique competitive advantage to ensure Eurobodalla is the choice to live, visit and invest.

This outcome looks at how we attract and grow strategic investment and facilitate employment diversity. It includes strengthening and diversifying our economy by targeting new industries as well as building on our existing strengths such as tourism, local food production and our diverse and unique natural assets.

### Mogo Trails

In October 2020, Mogo Adventure Trail Hub project was awarded \$3 million grant funding through the NSW Government's Growing Local Economies Fund and in June 2021, was awarded \$5 million under Stage Two of the joint Australian and NSW governments' Bushfire Local Economic Recovery Fund.

This project will see a 155 kilometre mountain bike trail network, as outlined in the Mogo Adventure Trail Hub Masterplan, come to life. The network will comprise about 125km of new trail and the formalisation of 30km of existing trails in Mogo State Forest and Deep Creek Dam.

In September 2021, Council awarded the detailed design, construction and maintenance contract for the Mogo Trails to Rocky Trail Destination and Next Level Mountain Bike, who pledged to bring the best of international trail building practices to Mogo.

In January 2022, these organisations commenced work with Forestry Corporation and Council to narrow down the trail corridors and began walking the proposed corridors to assess the landscape for the final track alignment.

In the second half of this year, Rocky Trails Destination and Next Level Mountain Bike worked on the final detailed design with Council and Forestry Corporation and intend to commence construction in early 2022-23.

The hub has potential to attract 45,000 visitors to Eurobodalla in its first year of operation, resulting in an estimated \$11.8 million injection to the local economy.


The project will see an increase in tourism-related business opportunities in off peak times, an increase in overnight stays, an improved reputation for Mogo and Eurobodalla as a tourist destination with many diverse experiences and increase the opportunity for tourists and locals alike to immerse themselves in nature.



**5.1 – Diversify the region’s economy, attract investment and target new and emerging employment sectors**

5.1.1 - Encourage and attract new business industry, investment and employment opportunities			
Action	Service	Comment	Status
5.1.1.1 Facilitate business, education and employment partnerships and employment generating initiatives	Business Development	<p>Council activities focused on the immediate need of businesses seeking to recruit and advocating to the NSW Government for assistance to address predicted skill shortages. Activities included:</p> <ul style="list-style-type: none"> <li>• Contributed to childcare planning to develop advocacy piece for improvements to current services.</li> <li>• Initiated the implementation of the four-point plan for workforce development to address business skills development for future projects.</li> <li>• Provided feedback to Council regarding process to recruit trainees and young students to make employment with local government more attractive.</li> <li>• Conducted a trade and construction breakfast event to advise businesses how to prepare for future procurement opportunities.</li> </ul> <p>Council also supported the iAccelerate RISE program delivered by the University of Wollongong and assisted in recruitment of participants and worked with the University 4.0 Hub to provide technology advice to local manufacturers.</p>	<p>Achieved</p> 



5.1.1 - Encourage and attract new business industry, investment and employment opportunities			
Action	Service	Comment	Status
5.1.1.2 Progress Advancing Eurobodalla	Business Development	<p>Council continued to implement Advancing Eurobodalla. Highlights for each priority included:</p> <p>Key priority 1. Industry engagement and business development</p> <ul style="list-style-type: none"> <li>• Regular emails to Chambers to provide information for distribution to members</li> <li>• Direct business engagement with 247 businesses and direct assistance to 62 businesses.</li> <li>• Assisted to recruit workshop participants for Disability Inclusion Action Plan and participants for the University of Wollongong iAccelerate RISE program.</li> <li>• Conducted Industry 4.0 event to introduce local manufacturers to research facility.</li> <li>• Conducted the inaugural annual business forum and a review of the actions was held in May 2022 to respond to changed trading conditions following bushfires and the COVID-19 pandemic.</li> </ul> <p>Key priority 2. Investment attraction</p> <ul style="list-style-type: none"> <li>• Development and management of prospective investors client management list.</li> <li>• Purchased Customer Relationship Management system to improve recorded engagement and management of contact with new business/ property owners and prospective investors.</li> <li>• Assisted seven organisations/ businesses seeking office locations.</li> <li>• Submitted three investment responses from Australian and NSW governments. Eurobodalla has limited suitable graded office accommodation.</li> </ul> <p>Key priority 3. Workforce development</p> <ul style="list-style-type: none"> <li>• Successful application for Small Business Month 2022 to conduct trade events.</li> <li>• Participated in intergovernmental and education stakeholder meeting to discuss managing and skilling a workforce in preparation of future projects.</li> <li>• Developed relationship between the University of Wollongong local campus, research facilities and business to demonstrate the skills required by further workers.</li> </ul> <p>Key priority 4. Infrastructure and place enhancement</p> <ul style="list-style-type: none"> <li>• Completed a submission to the Australian Competition and Consumer Commission supporting the merger of Telstra and TPG.</li> <li>• Delivered temporary activation in Batemans Bay.</li> </ul>	Achieved 
Link	Outcome		2021-22
5.1.1.1	Attendance at skill development workshops and seminars		247

### 5.1.2 - Support the growth of a sustainable rural industry


Action	Service	Comment	Status
5.1.2.1 Seek grant funding for the development of a Eurobodalla Food Systems/Production Plan	Business Development	Council continued promotion of the Eurobodalla Food Trail online during the year, which has shown increasing yield for Specialised Food Retail	Achieved ✓
5.1.2.2 Progress the Shellfish Hatchery Project	Business Development	The development application was approved, and a construction contract signed. The materials for all main buildings have been delivered to site and construction has commenced with the slab for the first shed completed.	Achieved ✓

### 5.1.3 - Plan for the development of the Batemans Bay Mackay Park Precinct

Action	Service	Comment	Status
5.1.3.1 Finalise the construction of the Regional Aquatic, Arts and leisure Centre Batemans Bay, subject to all Council and Development Application approvals	Strategic Planning	The construction of Bay Pavilions was completed within budget and within the contracted timeframe. It was opened by The Hon Ben Franklin, NSW Minister of the Arts; Senator Jim Molan and Council's Mayor, Mathew Hatcher on 28 April. The facility was opened to the public on 4 June 2022, and was celebrated through a free community event, the Bay Festival.	Achieved ✓
5.1.3.2 Progress the Expression of Interest process for the redevelopment of the northern precinct of Mackay Park	Strategic Planning	An Expression of Interest process for the redevelopment of the precinct commenced in June 2022 and will be reported to Council for consideration when complete.	Achieved ✓



5.2 – Support our business community and assist in building capacity

5.2.1 - Strengthen partnerships with the business community			
Action	Service	Comment	Status
5.2.1.1 Work with industry and Chambers of Commerce to facilitate project-based working groups and economic development projects	Business Development	<p>Invitations continue to be provided to the Chambers of Commerce for collaborative opportunities including:</p> <ul style="list-style-type: none"> <li>• Invitations provided to all Chambers of Commerce to participate in projects such as Small Business Month funding, circulating details on the Alfresco Rebate, various grants and updates on the COVID-19 economic stimulus packages.</li> <li>• Contributed to the development of the Tilba District Chamber of Commerce Community Plan.</li> <li>• Advocated on behalf of the Mogo Chamber after flood event regarding assistance from Telstra and Service NSW.</li> <li>• Successful application for the NSW government Festival of Place – Summer Night Fund to work with the Narooma Chamber of Commerce in 2022 - event cancelled due to weather.</li> <li>• Coordinated the inaugural Christmas catch up to thank the Chambers of Commerce for their contribution throughout the year.</li> </ul> <p>Chambers of Commerce participated in a review of the actions within the Economic Development Strategy based on changes to trading conditions and economic conditions. The Chambers of Commerce support ongoing work by Council to focus on the macro issues impacting development within Eurobodalla.</p>	Achieved 

5.2.2 - Support the business community to build capacity			
Action	Service	Comment	Status
5.2.2.1 Identify local business needs in terms of business training, design and promote capacity building programs	Business Development	<p>A business capacity programme was created and delivered through following initiatives:</p> <ul style="list-style-type: none"> <li>• Endorsed and assisted in recruitment for the free course delivered by Corporate 2 Community (C2C) disaster resilience planning, funded under the Bushfire Local Economic Recovery (BLER) fund.</li> <li>• Endorsed and assisted with local delivery and selection of 12 participants for the University of Wollongong (UoW) RISE program for Eurobodalla funded by BLER.</li> <li>• Conducted three trade and construction breakfasts supported by funding secured from the NSW Government – Small Business week, to educate businesses on how to prepare for future procurement opportunities and supply to government. Engaged with 203 workers.</li> <li>• Industry 4.0 Hub event delivered in partnership with AusIndustry and the UoW online due to reintroduction of COVID-19 restrictions for some workplaces. Eight participants with three businesses to have further discussions</li> <li>• Additional one-to-one support was enabled through facilitating one-to-one business support and online training offered by Regional NSW, AusIndustry, Business Connect, Service NSW and Strengthening Business.</li> </ul>	Achieved ✓



## 5.3 – Focus on the development of sustainable tourism and quality events and visitor experiences

5.3.1 - Work in partnership to continue to develop the tourism industry			
Action	Service	Comment	Status
5.3.1.1 Progress the Eurobodalla Tourism Wayfinding and Signage Strategy	Tourism	<p>Council continued to implement the Tourism Wayfinding and Signage Strategy through ongoing projects:</p> <ul style="list-style-type: none"> <li>• Preparation of the Coastal Headland Walk signage and interpretation plan</li> <li>• Planned signage and interpretation at Observation Point</li> <li>• Signage and Interpretation Guide for Batemans Bay Waterfront as part of the Streets as Shared Spaces Project</li> <li>• Design and installation of Mogo and Bodalla entry signs</li> <li>• Planning and implementation of green directional, brown tourism and blue services signs throughout the shire</li> </ul>	Achieved ✓
5.3.1.2 Progress the implementation of the Eurobodalla Destination Action Plan	Tourism	<p>Monthly report cards for industry on marketing campaigns and success metrics for Eurobodalla were delivered. These showed growth of the tourism economy across the year despite ongoing difficulties with COVID-19.</p> <p>More tools were implemented for event organisers to assist in filling the calendar of events throughout the entire year.</p> <p>The successful grant funded marketing campaign “Eurobodalla Food Trail” was delivered and saw an increase in visitor dispersal across the shire and attracted more visitors to know about the array of local produce grown within the shire.</p>	Achieved ✓
5.3.1.3 Progress the Nature Based Tourism Study	Tourism	<p>The implementation of the Nature Based Tourism Feasibility Study continued by progressing the Mogo Adventure Trails Hub and the Coastal Headlands Walking Trail projects.</p> <p>A contractor was appointed to construct the Mogo trails and is in the detailed design phase of the project. The Mogo Adventure Trails Hub project will be a significant driver in the economic recovery of Batemans Bay, Mogo and surrounding areas from the bushfires.</p> <p>Council prepared an interpretation plan for Batemans Bay and Observation Point and progressed design and specifications for signage and interpretation elements. Council completed stairway upgrades on the Coastal Headlands Walking Trail Project.</p> <p>Meetings continued with regional NSW Government agency representatives, including Destination NSW, National Parks and Wildlife Services, NSW Crown Lands and Forestry Corporation for NSW about nature-based tourism projects.</p>	Achieved ✓

5.3.2 - Actively seek and support the development and hosting of events			
Action	Service	Comment	Status
5.3.2.1 Progress the Event Strategy 2020-2024	Business Development	Three development applications were submitted during the year by Council to host events in suitable locations. Council funded a further eight events through tourism and community event funding and submitted the Reconnecting Regional NSW grant to support more community events. Hallmark Event organisers presented the outcomes of their previous events to Council to secure another three years of Hallmark Funding and the Narooma Oyster Festival exceeded previous years numbers by more than half.	Achieved ✓
5.3.2.2 Continue to seek grant funding for the implementation of the Mogo Adventure Trail	Business Development	Council received funding through the NSW Government Growing Local Economies Fund and the Bushfire Local Economic Recovery Fund to undertake detailed design and construction of the Mogo Trails. The \$8M funding in total will enable the delivery of all trails identified in the Mogo Trails Master Plan as well as supporting infrastructure such as toilets, bike wash, showers, signage and trail head infrastructure.	Achieved ✓
Link	Outcome		2021-22
5.3.2.1	Number of events provided with support		15

#### 5.4 – Ensure businesses have access to supportive public and technology infrastructure

5.4.1 - Advocate and plan for infrastructure to support economic growth			
Action	Service	Comment	Status
5.4.1.1 Advocate for improved transport and telecommunications services (mobile and NBN)	Business Development	Council developed an internal working group that regularly had meetings with telecommunications infrastructure providers and has undertaken the following: <ul style="list-style-type: none"> <li>• Worked with Telstra and NBN Co to support Eurobodalla projects for the Regional Co-investment Fund and the Regional Connectivity Fund.</li> <li>• Provided economic data and details on major projects and developments to assist the new developments teams in respective organisations to future plan infrastructure.</li> <li>• Provided a submission to the Australian Competition and Consumer Commission for the merger of Telstra and TPG.</li> <li>• Worked with the Australian Government to improve public education regarding the reporting of mobile black spots.</li> <li>• Provided a submission to Transport for NSW for a heavy vehicle rest stop/ coupling bay to service the Kings and Princes Highways.</li> <li>• Contributed to the review of the Moruya Airport Master Plan 2016.</li> </ul>	Achieved ✓



## 6. Responsible and balanced development



Our community develops sustainably to support growth while retaining balance between economic, development and environmental outcomes. Our housing options are varied and affordable. The important aspects our community value are not lost and we retain our unique sense of place.

This outcome seeks to ensure planning and development to support our future growth, protects our environment and rural lands, respects our heritage and provide housing choice that meets community needs with regards to supply, variety, type, design, quality, sustainability and affordability.

### Mogo Village Place Activation Plan

In February 2021, Council engaged Ethos Urban to prepare a Mogo Village Place Activation Plan. The plan outlines 47 actions a roadmap for a stronger, more vibrant village.

Consultation was undertaken with the Mogo community and consisted of four phases:

1. Establish Mogo's community vision and guiding principles
2. Seek ideas from community about projects and actions they would like to see in Mogo
3. Testing the emerging actions with stakeholders
4. Public exhibition of the draft Plan.

Each phase enabled community input via drop-in sessions, surveys, doorknocking, letterbox drops, and stakeholder meetings. Council staff also attended Chamber of Commerce meetings and information and feedback forms were available on Council's website.

The plan was adopted on 28 June by Council, and top of the list is a new toilet block in the John Street Reserve, along with 25 other high priority actions including more trees and street furniture, working with Transport for NSW to reduce speed limits and provide a safe highway crossing, and improvements to drainage.

Looking at how cars and people move about the town and a pedestrian zone in Annett Street will also be a focus, along with delivery of the Mogo Trails mountain bike project.

The aim is to start the 25 high-priority actions within two years. A further 16 actions - including more parking and a cultural interpretation walk - are slated to start within two to five years, while a further five long-term priorities like public transport connections and flood risk management will be looked at within five to ten years.

Council looks forward to working with residents, businesses, community groups, NSW Government, Mogo Village Business Chamber and government agencies to implement the Plan over the coming years.





## 6.1 – Plan for growth and encourage increased investment and development outcomes

6.1.1 - Investigate and communicate planning opportunities and impacts			
Action	Service	Comment	Status
6.1.1.1 Prepare input into policy and legislative reviews	Strategic Planning	<p>Council made a submission to the Regional Housing Taskforce that highlighted housing issues in Eurobodalla and barrier to addressing these, and to the Place and Design SEPP - BASIX toolkit and agritourism reforms.</p> <p>Council provided input into the NSW Government's employment zones reforms and supported the public exhibition of the reforms by including a link to it on Council's website. It also provided input into the review of the Flood Management Manual as well as continued to ask for changes to the NSW Planning Portal.</p> <p>Council resolved to adopt optional clauses in the Eurobodalla LEP related to Agritourism and Special Flood Considerations.</p>	Achieved ✓
6.1.1.2 Advocate and seek funding for Strategic Town Planning in towns and villages	Strategic Planning	<p>Council continued to advocate to the NSW Government to fund and prepare a town centre master plan for Moruya as part the of Moruya bypass and Eurobodalla Regional Hospital projects.</p> <p>Council adopted the Mogo Village Place Activation Plan in June 2022. The plan is the second stage of the Mogo rebuild process which seeks to further activate the local economy of Mogo and strengthen community resilience in the village since the bushfires. The project is funded through bushfire recovery funding.</p>	Achieved ✓

6.1.2 - Review and prepare planning strategies, policies and studies			
Action	Service	Comment	Status
6.1.2.1 Ongoing review and update of planning controls	Strategic Planning	<p>Council continued to progress a draft concept master plan and development controls for Dalmeny Land Release Area using feedback from the community and other stakeholders and continued investigating the review of building height controls in Batemans Bay.</p> <p>Council drafted a planning proposal that would implement the reclassification and rezoning of land identified in the adopted Recreation and Open Space Strategy as resolved in recent years.</p> <p>Council continued to develop the planning proposal to include the Brierleys Boat Ramp area - North Head as an Aboriginal Heritage Area in the Eurobodalla Local Environment Plan.</p> <p>Council also resolved to opt-in to:</p> <ul style="list-style-type: none"> <li>The optional special flood considerations clause in Council's LEP, which would apply to land that in the event of a flood, may cause a particular risk to life and require the evacuation of people or other safety considerations.</li> <li>The optional agritourism clauses related to farm stay and farm gate premises to streamline the approval of agritourism development and small-scale agricultural development.</li> </ul>	Achieved ✓



6.1.2 - Review and prepare planning strategies, policies and studies			
Action	Service	Comment	Status
6.1.2.2 Progress the Batemans Bay Waterfront Masterplan and Activation Strategy	Strategic Planning	<p>The master plan has four guiding principles. Efforts during the year included:</p> <ol style="list-style-type: none"> <li>1. Make it a people place Completion of works has enabled a focus on landscaping and rehabilitation of public areas that include the return of six pod seating and procurement of 150 new hedging plants in place of hard barriers, an additional 46 shrubs and 15 established trees, and new turf for damaged lawns.</li> <li>2. Make it active – day and night A range of portable stage lighting for events was purchased and will be available for use by event coordinators to encourage use of the waterfront for events and pop-up activations. Solar fairy lights have been ordered for temporary installations. The extension of fairy lights occurred on trees in Orient, Clyde, and North Streets.</li> <li>3. Make strong connections An interpretation plan for the Batemans Bay waterfront was prepared to identify ways histories could be interpreted to activate the area. Extensive consultation with key community and historical groups and traditional owners has identified themes and locations for three styles of interpretative signage to tell the collective history of Batemans Bay and inclusion of local artwork. Interpretation work was completed by Transport for NSW as part of the new bridge project following council signage guidelines.</li> <li>4. Make it work for local business Key property owners and immediate tenants are regularly briefed on pending works and the overall vision of the waterfront. Prospective new developers are working with Council to prepare a detailed urban design analysis of two key sites on Bateman Bay waterfront.</li> </ol>	Achieved 
6.1.2.3 Continue to review Infrastructure Contributions Plans	Strategic Planning	<p>Council adopted the Eurobodalla Local Infrastructure Contributions Plan 2022 and Eurobodalla s7.12 Contributions Plan 2022 in June 2022. The s7.12 plan replaces the s94A Levy Contributions Plan while the s7.11 plan replaces all s94 plans in one consolidated plan. The new plans reflect Council's current and future infrastructure needs and align with current legislative requirements.</p>	Achieved 

## 6.2 – Ensure development is sustainable, and reflects community values and the desired local setting

### 6.2.1 - Engage and educate industry and community on development processes, roles and outcomes

Action	Service	Comment	Status
6.2.1.1 Share information through builder and developer forums	Development Assessment and Building Certification	Largely due to COVID-19 restrictions, no forums were held. A Builders and Developers newsletter was distributed in December 2021 with information regarding changes in legislation, consolidation of State Environmental Planning Policies and easements for sewer mains.  Further communications were distributed to advise the development community about changes to the way applications are lodged and processed, i.e. through the NSW Planning Portal.	Achieved ✓
6.2.1.2 Provide pre-lodgement advice and assistance to applicants	Development Assessment and Building Certification	88 formal pre-lodgement meetings were held with applicants. There were also 34,236 emails and 19,026 phone calls received, a total of 53,262 enquiries.	Achieved ✓

### 6.2.2 - Provide receptive and responsive development assessment services

Action	Service	Comment	Status
6.2.2.1 Assess and determine development applications	Development Assessment and Building Certification	<ul style="list-style-type: none"> <li>The average processing time for development applications and section 4.55 applications (previously section 96) is an average of <b>57.16 days</b>.</li> <li>Council received 903 applications. This is down 15% on last year financial year and down 5% on the five-year average.</li> <li>Whilst the number of applications has decreased, Council has noted an increase in the scale and complexity of applications received.</li> <li>The total number of applications determined was 825. This is down 14% on the last financial year and up 2% on the five-year average.</li> <li>Council received 2,218 planning certificates (10.7), with 79.5% processed in less than two days; 17.8% processed in two to four days, and 2.7% processed in more than four days (note: days include weekends).</li> </ul>	Achieved ✓
6.2.2.2 Assess and determine construction certificates	Development Assessment and Building Certification	81 construction certificates were received and 73 determined.	Achieved ✓
6.2.2.3 Assess and determine complying development applications	Development Assessment and Building Certification	18 complying development certificates were received and five determined. 12 complying development applications were rejected for not meeting the complying development criteria or for inadequate information.	Achieved ✓



6.2.2 - Provide receptive and responsive development assessment services			
Action	Service	Comment	Status
6.2.2.4 Provide certification inspection services	Development Assessment and Building Certification	2,129 building and plumbing inspections were carried out including 1,607 plumbing inspections and 522 certification inspections. Over 85% of these were carried out within 24 hours of the initial request.	Achieved ✓
6.2.2.5 Undertake pool fence inspection compliance program	Development Assessment and Building Certification	99 swimming pool inspections were carried out. The Swimming Pool Barrier Compliance Program has been temporarily reduced in its scope to deal with sales/leases and complaints.	Achieved ✓
Link	Outcome		2021-22
6.2.2.1	Number of development assessments received		903
6.2.2.1	Number of development assessments determined		825
6.2.2.1	Percentage of 10.7 planning certificates issued within agreed timeframe		90%
6.2.2.2	Number of construction certificates issued		73
6.2.2.4	Percentage of inspection carried out within 24 hours of request		85%

### 6.3 – Encourage and support the development of a more diverse, innovative and affordable range of housing

6.3.1 - Enable housing choice through responsive planning instruments			
Action	Service	Comment	Status
6.3.1.1 Implement the Local Strategic Planning Statements	Strategic Planning	<p>Council continued to progress actions listed in Council's adopted Local Strategic Planning Statement (LSPS), including continuing to prepare a Biodiversity Strategy, completing the review of the contributions plan, implementing the recommendations of the Mogo Adventure Tail Hub Strategy and Master Plan, development of the Coastal Headlands Walking Trail, continuing to develop subdivision planning controls and preparing a Climate Action Plan.</p> <p>Council continued to investigate height controls in Batemans Bay and advocated for funding from the NSW Government for master planning for Moruya.</p> <p>Council allocated funds to commence the analysis phase of a housing strategy.</p>	Achieved ✓



## 7. Connected and accessible places



Our integrated accessible transport system grows to ensure social and economic needs are met now and into the future.

This outcome targets the delivery of effective transport options for our community. This involves the continual development of connections into and around Eurobodalla including local and regional roads, traffic congestion at peak times, footpaths, shared pathways, public transport, and freight and tourism connections.

### Marine Infrastructure

Marine infrastructure is an important asset for Eurobodalla's residents and visitors to our area. The community utilises these assets for boating, fishing and other water based recreation activities.

Council manages 20 wharves, jetties, piers or pontoons, 22 boat ramps or launching facilities, three fishing platforms, 25 fish cleaning tables, one shark net and 6.9km of rock walls to a high standard to allow residents and visitors make the most of our idyllic location.

In 2021-22, Council maintained, renewed and upgraded many boating and marine infrastructure assets to ensure the assets are fit for purpose and public use.

The following NSW Government Grant Funded projects were completed this year:


- Apex Park Pontoon replacement
- Hanging Rock Boat Ramp facility upgrade
- Hanging Rock fish cleaning table shelter
- Mossy Point marine facilities upgrade
- Batemans Bay foreshore wall replacement completed
- Lavendar Bay Boat Ramp dredging
- Jack Buckley fishing platform
- Tuross Head Pontoon


Council also progressed the Brierleys Boat Ramp facilities upgrade planning, where works will commence in 2022-23.

During the year, Council also applied for ten grants for further marine infrastructure upgrades at Taylor Boat Ramp, Nelligen Pontoon, Tuross River Boat Ramp, Preddys Wharf, Hanging Rock, Mossy Point Jetty, Sandy Point Tuross, South Durras and Jack Buckley Memorial Park.




## 7.1 – Work in partnership to provide an integrated transport network

7.1.1 - Advocate for improved transport links, services and infrastructure			
Action	Service	Comment	Status
7.1.1.1 Partner with peak bodies to advocate for improved and on-going funding programs for local transport infrastructure	Transport	<p>Proactively worked through the NSW Roads and Transport Directorate to advocate for improved funding for local and regional roads.</p> <p>Implemented over \$4.7M funding received under new NSW Government Fixing Local Roads (FLR) program including rebuilding North Head Drive and over \$7.1M received under Fixing Country Bridges (FCBs) program to allow replacement of eight timber bridges in 2021-23, significantly increasing community resilience. A further six grant applications lodged to under FCBs to replace timber bridges (awaiting feedback).</p> <p>Proactively worked with the South East Australian Transport Strategy Inc (SEATS) to advocate on transport priorities for the Eurobodalla, including upgrades to the Princes Highway and improved resilience works.</p> <p>The Princes Highway/South Batemans Bay Link Road intersection treatment and connection is funded and being delivered by Transport for NSW (TfNSW).</p> <p>Worked with TfNSW and the Department of Health (Infrastructure) on proposed Moruya bypass and integration with new regional hospital and regional emergency services precinct and participated in TfNSW Princes Highway Moruya Bypass Value Management Workshop. Ongoing engagement continued.</p> <p>\$360,000 grant funding secured for installation of six wombat crossings in Moruya, Dalmeny, Sunshine Bay and Broulee received under Federal Stimulus NSW Road Safety Program to improve road safety, particularly for school children.</p> <p>The first 30km/hr speed zone in regional NSW implemented in Moruya CBD east following installation of appropriate speed controls and pedestrian facilities. A further \$280,000 grant funding secured for additional pedestrian/street improvements in Church Street and Queen Street east to allow extension of the 30km/hr speed zone to the entire eastern precinct and works substantially complete.</p> <p>Worked with TfNSW to improve pedestrian movement across the Princes Highway at Mogo school and on the upgrade the Princes Highway/Tomakin Road intersection. Grant applications were submitted for upgrades to local roads and parking under stimulus funding by TfNSW on Council's behalf, under Australian Government Tranche.</p> <p>The 2021 NSW Roads Conference communique adopted by Council and advocated to the NSW Premier, Deputy Premier and Ministers promoting outcomes of the Local Roads Congress communique 2021. Council also attended the 2022 NSW Local Roads Conference.</p> <p>On-going advocacy work continued to secure disaster relief funding under National Disaster Relief and Recovery Arrangements (NDRRA). Extensive funding secured for bushfire affected trees, bridge replacements, a new alignment of part of Araluen Road and other disaster works.</p>	Achieved 

	<p>The Northern Area Transport Network Plan was endorsed by Council, and forwarded to SEATS, Transport for NSW, Resilience NSW and emergency response agencies.</p> <p>Advocated to Infrastructure Australia to seek funding to repair and make resilient remote rural unsealed roads</p> <p>Proposals developed to replace two causeways at Nerrigundah with bridges for consideration by TfNSW under NDRRA but unsuccessful. Subsequently, \$1M in grant funding received from Local Government Flood Recovery Grants Program with part to be allocated to upgrade of the northern causeway to a new bridge.</p> <p>17 of 19 timber bridges NDRRA natural disaster funded restorations now complete with Murphys Bridge an Old Bolaro Bridge under construction.</p> <p>Approximately 80% of bushfire effected road length has been treated for hazardous trees and approximately 72% of flood/storm impacted roads requiring grading and resheeting complete.</p> <p>An additional declared natural disaster flood occurred on 10 December 2021 with damage identified including culvert and road damage at Veitch Street, Mogo, River Road Causeway, Currawan, embankment damage to Araluen Road, Merricumbene. Further natural disasters were declared covering floods and ocean storm events between 24 February-9 April 2022 with extensive damage at various sites and coastal erosion threatening roads and infrastructure at Long Beach and Surfside in particular. Urgent action implemented to address four new high risk sites on Araluen Road utilising the extenuating circumstances clauses in the Local Government Act to extend the engagement of the specialist Geotech contractor. Three of these four sites have been substantially completed, with the forth site in progress.</p> <p>Total NDRRA funding expended to date from the ten declared natural disasters is approximately \$28M.</p>	<p>Achieved</p> 
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7.1.1 - Advocate for improved transport links, services and infrastructure			
Action	Service	Comment	Status
7.1.1.2 Seek grant and other funding to sustain and improve the local and regional transport network	Transport	<p>Council's grant advocacy performed strongly this year, with grants secured including:</p> <ul style="list-style-type: none"> <li>• \$473,000 Local Roads and Community Infrastructure Round 1</li> <li>• \$1.704M Local Roads and Community Infrastructure Round 2</li> <li>• \$568,000 Local Roads and Community Infrastructure Round 3</li> <li>• \$360,000 School Zone Safety Infrastructure.</li> <li>• \$280,000 NSW High Pedestrian Activity Area, Moruya CBD east (Queen, Church and Ford Streets)</li> <li>• \$85,600 through Local Land Services for environmental improvements including sealing and drainages works to Wagonga Scenic Drive &amp; Runnyford Road</li> <li>• \$20,000 Federal Stronger Communities Program for Sunpatch Parade pathway</li> </ul> <p>Applications submitted include:</p> <ul style="list-style-type: none"> <li>• \$3.5M Fixing Local Roads Round 3 for six projects in total. Two successful worth \$1,093,000</li> <li>• \$18.5M Safer Roads – NSW Government for six locations</li> <li>• \$17.24M Safer Roads – Australian Government Tranches 4 and 5 for seven locations.</li> <li>• \$23,000 NSW CPTIG 2 bus shelters, Moruya Heads and Batemans Bay.</li> <li>• \$5,412,000 Fixing Country Bridges Round 2 for six bridges across Eurobodalla.</li> <li>• \$800,000 Remote Roads Pilot Program for Araluen Road Grumley Rock Face – Federal Government</li> <li>• \$4,055,000 grant applications submitted for pathways (footpath and shared paths) at 8 sites between Long Beach and Narooma.</li> <li>• Reclassification of Regional Roads and Ownership – seven applications submitted to the NSW Government.</li> </ul>	Achieved 
Link	Outcome		2021-22
7.1.1.2	Funding secured from sources other than rates and charges		\$5,110,795





7.1.2 - Provide a safe efficient and integrated transport network			
Action	Service	Comment	Status
7.1.2.1 Build, renew and maintain a safe efficient and integrated transport network	Transport	<p>The ongoing high rainfall and additional natural disaster floods resulted in further significant adverse impacts on the condition of the roads. Whilst major damage is funded under the Natural Disaster Relief and Recovery Arrangements (NDRRA), the exceptionally wet ground conditions and on-going rainfall has caused significant road failures (e.g. potholes, extra shoves and pavement failures) beyond the available budget to repair. Construction crews have had to be diverted to assist with disaster response and immediate repair.</p> <p>Along with the natural disaster floods, high river levels and saturated conditions, COVID-19 isolations have significantly disrupted delivery of the works program. Despite this, significant works have been completed including:</p> <ul style="list-style-type: none"> <li>• Inspections and routine maintenance undertaken, including urgent pothole repairs following numerous rainfall events.</li> <li>• Reseal program substantially complete. Some asphalt resurfacing work delayed.</li> <li>• Resheeting program integrated with natural disaster recovery and other grant funded works over 2021-22. Funds held over to match Fixing Local Roads grants on Araluen Road.</li> <li>• Extensive disaster recovery works completed, underway and planned. Further damage in declared natural disaster floods in December 2021 and February-April 2022 events. Urgent works undertaken to the limit of time and resource pre-Christmas 2021 and pre-Easter 2022 to provide immediate access and manage risk.</li> <li>• Additional projects to those within the Operational Plan in 2021-22:</li> </ul> <p>Urban road reconstruction:</p> <ul style="list-style-type: none"> <li>• Queen Street, Mogo</li> <li>• Loader Parade, Narooma</li> <li>• Costin Street, Narooma</li> <li>• Illabundah Drive, Malua Bay (in progress)</li> <li>• Nelson Parade, Tuross Head (in progress)</li> </ul> <p>Pavement rehabilitation:</p> <ul style="list-style-type: none"> <li>• North Head Drive, Moruya</li> <li>• Garlandtown Bridge Approaches, North Head Drive</li> <li>• Bowerbird Place, Malua Bay</li> <li>• Currawong Crescent, Malua Bay</li> <li>• Peninsula Drive, North Batemans Bay</li> <li>• Gibson Place, Batehaven</li> <li>• Wallarah Street, Surfside (in progress)</li> <li>• Edward Road, Batehaven (in progress)</li> </ul>	Achieved ✓



#### Pavement rehabilitation continued:

- Murphys Bridge, Eurobodalla Road (in progress from extended impacts due to repeated rain and flood events in the Tuross River)
- Old Bolaro Road Bridge replacement (in progress)
- Replacement of eight additional timber bridges
- Cowdroys Bridge design complete, bridge components onsite, bridge installation. Approaches still to be complete and the old bridge demolished during 2022.
- Cobra Bridge design, bridge components onsite, bridge installation . Approaches still to be complete and the old bridge demolished during 2022.
- Grumleys Bridge design and bridge components onsite. Installation scheduled for 2022-23.
- Clarksons Bridge design and bridge components onsite. Installation scheduled for 2022-23.
- Punkalla Creek Bridge design and bridge components onsite. Installation scheduled for 2022-23.
- Potato Point (Blackfellows Pt Rd) Bridge design and majority bridge components onsite. Installation schedule for 2022-23.
- Tilba Tilba Creek Bridge design and bridge components ordered. Scheduled for construction in 2022-23.
- Silo Farm Bridge design and new level to be set to significantly improve access for dairy farmers in times of flood. Bridge components ordered.

#### Rural Roads

- Ridge Road Tilba
- Tomakin Road Safety Works (in progress)
- Old Highway Tilba sealing highway to winery
- Whole of length sprayed for wattle regrowth following bushfires
- Extensive bushfire affected tree removal substantially progressed. Funding secured to complete works over 2021-22 and 2022-23.
- Major culvert reconstruction at Buckenbowra Road
- Additional culvert resilience work across multiple sites (in progress)
- Additional \$1.1M LRCIP round 2 grant funding allocated to improve resilience of rural roads



#### Araluen Road:

- Alternate route at 22km mark substantially complete. Open to traffic on 10 December 2021 (\$3M NDRRA funding)
- Merricumbene resilience work stage one complete
- Initial stabilisation work at 19km mark complete. Phase two in progress.
- Headwall at 19km mark complete.
- Contracts awarded for various geotech work at damage sites and substantially advanced at the 18, 19, 24 and 45km marks.
- Road widening at 11km, 14km and pump station complete
- 31km mark 1500mm culvert, procurement complete with installation in 2022-23



#### Gravel Resheeting

- Runnyford Road
- The Ridge Road Batemans Bay
- Old Highway Tilba
- Reedy Creek Road
- Coila Creek Road
- Shingle Hut Road
- Araluen Road 7km of resheeting (in progress)

Extensive gravel resheeting recovery work in progress across multiple damage sites under NDRRA funding. 59 km (72%) complete, with 17 km (20%) of projects in progress or contracted. Total recovery works estimated is currently 82 km in length. Sites achieved to date include:

- Wattlegrove Road
- Araluen Road
- Heffernans Road/Wanderer Mountain Detour
- Belowra Road
- Congo Road
- Hawdons Road
- Kiora Street
- Meringo Road
- River Road
- Wamban Road
- Bingie Road
- Buckenbowra Road
- Clouts Road
- Comerang Forest Road
- Egans Road
- Eurobodalla Road
- Reedy Creek Road
- Pedro Point Road
- Box Cutting Road
- Widgett Road
- Wagonga Scenic Drive



		<p>Sites achieved to date include continued:</p> <ul style="list-style-type: none"> <li>• Kianga Forest Road</li> <li>• Sunnyside Road</li> <li>• Blackflat Road</li> <li>• Mount Dromedary Trail</li> </ul> <p>Car parks</p> <ul style="list-style-type: none"> <li>• Hector McWilliam Drive Bus Car Park to prime seal</li> <li>• Captain Oldlery LRCIP works</li> <li>• Hanging Rock TAFE car park extension (funded by TAFE NSW)</li> <li>• Bill Smyth Oval LRCIP works</li> </ul> <p>Road Safety</p> <ul style="list-style-type: none"> <li>• Church Street, Moruya Wombat Crossing</li> <li>• Queen Street, Moruya Wombat Crossing</li> <li>• Bodalla Driver Reviver hard stand</li> <li>• Heron Road LATM procurement for street lighting</li> <li>• Williamsons Drive shoulder widening and speed humps</li> <li>• Moruya High Pedestrian Zone</li> <li>• Noble Parade pedestrian crossing, Dalmeny (in progress)</li> </ul>	
7.1.2.2 Build, renew and maintain the stormwater network	Stormwater	<p>Stormwater Renewal completed include:</p> <ul style="list-style-type: none"> <li>• Pleasant Place Tuross</li> <li>• Heron Road Catalina</li> <li>• Island View Road Tuross</li> <li>• Illabundah Drive, Malua Bay (in progress)</li> </ul> <p>Stormwater capital works included:</p> <ul style="list-style-type: none"> <li>• Miller Street Stage 1 and 2 (Golf Links Drive)</li> </ul>	Achieved 
7.1.2.3 Provide traffic management and transport planning	Transport	<p>The Northern Area Transport Network Plan was developed and approved by the Local Traffic Committee and Council and submitted to Transport for NSW for grant applications. The Southern Area Transport Network Plan is currently being developed for completion in 2022-23.</p> <p>Traffic advice provided to:</p> <ul style="list-style-type: none"> <li>• Assist development of Dalmeny west urban expansion area – ongoing.</li> <li>• Assist development of Mogo Village Place Activation Plan – adopted by Council June 2022.</li> <li>• Assist development of Broulee west urban expansion area – provided additional comment on next stage around Captain Oldrey – road link to Elizabeth Dr, preliminary review by Local Traffic Committee.</li> <li>• Assist development of Rosedale west urban expansion area – modified roundabout concept developed working with developer and submitted to the Local Traffic Committee.</li> <li>• Assist development of NSW Government Moruya Bypass – ongoing.</li> </ul>	Achieved 



7.1.2 - Provide a safe efficient and integrated transport network			
Action	Service	Comment	Status
7.1.2.4 Coordinate the Local Traffic Committee	Transport	Eight meetings were held.	Achieved ✓
7.1.2.5 Investigate technology options to monitor and manage parking demand and compliance	Transport	Initial investigations complete.	Achieved ✓
Link	Outcome		2021-22
7.1.2.1	Transport capital renewal, upgrade and new works program >85% complete		100%
7.1.2.1	Length of local and regional road maintained		1,019 km
7.1.2.2	Stormwater capital renewal, upgrade and new works program >85% complete		100%
7.1.2.2	Length of local and regional stormwater maintained		198km
7.1.2.3	Number of car parks maintained		145



## 7.2 – Improve provision and linkages of our pathway network

7.2.1 - Provide and enhance the pathway network			
Action	Service	Comment	Status
7.2.1.1 Build, renew and maintain pathway network	Transport	<p>Inspection and maintenance undertaken.</p> <p>New pathways completed at the following locations:</p> <ul style="list-style-type: none"> <li>• South Head shared pathway stage near Congo Road</li> <li>• Annetts Parade, Mossy Point</li> <li>• Grant Street, Broulee</li> <li>• Church Street, Veitch Street Mogo</li> <li>• Melaleuca Crescent Catalina – lighting</li> <li>• Noble Parade, Dalmeny</li> <li>• Evans Road, Tuross Head</li> <li>• Beach Road, Denhams Beach</li> <li>• Northcove Road, Longbeach (tree clearing and procurement)</li> <li>• Sunpatch Parade shared pathway (in progress with additional grant secured)</li> </ul>	Achieved ✓
7.2.1.2 Seek grant funding to accelerate expansion of the network	Transport	<p>Applications were made to the NSW Government for the the 2022-23 Active Transport Program. Funds allocated from bushfire funding to Park Street, Church Street, Veitch Street Mogo.</p> <p>Other efforts included:</p> <ul style="list-style-type: none"> <li>• Collaborated with Banksia Village and Broulee Mossy Point Community Association with \$13,000 donated to construct the footpath on Grant Street from Heath Street to Carters Store with matched funding from Council.</li> </ul> <p>Local Roads and Community Infrastructure program grants allocated to pathways including:</p> <ul style="list-style-type: none"> <li>• \$25,000 for Annetts Parade, Mossy Point</li> <li>• \$43,000 for Sunpatch Parade, Tomakin</li> <li>• \$25,000 for Kuppa Avenue raised pedestrian crossing</li> <li>• \$50,000 for Riverview Road, North Narooma</li> </ul> <p>An additional \$20,000 was secured under the Australian Government Stronger Communities Fund for Sunpatch Parade Tomakin and \$25,000 funding secured from Transport for NSW for Clyde Street west Batemans Bay.</p>	Achieved ✓
7.2.1.3 Advocate to government agencies for a bridge across Cullendulla Creek	Transport	<p>A working group coordinated by the Long Beach Community Association was established during the year which includes representatives from Marine Parks, NPWS and Council to establish initial discussions on the proposal.</p>	Achieved ✓
Link	Outcome		2021-22
7.1.2.1	Transport capital renewal, upgrade and new works program	>85% complete	100%
7.2.1.1	Length of new pathways constructed		4km
7.2.1.1	Length of local and regional pathways maintained		140km
7.2.1.2	Funding secured from sources other than rates and charges		\$188,000



### 7.3 – Explore and develop public transport options and systems

#### 7.3.1 - Work in partnership to improve local and regional public transport


Action	Service	Comment	Status
7.3.1.1 Advocate for improved public transport	Transport	An off-highway bus stop and car park was constructed at Hector McWilliam Drive, Tuross Head supported by \$270,000 funding jointly provided by the Australian and NSW governments under the Road Safety Stimulus Program. A \$23,000 grant secured under NSW Country Passenger Transport Infrastructure Grant 2 for bus shelters at Moruya Heads and Batemans Bay.	Achieved ✓

### 7.4 – Enhance connectivity into and out of eurobodalla through improved air, road and marine transport links

#### 7.4.1 - Provide and enhance the Regional Airport


Action	Service	Comment	Status
7.4.1.1 Operate and maintain the Moruya Airport	Commercial Entities	Passenger numbers returned to nearly pre-Covid levels and in June 2022, Rex announced an improved flight schedule which increases capacity and will reduce fares.	Achieved ✓
7.4.1.2 Review the implementation of the Moruya Airport Master Plan	Commercial Entities	A consultant has been engaged to review and update the Master Plan. Initial planning and public consultation on this review has been undertaken and a summary report of delivered to Council for review.	Achieved ✓
Link	Outcome		Quarter 4
7.4.1.1	Number of landings at the airport		14,790
7.4.1.2	Moruya Airport Master Plan progress		100%
7.4.1.1	Number of passengers		12,042



7.4.2 - Advocate for improved road and freight access into and out of Eurobodalla			
Action	Service	Comment	Status
7.4.2.1 Work with key partners to advocate for the progressive upgrade of the Princes and Kings Highways and the electric highway	Transport	<p>Roads Maintenance Management contract work undertaken on Kings Highway for Transport for NSW (TfNSW) and bushfire affected hazardous trees were removed from the Clyde Mountain working in collaboration with TfNSW and local contractors.</p> <p>Other efforts included:</p> <ul style="list-style-type: none"> <li>• Advocated to TfNSW for improved resilience along the Kings Highway and Princes Highway in accord with Recommendations 31 and 32 of the NSW bushfire inquiry</li> <li>• Proactively worked with South East Australian Transport Strategy Inc (SEATS) to advocate highway and transport priorities for the Eurobodalla, including highway duplication and bridge upgrades. Presented on bushfire bridge resilience at SEATS meeting</li> <li>• Provided recommendation to SEATS for TfNSW and VicRoads to advocate to Australian Government for specific project funding to improve resilience and B-Double access on Princes Highway</li> <li>• Worked with Canberra Joint Regional Organisation of Councils (CRJO) on transport infrastructure package, inclusive of priorities on the Princes Highway and Kings Highway</li> <li>• Liaised with TfNSW during construction activities for South Batemans Bay Link Road connection.</li> <li>• Worked with TfNSW and the Department of Health (Infrastructure) on proposed Moruya bypass and integration with proposed regional hospital and regional emergency services precinct.</li> <li>• Worked with the NSW Roads and Transport Directorate in accord with the NSW Roads Congress Communique 2021.</li> <li>• Participated in TfNSW Princes Highway Moruya Bypass Value Management Workshop</li> <li>• Substantial mass action road safety projects underway along Princes Highway.</li> <li>• Successively negotiated improved design of proposed upgrade to Kings Highway east of Lyons Road.</li> </ul>	<p>Achieved</p> 






7.4.2 - Advocate for improved road and freight access into and out of Eurobodalla			
Action	Service	Comment	Status
7.4.2.2 Advocate to the NSW Government to optimise outcomes from the delivery of the new upgrade of the Princess Highway including the Moruya Bypass	Transport	<p>Advocacy efforts include:</p> <ul style="list-style-type: none"> <li>• Council wrote to The Hon Paul Toole, Minister for Regional Transport and Roads, on behalf of residents following resolution of Council at 22 June 2021 Meeting to urge the NSW Government to consider community feedback in regard to impact of the preferred route, and to request the formation of a co-design committee 30 June 2021.</li> <li>• To TfNSW, Member for Bega and Minister Toole for NSW Government retention of current section of Princes Highway and Moruya bridge to avoid depreciation burden on Council.</li> <li>• To TfNSW through the Local Emergency Management Committee for the NSW Government to integrate the bypass with the new Eurobodalla Hospital and proposed Eurobodalla Regional Co-located Emergency Services Precinct in Moruya.</li> <li>• Request sent to TfNSW to seek locally manufactured bridge components for Moruya bypass to support local economy, and underscoring need for works to complement Council's plans and strategies including the Eurobodalla Pathways Strategy.</li> <li>• Council also participated in monthly meetings with TfNSW to progress Moruya Bypass Project.</li> </ul>	<p>Achieved</p> 



7.4.3 - Work in partnership to develop marine infrastructure			
Action	Service	Comment	Status
7.4.3.1 Advocate for NSW Government boating and marine infrastructure and ongoing dredging of navigation channels	Transport	<ul style="list-style-type: none"> <li>During the year Council advocated for improved monitoring of sand levels by Maritime NSW of Wagonga Inlet and attended Marine Estate Management Strategy for Local Government online forum.</li> </ul>	Achieved ✓
7.4.3.2 Seek additional funding for local boating and marine infrastructure	Recreation	<p>Funding secured included:</p> <ul style="list-style-type: none"> <li>\$9,865 to install a fishing platform at the Jack Buckley Memorial Park Tomakin</li> <li>\$200,000 to upgrade Tuross Head Boat Ramp Jetty.</li> </ul> <p>Grant applications were submitted for:</p> <ul style="list-style-type: none"> <li>\$9,950 to extend the access stairs to rock platform at South Durras</li> <li>\$9,905 to replace the fish cleaning table at Brierleys Boat Ramp</li> <li>\$20,000 for improvements to The Loop Boat Ramp Narooma</li> <li>\$40,000 for the Mossy Point Jetty upgrade</li> <li>\$129,290 for an upgrade to the access to Sandy Point, Tuross and accessibility parking.</li> </ul> <p>Expression of Interest submitted to Department of Primary Industries under the boating Now Round 4 Program, including:</p> <ul style="list-style-type: none"> <li>\$70,000 for Tayor Boat Ramp Upgrade</li> <li>\$1,200,000 for Nelligen Pontoon Extension and Car Park Facilities Expansion</li> <li>\$25,000 for Tuross River Boat Ramp Car Park</li> <li>\$700,000 for Preddys Wharf Facility Upgrade</li> <li>\$70,000 for Hanging Rock Wash Down Bay and Car Park.</li> </ul>	Achieved ✓



7.4.3 - Work in partnership to develop marine infrastructure			
Action	Service	Comment	Status
7.4.3.3 Maintain, renew and upgrade boating and marine infrastructure	Recreation	<p>Inspections and maintenance on schedule. Marine renewals and upgrades included:</p> <ul style="list-style-type: none"> <li>• Apex Park Pontoon replacement (grant funded) completed.</li> <li>• Hanging Rock Boat Ramp facility upgrade (grant funded) completed except for lighting.</li> <li>• Hanging Rock fish cleaning table shelter (grant funded) completed.</li> <li>• Mossy Point marine facilities upgrade (grant funded) commenced.</li> <li>• Batemans Bay foreshore wall replacement completed using Local Roads and Community Infrastructure program grant (damaged in ocean storm event)</li> <li>• Jack Buckley fishing platform completed.</li> <li>• Lavendar Bay boat ramp dredging, Tuross completed before Christmas holiday period.</li> <li>• Tuross Head pontoon completed.</li> </ul>	<p>Achieved</p> 
<b>Link</b>	<b>Outcome</b>		<b>2021-22</b>
7.4.3.2	Funding secured from sources other than rates and charges		\$209,865
7.4.3.3	Capital renewal, upgrade and new works program >85% complete		100%



## 8. Collaborative and engaged community



Our community works together and is actively involved. Our thoughts and ideas are valued, we are empowered with knowledge and have the opportunity to participate in decision making.

This outcome focuses on building a collaborative and connected community that recognises our mutual responsibility to work towards our goals, and actively participates and engages to improve outcomes for Eurobodalla. This involves being informed, having up to date information about local issues, and a variety of options to easily and readily engage in an open dialogue with community leaders and organisations to express their views.

### Councillor Catch Up Sessions

Local Government Elections were held on 4 December 2021, with Mayor Mathew Hatcher being declared on 21 December 2021 and Rob Pollock OAM, Tubby Harrison, Anthony Mayne, David Grace, Amber Schutz, Tanya Dannock, Alison Worthington and Peter Diskon declared as Councillors on 23 December 2021.

The new Council hit the ground running in January 2022 and had new ideas that they were keen to implement surrounding community engagement.

In April 2022, the Mayor and Councillors set the date for their first Councillor Catch Up session. The sessions were designed to be an easy way for Eurobodalla community members to have an informal chat with their elected representatives.

The sessions were promoted via social media, Council News and media alerts to local media outlets to let the community know when and where the sessions would be held.

Councillor catch ups were held at the following locations:

- Moruya on 6 April 2022
- Central Tilba on 16 April 2022
- Eurobodalla Regional Botanic Gardens on 23 April 2022
- Mogo on 27 April 2022
- Narooma on 25 May 2022

Many members of the community took the opportunity to speak with the Councillors about their ideas for Eurobodalla or about specific issues that concerned them.



It is anticipated that the Councillor Catch Ups will continue in 2022-23.

## 8.1 – Encourage an informed community


8.1.1 - Coordinate delivery of effective media coverage across a range of channels			
Action	Service	Comment	Status
8.1.1.1 Manage media relations and advice and respond to queries	Communications	Advice was provided on media and communication matters and Council continued to nurture strong relations with local media. In 2021-22, 194 media queries were responded to promptly, with staff collaboration where appropriate.	Achieved ✓
8.1.1.2 Prepare and distribute media releases	Communications	Council prepared and distributed 189 media releases for coverage in print, online and radio media, which resulted in 102 formal requests for interviews.	Achieved ✓
Link	Outcome		2021-22
8.1.1.1	Number of media releases distributed		189


8.1.2 - Proactively communicate information on Council services, activities and events			
Action	Service	Comment	Status
8.1.2.1 Assist to develop and implement communication strategies for key projects	Communications	Communications support was provided for campaigns and projects including: Bay Pavilions opening, Botanic Garden 'Friends of the Forest' festival, Mogo Activation Plan, Councillor communications strategy, Disability Inclusion Action Plan, Code of Meeting Practice, Mount Wandera communications tower advocacy, Moruya CBD pedestrian upgrades, Congo Road, Delivery Program and Operational Plan, Green Caffein launch, end-of-life care study, Malua Bay Reserve, future-proofing local sport, waste and recycling calendar and new-look Living in Eurobodalla, Mayor's housing crisis campaign and community care volunteers.	Achieved ✓
8.1.2.2 Prepare, design and publish Council's communications	Communications	Design projects included: <ul style="list-style-type: none"> <li>• Reports: Community Strategic Plan, Disability Inclusion Action Plan, Climate Action Plan. Posters – OOSH, 3Bs, Y-drive, recovery events, NAIDOC, HR Assist, Narooma Living Shoreline, Narooma Oyster Festival bin stickers.</li> <li>• Advocacy sheets: Mount Wandera, housing crisis.</li> <li>• Email newsletters: Y drive, recovery events, children's service forum, Basil Sellers Art Prize (plus five ads), HR Assist.</li> <li>• Branding: Councillor Catch Ups, Mayor's Writing Competition, HR Assist, Living in Eurobodalla, Moruya airport mural production.</li> <li>• Signage: Bas lightbox, Moruya admin building reception interior and exterior, Moruya and Narooma cemetery, Stage 3 Village entry signage production, Mogo Trails concepts, scopes for Batemans Bay Foreshore, Moruya Library and the Bas garden, Libraries icons and book stands.</li> </ul>	Achieved ✓



8.1.2 - Proactively communicate information on Council services, activities and events			
Action	Service	Comment	Status
8.1.2.3 Manage corporate websites	Communications	The new intranet was successfully launched in June, joining the corporate, Bas and Eurobodalla Regional Botanic Garden websites on the Squiz platform.  The new websites feature improved usability, particularly navigation and search functions, and are mobile friendly, with a fresh new look.  Corporate website users: 261,628, page views: 1,127,636	Achieved 
8.1.2.4 Manage social media channels	Communications	Council's corporate social media following continued to grow this financial year, with an average of four to five Facebook posts each week and ad hoc Instagram posts as suitable content was sourced. Council has 17,185 Facebook followers, 2,444 Instagram followers and 129 YouTube followers.	Achieved 
Link	Outcome	Quarter 4	
8.1.2.2	Number of Council News subscribers	3,090	
8.1.2.3	Website traffic	1,127,636	
8.1.2.3	Number of social media followers	19,629	

## 8.2 – Provide opportunities for broad and meaningful engagement to occur

8.2.1 - Provide and promote opportunities for the community to be engaged on decisions, policies and plans through the use of the community engagement framework			
Action	Service	Comment	Status
8.2.1.1 Support and provide advice to staff on effective community engagement	Communications	Provided proofreading and support for eight staff-managed electronic newsletters – Library News, Arts Information Exchange, Bushfire Recovery Update, Business Update, Coastal Management Program, The Bas, What's On, Tourism News. Supported four staff-managed Facebook pages; The Bas, Eurobodalla Libraries, Eurobodalla Children's Services, Eurobodalla Regional Botanic Garden along with the reinvigorated Eurobodalla Youth Instagram account.	Achieved 

8.2.2 - Work in partnership with the community on key projects			
Action	Service	Comment	Status
8.2.2.1 Develop effective communications that support quality engagement	Communications	Specific engagement communication support was developed for the Mogo Activation Plan, Delivery Program and Operational Plan, Climate Action Plan, Code of Meeting Practice, Councillor communications, end-of-life study, Disability Inclusion Action Plan, Mount Wandera communications advocacy, Congo Road, Malua Bay Reserve.	Achieved 

### 8.3 – Work together to enhance trust, participation and community pride

8.3.1 - Promote and support effective representation of our Mayor and Councillors			
Action	Service	Comment	Status
8.3.1.1 Publish regular Mayoral communications	Communications	Council commenced caretaker period on 5 November 2021. Mathew Hatcher was declared Mayor on 21 December 2021. A Mayoral message was published on Council's Facebook page on 21 December 2021. 11 meeting wrap-up videos were published on Council's Facebook Page after each Council Meeting and the Mayor undertakes regular radio interviews with ABC South East, 2EARFM and 2EC/PowerFM. A monthly mayoral message was published to the media.	Achieved ✓
8.3.1.2 Facilitate and support civic functions	Community and Corporate Leadership	The following civic functions were facilitated by former Mayor (Liz Innes): <ul style="list-style-type: none"> <li>• Little Sellers Art Prize</li> <li>• Citizenship ceremony on Australian Citizenship Day and 3 November 2021.</li> </ul> Council commenced caretaker period on 5 November 2021. The new Council was declared elected on 23 December 2021 and have hosted the following civic functions: <ul style="list-style-type: none"> <li>• Citizenship ceremony on Australia Day, 23 March 2022 and 20 June 2022</li> <li>• Fire and Rescue citations</li> <li>• Honours Morning Tea</li> <li>• Local Hero Awards</li> <li>• Official Opening of the Bay Pavilions</li> </ul>	Achieved ✓
<b>Link</b>	<b>Outcome</b>		<b>2021-22</b>
8.3.1.1	Number of Mayoral messages published		6

8.3.2 - Provide advice and public relations management in response to issues			
Action	Service	Comment	Status
8.3.2.1 Manage media and public relations issues	Communications	Issues managed on an ongoing basis.	Achieved ✓



## 9. Innovative and proactive leadership



Our community leaders listen to and act on our behalf, we value our community's knowledge, experience and ideas to work together to plan for and implement our vision for the future. Our Council is open, accountable and represents its constituents.

This outcome focuses on council as a leader and the way we operate as an organisation. This involves ensuring council practices sound, sustainable and ethical and transparent decision making, provides a fair and safe workplace and manages community finances and assets responsibly.

### New Community Strategic Plan

The Community Strategic Plan (CSP) is the highest level plan that Council prepares under the Integrated Planning and Reporting Framework as set out in the *Local Government Act 1993*. The CSP is a whole of community plan, that is reviewed and developed in partnership with the community and identifies the community's long-term aspirations, priorities and vision.

Council undertook extensive engagement with the community for the development of the new CSP.

In May 2021, Council approved a Community Engagement Strategy and endorsed Our Story, a snapshot of Eurobodalla to assist with the development of the CSP. To further inform the CSP, a community wellbeing survey was also conducted, with 403 community members participating.

A dedicated website, Our Eurobodalla, was created and allowed the community to share their ideas via surveys, virtual vision boards, polls and workshops in a box. During the 28 day engagement period in October 2021, the website received over 1,600 visits. A draft CSP was developed following this engagement and placed on public exhibition for 28 days for further comment from the community.

In April 2022, Council adopted a new Community Strategic Plan for Eurobodalla. As a result of this engagement, our community vision was reviewed and developed. Our vision reflects the kind of community that we would like to over the next twenty years.

Our vision is: From our beaches to our bushlands, rivers and mountains... Our Eurobodalla is a place of inclusive communities embracing sustainable lifestyles. Our future balances our natural assets and thriving economy. Our community is resilient and collaborative, and this underpins all that we do.

The CSP sets out five goals and explains strategies on how the Community, Council, Australian and NSW governments, industry and community groups can work together to achieve our community's collective vision. The five key goals are:

- Our sustainable shire celebrates our natural environment and outdoor lifestyles
- Our community that welcomes, celebrates, and supports everyone
- Our region of vibrant places and spaces
- Our connected community through reliable and safe infrastructure networks
- Our engaged community with progressive leadership

The vision and goals outlined in the CSP will inform Council's Delivery Program and Operational Plan for the years to come.




## 9.1 – Provide strong leadership and work in partnership to strategically plan for the future and progress towards the community vision

9.1.1 - Undertake sound, best practice long term community and corporate planning			
Action	Service	Comment	Status
9.1.1.1 Review and update Council's Integrated Planning and Reporting documents	Corporate and Community Leadership	<p>Council conducted community engagement for the review of the Integrated Planning and reporting documents, as guided by the tabled Community Engagement Strategy for this review.</p> <p>An online platform 'Our Eurobodalla' was available for community participation from October 2021. Responses and feedback from this were reviewed and collated with outcomes from other engagement activities to inform the review and update the Community Strategic Plan.</p> <p>The Community Strategic Plan 2042 (CSP) was placed on public exhibition during February and March 2022, with community feedback received and reviewed for inclusion in the final CSP. The final CSP was adopted 12 April 2022.</p> <p>The draft Delivery Program 2022-26 (DP) and Operational Plan 2022-23 (OP), along with the Resourcing Strategy (consisting of the Long Term Financial Plan (LTFP), Workforce Management Plan and Asset Management Strategy and associated plans) were developed as Council's response to the community's visions and goal as articulated in the CSP. The draft DP, OP and LTFP were placed on public exhibition 27 April to 24 May 2022.</p> <p>Community feedback on the exhibited plans was received and incorporated into the final versions and the plans were adopted and endorsed by Council 28 June 2022.</p>	Achieved ✓
9.1.1.2 Prepare and table the Annual Report (including Financial Statements)	Corporate and Community Leadership	The 2020-21 Annual Report was tabled at the 9 November 2021 Council meeting.	Achieved ✓
9.1.1.3 Revalue water and sewer assets	Technical Services	A detailed review Water and Sewer assets, including remaining useful lives and gross replacement costs (review of unit cost rates) is being undertaken as part of a full valuation process of these asset classes. The revaluation will be part of the asset revaluation review for inclusion in the financial statements for the year ended 30 June 2022.	Achieved ✓





9.1.2 - Implement effective governance			
Action	Service	Comment	Status
9.1.2.1 Facilitate community grants and donations	Corporate and Community Leadership	<p>120 community grant and donation applications were received, including:</p> <ul style="list-style-type: none"> <li>• 11 Education and School grant applications</li> <li>• 23 Mayoral grant applications</li> <li>• 16 Local Heritage grant applications</li> <li>• 5 Fergus Thomson OAM Heritage Award applications</li> <li>• 2 Historical Societies Support grant applications</li> <li>• 7 Tourism and Events Sponsorship 2021 round 2 applications</li> <li>• 3 Tourism and Events Sponsorship 2022 round 1 applications</li> <li>• 3 Tourism Events Sponsorship May 2022</li> <li>• 7 Community Events grant applications</li> <li>• 24 Healthy Communities and Recovery grant applications</li> <li>• 7 Seniors Week grant applications</li> <li>• 3 NAIDOC Week grant applications</li> <li>• 9 Youth Development grant applications.</li> </ul>	<p>Achieved</p> 



9.1.2 - Implement effective governance			
Action	Service	Comment	Status
9.1.2.2 Assist the Council in meeting its statutory obligations and roles	Corporate and Community Leadership	<p>Council held 17 Council Meetings. The meeting schedule and administration of meetings was amended to reflect pandemic restrictions and changes to the date of the local government election.</p> <p>Seven Mayoral reports (Clr Liz Innes):</p> <ul style="list-style-type: none"> <li>• Postponement of 2021 local government elections</li> <li>• Use of Mayoral Executive Instrument and Procedures for audio-visual link to Council meetings</li> <li>• General Manager's Contract Renewal</li> <li>• Presentation of Annual Financial Statements</li> <li>• Change of Extraordinary Council meeting</li> <li>• Bushfire Recovery Grant</li> <li>• Green Waste and FenceCycle Program</li> </ul> <p>Seven Mayoral reports (Mathew Hatcher):</p> <ul style="list-style-type: none"> <li>• Livestream Public Forum</li> <li>• Advocacy to NSW Government for maintenance of rural roads</li> <li>• Procurement of contract for urgent works on Araluen Road.</li> <li>• Selection of consultant to undertake the General Manager's Recruitment</li> <li>• Attendance at the National General Assembly</li> <li>• Selection Panel for General Manager's Recruitment</li> <li>• Homelessness Solutions</li> </ul> <p>Three Notice of Motion reports (former Council):</p> <ul style="list-style-type: none"> <li>• Policy Development - Public gates and cattle grids</li> <li>• Cultural Burning</li> <li>• Retirement of Superintendent John Cullen AFSM, Rural Fire Service</li> </ul> <p>Ten Notice of Motion reports (present Council):</p> <ul style="list-style-type: none"> <li>• Zombie Developments</li> <li>• Universal access to early learning (Thrive by Five Campaign)</li> <li>• Recognition of Major John Tilbrook</li> <li>• Children Services Forum</li> <li>• Eurobodalla Shire Council supports an end to Native Forest Logging in Eurobodalla Shire</li> <li>• Proposal to construct a Community Recreation Hub at Mogo</li> <li>• Affordable Housing Strategy</li> <li>• Support Southcoast Health and Sustainability Alliance to undertake a Eurobodalla Solar Farm and Community Battery Feasibility Study</li> <li>• Natural Disaster Infrastructure Recovery</li> <li>• Advocacy for housing for construction workers</li> </ul>	<p>Achieved</p> 



		<p>Eight Question on Notice reports (former Council):</p> <ul style="list-style-type: none"> <li>• Bushfire Response</li> <li>• Broulee Land Clearing</li> <li>• Land clearing at Broulee - Proposed Development of land behind Dalmeny</li> <li>• Services for Eurobodalla’s aging population</li> <li>• Modification of DA0124/20 and DA2248/1983 Proposed Subdivision Turnbolls Lane</li> <li>• Development adjoining land west of Turnbolls Lane, Moruya</li> <li>• Dalmeny Land Release Area</li> </ul> <p>Two Question on Notice report (current Council):</p> <ul style="list-style-type: none"> <li>• International Women’s Day Activities</li> <li>• Gang Gang Cockatoo - endangered listings</li> <li>• One Delegates report (former Council) NSW Local Roads congress (held June 2021)</li> <li>• One Delegates report (present Council) LGNSW Special Conference</li> </ul> <p>One Petition report (former Council):</p> <ul style="list-style-type: none"> <li>• Broulee Mossy Point Community Association Petition</li> </ul>	
<p><b>9.1.2.3</b> Provide professional development opportunities for Councillors</p>	<p>Corporate and Community Leadership</p>	<p>Between July and the December 2021 Local Government Election, Councillors did not attend conferences due to COVID-19 restrictions. Between January and June 2022, Councillor representatives attended the following conferences:</p> <ul style="list-style-type: none"> <li>• LGNSW Special Conference</li> <li>• 2022 Destination and Visitor Economy Conference</li> <li>• NSW Coastal Conference</li> <li>• NSW Local Roads Congress</li> </ul> <p>Council undertook a comprehensive Induction and Orientation program including:</p> <ul style="list-style-type: none"> <li>• 4 January - Onboarding and documentation</li> <li>• 24 and 25 January 2022 - Overview of Council operations with senior staff</li> <li>• 2 and 3 February 2022 - Councillor priorities session, CSP/ DP/OP introduction and discussion</li> <li>• 4 February - Meeting practice and Code of Meeting Practice discussions</li> <li>• 16 and 17 February - training with Bega Valley Shire Council on governance topics</li> <li>• A tour of Council facilities.</li> <li>• Personality Profiling</li> </ul>	<p>Achieved</p> 
<p><b>9.1.2.4</b> Review Council policies</p>	<p>Corporate and Community Leadership</p>	<p>66 policies have been presented Council for review with 28 adopted.</p>	<p>Achieved</p> 

9.1.2 - Implement effective governance			
Action	Service	Comment	Status
9.1.2.5 Facilitate the Local Government elections	Corporate and Community Leadership	The Local Government elections were held on 4 December 2021. Mathew Hatcher was declared Mayor on 21 December 2021 and Rob Pollock OAM, Tubby Harrison, Anthony Mayne, David Grace, Amber Shutz, Tanya Dannock, Alison Worthington and Peter Diskon were declared Councillors on 23 December 2021.	Achieved ✓
Link	Outcome		2021-22
9.1.2.1	Number of community grant applications		120

9.1.3 - Advocate and collaborate to advance the region and address local issues			
Action	Service	Comment	Status
9.1.3.1 Actively participate in a Joint Organisation	Corporate and Community Leadership	Council is an active member of the Canberra Joint Organisation (CRJO).	Achieved ✓
9.1.3.2 Seek sources of funding to implement community vision	Corporate and Community Leadership	<p>\$19,278,181 of grant funding was sought for Council projects and programs from the Australian and NSW governments this year including:</p> <ul style="list-style-type: none"> <li>• NSW Regional Tourism Activation Fund - Corrigans Beach Accessible Boardwalk - \$340,000</li> <li>• NSW Regional Tourism Activation Fund - Improving accessibility at Eurobodalla Shire Beaches - \$495,000</li> <li>• NSW Regional Sport Facility Fund rd2 - Ack Weyman Oval Sportsfield Lighting Upgrade - \$149,600</li> <li>• NSW Regional Sport Facility Fund rd2 - Captain Oldrey Park Sportsfield Lighting Upgrade - \$191,400</li> <li>• NSW Streets as Shared Spaces - Light up the Bay: phase two - \$500,000</li> <li>• NSW Infrastructure Grants rd1 - Reconstruction of the SES Batemans Bay facility - \$200,000</li> <li>• NSW Infrastructure grants rd2 - Mount Wandera bushfire resilience - \$40,000</li> <li>• NSW Infrastructure grants rd3 - Community facility security systems upgrade - \$100,000</li> <li>• NSW Creative Capital program - Strengthening community access and sustainability - \$149,883</li> <li>• Destination NSW – Refresh and Renew Fund - Batemans Bay Beach Resort - Accessible Cabins- \$30,000</li> <li>• NSW Recreational Fishing and Camping Facilities Grants program - Wagonga Inlet Living Shoreline - jetty and pontoon - \$310,000</li> <li>• Australian Government Preparing Australian Communities Program - Eurobodalla: from natural disasters to a brighter future - \$5,466,664</li> <li>• Australian Government Building Better Regions - rd 6 - Bill Smyth Oval – second field - \$500,000</li> </ul>	Achieved ✓




- Australian Government Building Better Regions - rd 6 - Botanic Gardens Community Event Space - \$105,000
- Australian Government Building Better Regions - rd 6 - Batemans Bay Beach Resort - Accessible Cabins - \$200,000
- Australian Government Building Better Regions - rd 6 - Eurobodalla Housing Strategy - \$20,000
- Australian Government Building Better Regions - rd 6 - Batemans Bay Height Review - \$20,000
- Australian Government Black Summer Bushfire Recovery Grants Program - Moruya Airport Redevelopment phase two - \$3,832,000
- Federal Government Black Summer Bushfire Recovery Grants Program - Regional Co-located Emergency Services Precinct - \$200,000
- Australian Government Black Summer Bushfire Recovery Grants Program - Moruya Showground Canteen Building Renewal - \$902,000
- Australian Government Black Summer Bushfire Recovery Grants Program - Reconstruction of the SES Batemans Bay facility - \$628,050
- Federal Government Stronger Communities Programme - Shared pathway upgrades – Tomakin - \$20,000
- Australian Government Stronger Communities Programme - Shared pathway upgrades – Dalmeny - \$20,000
- Australian and NSW Government Flood support package - Local Government Recovery Grants Program - Nominated projects - \$1,000,000
- Australian Government Local Roads and Community Infrastructure – phase 3 - Nominated projects - \$2,078,584
- Australian Government Regional Airport Program - round three - Moruya Airport Security and Safety upgrade - \$300,000
- NSW Planning Portal API Grant Program - Planning Portal API - \$80,000
- NSW Regional Housing Fund - Batemans Bay southern CBD stormwater works project - \$1,400,000

Council's grant advocacy performed strongly this year, with a total of \$15,355,313 in grants secured from the Australian and NSW governments including:

- NSW Regional Tourism Activation Fund - Improving accessibility at Eurobodalla Shire Beaches - \$495,000
- NSW Infrastructure grants rd1 - Reconstruction of the SES Batemans Bay facility - \$200,000
- NSW Creative Capital program - Strengthening community access and sustainability - \$149,883
- NSW Recreational fishing and camping facilities grants program - Wagonga Inlet Living Shoreline - jetty and pontoon - \$310,000



		<ul style="list-style-type: none"> <li>• Australian Government Black Summer Bushfire Recovery Grants Program - Regional Co-located Emergency Services Precinct - \$200,000</li> <li>• Australian Government Black Summer Bushfire Recovery Grants Program - Moruya Showground Canteen Building Renewal - \$902,000</li> <li>• Australian Government Black Summer Bushfire Recovery Grants Program - Reconstruction of the SES Batemans Bay facility - \$628,050</li> <li>• Australian Government Stronger Communities Programme - Shared pathway upgrades – Tomakin - \$20,000</li> <li>• Australian and NSW government Flood support package - Local Government Recovery Grants Program - Nominated projects - \$1,000,000</li> <li>• Australian Government Local Roads and Community Infrastructure – phase 3 - Nominated projects - \$2,078,584</li> <li>• NSW Planning Portal API Grant Program - Planning Portal API - \$80,000</li> <li>• NSW EPA FenceCycle program - Bushfire damaged rural fencing - \$550,000</li> <li>• NSW EPA Bushfire Recovery Program for Council Landfills - Landfill infrastructure projects - \$7,842,539</li> <li>• NSW Crown Reserves Improvement Fund - Moruya Showground Arena lighting upgrade - \$106,892</li> <li>• NSW Everyone Can Play Program - Malua Bay Playspace Upgrade - \$75,000</li> <li>• NSW Stronger Country Communities Fund rd 4 - Tilba Accessibility - \$57,365</li> <li>• NSW Stronger Country Communities Fund rd 4 - New playing field at Bill Smyth Oval - \$660,000</li> </ul>	
<p><b>9.1.3.3</b> Develop and maintain strategic partnerships</p>	<p>Corporate and Community Leadership</p>	<p>Council is a member of the Canberra Region Joint Organisation (CRJO).            Council endorsed its membership with LGNSW.            Council continued to be members of the Australian Coastal Council's Association, Australian Local Government Women's Association, Country Mayor's Association, South East Arts, South East Transport Strategy and Floodplain Management Association.            Councillor Anthony Mayne is a member of the South East Transport Strategy. Councillor Amber Schutz is a member of the Batemans Marine Park Advisory Committee and a member of the Joint Regional Planning Panel. Warren Sharpe OAM was NSW President of Institute of Public Works Engineering Australasia. Lindsay Usher is the Canberra Region Joint Organisation representative on the NSW Government Department of Planning and Environment Local Government Stakeholder Panel and Joint Regional Planning Panel.</p>	<p>Achieved</p> 

## 9.2 – Ensure financial sustainability and support the organisation in achieving efficient ongoing operations

9.2.1 - Provide effective, friendly, customer service and information			
Action	Service	Comment	Status
9.2.1.1 Provide customer assistance in main administration building and depots	Customer Assistance and Records	Council continued to provide customer assistance to the community in the main administration building and depots. During the year, Council processed 8,144 receipts and the Switch received 57,468 phone calls.	Achieved ✓
9.2.1.2 Manage public access to government information and privacy (GIPA)	Corporate and Community Leadership	Most requests for access to information held by Council are dealt with informally without requiring a formal access application. There were 15 valid formal access applications received in the reporting period and 14 applications determined. There was a decrease in requests for review of Council's decisions made on access applications.	Achieved ✓
9.2.1.3 Provide effective records management	Customer Assistance and Records	Council continued to provide an effective records management system. During the year Council received 6,203 hard copy letters and 35,620 emails to the council@esc.nsw.gov.au email address.	Achieved ✓
Link	Outcome		2021-22
9.2.1.1	Percentage of enquires addressed at point of contact		92.1%
9.2.1.1	Percentage of correspondence dealt with within timeframes		83%
9.2.1.1	Percentage of customer service requests resolved within time frames		74%
9.2.1.2	Number of GIPA applications received		15
9.2.1.2	Number of GIPA applications determined		14

9.2.2 - Manage land under Council control to achieve a return for the community			
Action	Service	Comment	Status
9.2.2.1 Manage leases and licences	Property	Council managed approximately 150 leases and licences, which included signing up new licences and managing lease queries, renewals and rent reviews for existing ones. Lessees for the former visitor information centres in Batemans Bay and Narooma have been signed up.	Achieved ✓
9.2.2.2 Facilitate property sales and development	Property	Sales have been settled on six properties with a further two having been exchanged in the year.	Achieved ✓
9.2.2.3 Strategic management of Council operational land	Property	Operational land parcels are reviewed on an ongoing basis to ensure current use is appropriate. Operational land in Dalmeny has been reviewed and sold in order to facilitate a better planning outcome for the Dalmeny Land Release Area. An expression of interest process is underway for the former Batemans Bay Bowling Club.	Achieved ✓





9.2.2 - Manage land under Council control to achieve a return for the community			
Action	Service	Comment	Status
9.2.2.4 Manage the operation of Council's campgrounds and Batemans Bay Beach Resort	Commercial Entities	<p>Council's campgrounds and caravan park were closed during the COVID-19 lockdown for a period of 69 days. Revenue is down on the prior year but it still compares well to pre-Covid years overall.</p> <p>The management contract for Council's campgrounds and Batemans Bay Beach Resort (BBBR) expired at the end of June and a new operator for the BBBR will commence 1 July 2022.</p>	Achieved ✓
<b>Link</b>	<b>Outcome</b>		<b>2021-22</b>
9.2.2.1	Income generated from leases and licences		\$2,560,000

9.2.3 - Provide administrative, technical and trade services to support the organisation			
Action	Service	Comment	Status
9.2.3.1 Provide information technology and geographic information systems services	Information Technology	<p>Ongoing support was provided to the organisation for the provision of secure, reliable Information Services (IS), this includes support of all servers, computers, mobile telephones, and tablets and the development of an organisation wide IT security posture.</p> <p>The delivery of several projects continued in 2022 to make the delivery of IT services easier and more reliable to Council and the community. The ongoing rollout of single and same sign on (SSSO) to corporate applications has continued with additional services being connected to SSSO. A key project in 2022 is the provision of more self-service functions, which included speeding up the process of getting people back to work when they have forgotten a password. The backbone of the Eurobodalla "Smart Cities" network has been extended with the addition of new LoRaWAN base stations to support enhanced flood monitoring sensors.</p> <p>The more modern, "cloud" version the Technology One continues to be a key priority.</p>	Achieved ✓
9.2.3.2 Provide depots and workshops	Works and Operations	Depots and workshops supported operational activities and customer service as required. Amenities renovations Batemans Bay depot completed June 2022.	Achieved ✓
9.2.3.3 Manage fleet and procurement services	Fleet and Plant	<p>The fleet replacement plan was 95% committed.</p> <p>Council continued to experience lengthy delays in new vehicle and equipment deliveries due to global chip shortages, plant manufacturing issues and COVID-19. Council also experienced an increase in the cost for logistics due to fuel prices during the year. A number of existing procurement panel arrangements were successfully renewed and commenced.</p>	Achieved ✓
9.2.3.4 Provide risk and insurance services	Risk and Insurance	<p>Total finalised insurance claims:</p> <ul style="list-style-type: none"> <li>• 54 motor vehicle</li> <li>• 20 public liability – property damage.</li> </ul>	Achieved ✓



9.2.3 - Provide administrative, technical and trade services to support the organisation			
Action	Service	Comment	Status
9.2.3.5 Provide technical services	Technical Services	Technical support was provided for works program, customer inquiries, development matters and strategic infrastructure planning.	Achieved ✓
9.2.3.6 Undertake private works	Works and Operations	155 private works orders undertaken or commenced returning a profit of \$50,520.	Achieved ✓
<b>Link</b>	<b>Outcome</b>		<b>2021-22</b>
9.2.3.4	Number of insurance claims processed		84

9.2.4 - Responsibly manage Council's finances and maintain Fit for the Future status			
Action	Service	Comment	Status
9.2.4.1 Monitor and report on key financial results	Finance and Central Treasury	All statutory deadlines have been met.	Achieved ✓
9.2.4.2 Provide strategic financial management and reporting	Finance and Central Treasury	Financial Statements for the year ended 30 June 2021 were adopted and provided to the Office of Local Government, and all required quarterly reviews presented to Council within the statutory time frame.	Achieved ✓
9.2.4.3 Collect rates and charges	Finance and Central Treasury	Rates and charges have been levied and instalments raised in accordance with legislation.	Achieved ✓
<b>Link</b>	<b>Outcome</b>		<b>2021-22</b>
9.2.4.1	Annual Accounts lodged with Office of Local Government by statutory deadline		100%
9.2.4.2	Quarterly budget review statements presented to Council within statutory timeframes		100%




9.2.5 - Benchmark and review Council fees and charges			
Action	Service	Comment	Status
9.2.5.1 Review commercial services fees and charges	Finance and Central Treasury	<p>Commercial services fees and charges were reviewed as part of the annual budget process. The Fees and Charges were reviewed, briefed to Council, exhibited and adopted as part of the Integrated Planning and Reporting framework. No submissions to the fees and charges were received during the exhibition period.</p> <p>The Batemans Bay Beach Resort tender was reviewed in conjunction with the fees and charges this year under the contract arrangement with NRMA.</p> <p>The Bay Pavilions fees and charges were created, reviewed and adopted initially, then reviewed again for completeness and once the facility was operational, some minor changes were made to reflect the practicality of operational effectiveness.</p>	Achieved ✓

### 9.3 – Leverage our skills, knowledge and systems to continually improve and innovate

9.3.1 - Identify and implement innovative and creative projects			
Action	Service	Comment	Status
9.3.1.1 Capitalise on opportunities to acknowledge and celebrate Council's achievements	Community and Corporate Leadership	<p>During 2021-22 Council was awarded the following:</p> <ul style="list-style-type: none"> <li>Kiel Rosevear (Apprentice Mechanic) received the Dot Hennessy Commitment to Vocational Education and Training Award in the 2022 NSW Training Awards.</li> <li>Council employee Paul Martin Invasive Species supervisor received the NSW Weed Industry's Stephenson Award, for local government professionals who make an outstanding contribution towards protecting NSW from the impact of weeds.</li> </ul>	Achieved ✓
9.3.1.2 Finalise the e-connect project	Information Technology	<p>The e-connect project as envisioned in 2016, is now complete with all key modules installed and running. The completion of the roll out of e-connect marks the end of the initial phases of the upgrading of information services in Council. Work embedding and further integrating Technology One (Tech1) will continue. Council have begun the process of preparing for the migration of Tech1 from on-premises model currently in use to the software as a service (SAAS) model.</p> <p>To facilitate the roll out of the Tech1 field application a rolling upgrade of tablet devices within the field teams has commenced. The new tablets will allow crews to receive and report on jobs electronically from the field improving both the speed and quality of service and asset information held by Council.</p>	Achieved ✓
9.3.1.3 Coordinate the internal audit program and the implementation of recommendations	Finance and Central Treasury	<p>The existing internal audit program was substantially completed, and expressions of interest were called for external providers to renew and conduct the internal audit program moving forward.</p> <p>A new company was engaged to establish and conduct internal audits going forward.</p>	Achieved ✓



9.3.2 - Continue to be an organisation people want to work for			
Action	Service	Comment	Status
9.3.2.1 Continue to develop performance and capabilities frameworks	Workforce Development	Probationary assessments and annual appraisals are captured in system providing improved accessibility and availability for Council staff. Preparation for the upcoming performance appraisals review and implementation is on track.	Achieved ✓
9.3.2.2 Provide employee learning and development opportunities	Workforce Development	<p>2021-2022 was a challenging year to deliver learning and development opportunities and outcomes for Council employees. The COVID-19 lockdown in 2021 caused a significant disruption to the training schedule and logistics management. However, by the end of the year Council had successfully caught up with the mandatory WHS training postponed from earlier in the year.</p> <p>Significantly, Council has commenced roll-out of Cultural Diversity training for all staff which is an important initiative in our Aboriginal Action Plan 2020-2024. Additionally, we have been able to provide staff professional development opportunities focusing on building their supervisory and conflict management skills.</p> <p>In the 2021-22 reporting period, there were 530 learning events, providing 1,423 places to staff across the following categories:</p> <ul style="list-style-type: none"> <li>• Work, Health, Safety operational training</li> <li>• Organisational programs</li> <li>• Professional development opportunities</li> <li>• Leadership and Management program</li> <li>• Over the year, 290 staff completed 404 e-Learning lessons.</li> </ul>	Achieved ✓
9.3.2.3 Provide human resource management	Workforce Development	A range of human resource (HR) advice and services were provided that supported the workforce to continue to effectively perform their roles throughout challenging times such as floods and COVID-19. Recruitment has continued at a high volume with lower applicant numbers than previously seen.	Achieved ✓
9.3.2.4 Progress Work, Health and Safety strategy	Workforce Development	Council has continued to implement the Workplace Health and Safety and Wellbeing Strategy 2018 - 2022. The finalisation and implementation of the Workplace Health and Safety Management System (WHSMS) is the remaining element to be delivered from strategy. Council has dedicated resources to the finalisation and implementation of the WHSMS in the upcoming year.	Achieved ✓

9.3.2 - Continue to be an organisation people want to work for			
Action	Service	Comment	Status
9.3.2.5 Undertake youth employment	Workforce Development	<p>Over the 2021-22 reporting period, Council is proud to have:</p> <ul style="list-style-type: none"> <li>• 17 new trainees and apprentices across civil construction, civil construction plant operations, horticulture, electro-technology, and business</li> <li>• Provided ongoing training and support to 20 continuing civil construction, civil construction plant operations, mechanic, horticulture, electro-technology and fitter/machinist trainees and apprentices</li> <li>• Supported a further 12 in successfully completing their traineeships and apprenticeships.</li> </ul> <p>Council also celebrated the success of one of our Mechanic Apprentices, who received the Dot Hennessy Commitment to Vocational Education and Training Award in the 2022 NSW Training Awards.</p>	Achieved 
Link	Outcome		2021-22
9.3.2.2	Number of learning and development opportunities provided		530
9.3.2.3	Number of recruitment activities		256
9.3.2.3	Number of successful recruitment activities		181
9.3.2.4	Workers lost time injury incidents		4
9.3.2.4	Number of participants in Health and Wellbeing activities		203
9.3.2.4	Number of Work, Health and Safety inspections		30
9.3.2.5	Number of Youth positions provided		17
9.3.2.5	Completion rate of Youth trainees		86%



# Statutory and other information

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This section of the Annual Report provides additional detailed supporting information and addresses statutory requirements.

Council's general reporting requirements are in section 428 of the *Local Government Act 1993* and section 217 of the *Local Government (General) Regulation 2005* (Part 9 Division 7).

## Code of conduct

Section 440 of the *Local Government Act 1993* requires every Council to adopt a Code of Conduct. Councillors and staff are bound by this Code of Conduct, which sets a high standard for ethical behaviour and decision making. The code defines roles and responsibilities and outlines the steps to be followed when making and investigating allegations of breaches of the code.

During 2021-22 there were six Code of Conduct complaints received. All complaints were referred to an external Conduct Reviewer. Two complaints were investigated with an outcome of counselling and an apology, and four complaints were found to have no action required. Code of Conduct complaints cost Council \$21,599 this year.

## Legal Proceedings

*Local Government (General) Regulation 2005 - 217(1) (a3)*

The following summaries the amounts incurred by Council during the year in relation to legal proceedings by or against the Council.

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**Proceeding:** Land and Environment Court  
**Details:** Appeal against Council for an DA refusal  
**Status/result:** Appeal dismissed  
**Cost to Council:** \$53,013

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**Proceeding:** Land and Environment Court  
**Details:** Appeal against Council for an DA refusal  
**Status/result:** Reconciliation reached  
**Cost to Council:** \$29,619

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**Proceeding:** Local Court  
**Details:** Development without consent  
**Status/result:** Council withdrew proceeding  
**Cost to Council:** \$12,675

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**Proceeding:** Local Court  
**Details:** Appeal against penalty infringement notice  
**Status/result:** Decision in favour of Council  
**Cost to Council:** \$32,352

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**Proceeding:** District Court  
**Details:** Injury claim  
**Status/result:** ongoing  
**Cost to Council:** N/A



## Private works

*Local Government Act 1993 - 67 (3) and Local Government (General) Regulation 2005 - 217 (1) (a4)*

Council undertook private works in 2021-22 to the value of \$258,143 (2020-21 \$163,010) resulting in a \$43,317 profit (2020-21 \$11,346). The profit margin represents a return of 16.78% (last year 6.96%) compared to the target return of 15%. No subsidies were provided, and all work was intended to be carried out on a full cost recovery basis in accordance with Council's policy. Overhead allocation /activity base costing methodology assumes that an appropriate and reliable share of overheads is approximately 10 -15% of revenue turnover.

## Written off rates

*Local Government (General) Regulation 2005 - 132*

During 2021-22, \$144,344 was written off rates and charges and \$1,825,697 was written off pensioner rebates.

## Financial Assistance

*Local Government (General) Regulation 2005 - 217 (1) (a5)*

In 2020-21 Council provided \$246,303 in grants and subsidies to a wide range of community groups. Refer to pages 32-33 of this report for details on the grants and subsidies provided during the year.

## Details of external bodies, companies and partnerships

*Local Government (General) Regulation 2005 - 217 (1) (a6-8)*

### Committees of Council

A range of committees conduct functions on behalf of Council. There are different types of committees including advisory, external and management as listed below. Management committees have authority delegated by Council to undertake the day-to-day management of the relevant facilities and services.

### Advisory Committees

- Aboriginal Advisory Committee
- Audit, Risk and Improvement Committee
- Disability Inclusion Advisory Committee
- Coastal and Environment Management Advisory Committee
- Heritage Advisory Committee
- Public Art Advisory Committee

### External Committees

- Canberra Region Joint Organisation of Councils
- Eurobodalla Bushfire Management Committee
- Eurobodalla Local Traffic Committee
- Floodplain Management Association of NSW
- South East Arts
- South East Australian Transport Strategy Inc. (SEATS)

### External Committees – Ministerial Appointments

- Batemans Marine Park Advisory Committee
- Gulaga National Park Board of Management
- Regional Development Australia, Far South Coast

### External Committees - Sectors Appointments

- Australian Coastal Councils Committee

### Management Committees - with Councillor representation

- Moruya Showground Management Committee

### Management Committees – without Councillor representation

- Broulee Tennis Management Committee
- Kyla Hall Management Committee
- Tuross Head Memorial Gardens Management Committee



### Delegation to external bodies

In 2021-22 Council delegated none of its functions to external bodies.

Interests in companies, partnerships, joint ventures and co operatives

In 2021-22 Council did not hold a controlling interest in any company, joint venture or partnership. A listing of significant agreements, cooperatives and partnerships are as follows:

- Batemans Bay Library and Education Centre
- Narooma Library / Greater Southern Area Health Service.

### Mayoral and councillor's fees

*Local Government (General) Regulation 2005 - 217 (1) (a1)*

In accordance with the Council Policy for the payment of allowances, reimbursement of expenses and provision of facilities for Councillors and the Mayor, total payments to Councillors in 2021-22 were \$273,578 as itemised on pages 42-43.

A further amount of \$2,628 was paid for catering of meetings, \$542 for phone / internet cost associated with the Councillor's room within Council's administration building. The Mayor is provided with a Mayoral Car at a cost of \$13,743, and leaseback contributions are made towards this vehicle.

### Overseas visits

*Local Government (General) Regulation 2005 - 217 (1) (a)*

No overseas visits were undertaken during the year by Councillors or staff.

### Senior Staff Salaries

*Local Government (General) Regulation 2005 - 217 (1) (b) and (c)*

Council had four senior staff positions during 2021-22. The General Manager during this period had a remuneration package of \$339,220. Three Directors were employed for 2021-22. Their combined total remuneration for the financial year was \$817,470.

### Number of Persons performing paid work

*Local Government (General) Regulation 2005 - 217 (1) (d)*

On 25 May 2022, 619 performed paid work for Council, including:

- 366 persons employed on a permanent full-time,
- 120 persons employed on a permanent part-time,
- 129 persons employed under a fixed-term contract,
- 4 persons employed as senior staff members,
- 17 persons engaged by the council, under a contract or other arrangement with the person's employer, wholly or principally for the labour of the person,
- Nil persons supplied to the council, under a contract or other arrangement with the person's employer, as an apprentice or trainee.





## Companion Animals

*Local Government (General) Regulation 2005 - 217(1) (f)*

In 2021-22 Council spent \$187,733 on the management and control of companion animals, excluding administrative support or additional support provided by regulatory officers.

Council retained a commission on the collection of 541 new Companion Animal Registration fees totalling \$33,766. This is used to partially offset the costs of companion animal management. Animal control officers managed 217 companion animals in Council's pound during 2021-22.

- 23 returned to owners prior to impounding
- 9 sold
- 60 released to animal welfare organisations
- 11 surrendered
- 87 returned to owners post impounding
- 27 euthanised.

In addition to 1,179 companion animal control customer service requests, staff also prepare and maintain information to support community education programs to promote and assist the desexing of dogs and cats. Procedures are also in place with animal welfare organisations to promote and provide financial assistance for desexing of animals purchased from Council's pound. Regular press releases and articles are prepared for the local media.

Council is proactive in seeking alternatives to euthanasia for unclaimed animals and the pound has an active and successful rehoming program for surrendered and unclaimed animals.

Rangers have been proactive with media releases focusing intently on responsible dog control, microchipping and lifetime registration of companion animals. Social media has been utilised to generate public interest in the pound and rehoming.

## Major Contracts

*Local Government (General) Regulation 2005 217 (1)(a2)*

Council seeks tenders for major contracts including major works, projects and supply panels including the supply of materials for construction works such as topsoil, fine sand, coarse sand, road base, road subbase, ready mix concrete and hire of plant. Council selects preferred suppliers from the submitted tenders.

Purchase decisions may vary for works depending upon availability and location. Council undertakes procurement in a variety of ways that promote the principles of value for money, equity, and fair dealing. This includes:

- purchasing of passenger vehicles under NSW Government Purchasing Arrangements,
- utilising Local Government Procurement pre-existing contracts / panels for plant items and trucks,
- obtaining competitive quotations with the level of competition determined by both Council financial thresholds, administrative cost of procurement and size and suitability of the market, and
- inviting public offers / quotations / tenders where the total value is estimated to encroach or exceed \$150,000.



Successful Tenderer	Commencement Date	Description of Goods/Services	Estimated value of contract (\$ including GST)
AMH Financial Services Pty Ltd	1/07/2021	Supply of passenger vehicles	425,413
Clyde Mitsubishi	1/07/2021	Supply of passenger vehicles	329,876
Sydney Water Corporation	1/07/2021	Provision of analytical service	1,050,000
Ampol Australia Petroleum Pty Ltd	1/07/2021	Supply of card fuel and associated products for Council vehicles and plant	3,500,000
Viva Energy Australia Pty Ltd	1/07/2021	Supply of card fuel and associated products for Council vehicles and plant	500,000
Reid Family Contracting T/as Eurocoast Water	1/7/2021 (contract extension)	Provide water tanker support to Council's Grading Team	162,792
Asset Arbor	31/07/2021	Participation in the removal of high-risk trees under full road closure of the Kings Highway at Clyde Mountain.	571,600
Eurobodalla Tree Services	31/07/2021	Participation in the removal of high-risk trees under full road closure of the Kings Highway at Clyde Mountain.	773,440
Asset Arbor	31/07/2021	Participation in the assessment and removal of dead trees across local road network	3,442,257
Eurobodalla Tree Services	31/07/2021	Participation in the assessment and removal of dead trees across local road network	4,373,200
Court Craft (Aust) Pty Ltd	2/08/2021	Construction of a netball court	271,500
Inquik Pty Ltd	2/08/2021	Design and supply of bridge components for Blackfellows Point Road Bridge	241,267
Inquik Pty Ltd	25/08/2021	Design, supply, and installation of Clarksons Bridge	298,499
Inquik Pty Ltd	25/08/2021	Design, supply, and installation of Cowdroys Bridge	194,630
Inquik Pty Ltd	25/08/2021	Design, supply, and installation of Grumleys Bridge	319,839
Inquik Pty Ltd	25/08/2021	Design, supply, and installation of Punkalla Creek Bridge	474,664
CCB Enviro Pty Ltd	30/08/2021	Batemans Bay Sewerage Treatment Plant augmentation	\$19,285,659
Comdain Infrastructure Pty Ltd	31/08/2021	Augmentation of Tuross Sewage Treatment Plant	5,422,963
Specialised Geo	8/09/2021	Geoweb cellular confinement system for Oakwood Way, Catalina	216,700
Inquik Pty Ltd	9/09/2021	Design, supply and installation of Murphys Bridge	1,175,664
Rocky Trail Destination Pty Ltd	15/09/2021	Mogo Trails design and construction	7,065,760
Hartwigs Truck Pty Ltd	24/09/2021	Supply of two water trucks	382,034

Successful Tenderer	Commencement Date	Description of Goods/Services	Estimated value of contract (\$ including GST)
Fairlight Engineering	1/10/2021	Design and supply of bridge components for Silo Farm Bridge	1,196,580
John Michelin and Son Pty Ltd	5/10/2021	Resheet and maintenance of Buckenbowra Road	196,105
Telestar Communications	14/10/2021	Provision of telecommunication managed services and account management	210,195
Suppliers noted on Councils Class 1 contract	1/11/2021	Panel for the provision of various Professional Services	1,500,000 (estimate)
Suppliers noted on Councils Class 1 contract	1/11/2021	Bulk Construction Materials Supply	2,000,000 (estimate)
Gippsland Truck Centre	17/11/2021	Supply of Prime Move and Tri Axle Low Loader Float Trailer	481,140
AMH Financial Services Pty Ltd	9/12/2021	Supply of passenger vehicles	744,450
Piling and Concreting Australia (PCA) Pty Ltd	18/01/2022	Road embankment stabilisation, various site on Araluen Road	2,279,530
HD Civil Pty Ltd	23/02/2022	Design, supply, and installation of Clarksons Bridge	175,760
HD Civil Pty Ltd	23/02/2022	Design, supply, and installation of Punkalla Creek Bridge	518,957
Southern Truck Centre	13/03/2022	Supply and delivery of two construction trucks with crane and tipper body	260,827
Roadworx Surfacing Pty Ltd	15/03/2022	Supply and lay asphalt at various locations across Eurobodalla	543,431
Rosmech Sales and Service Pty Ltd	21/04/2022	Supply and delivery of truck mounted road sweeper	327,869
Suppliers noted on Councils Class 1 contract	1/05/2022	Traffic Control Services Panel	1,200,000 (estimate)
Aligned Leisure Pty Ltd	2/05/2022	Fee for service for management of Bay Pavilions, Moruya War Memorial Pool and Narooma Swimming Centre	929,553
Porter Equipment Australia Pty Ltd	10/05/2022	Supply of wheeled Front End Loader	330,000
GHD Pty Ltd	11/05/2022	Tuross Head Sewerage augmentation	946,789
Downer EDI Works Pty Ltd	25/05/2022	Deep lift asphalt supply and lay for Beach Road	706,137
NGB Earthmoving Pty Ltd	2/06/2022	Quartpot Road resheet and maintenance grade	217,800
Inquik Pty Ltd	3/06/2022	Design and supply of bridge components for Tilba Tilba Creek Bridge	559,350



## Stormwater Levy

*Local Government (General) Regulation 2005 - 217 (1) (e)*

During 2021-22 the stormwater management service charge raised approximately \$0.48 million from residential and business properties not including vacant land or land owned by the Crown or land held under lease for private purposes under the *Housing Act 2001* or the *Aboriginal Housing Act 1998*. The funds raised are separately accounted for and are used to assist to provide stormwater management services across the Eurobodalla.

Funds brought forward from 2020-21:	\$305,503
2021-22 stormwater charge funds:	\$477,154
Council funds:	\$777,201
Total expenditure (details below):	\$1,105,347
<b>Closing balance:</b>	<b>\$454,511</b>

Expenditure (detailed below)	Capital (\$)	Operational (\$)
Local Urban Roads Reconstruction Program	206,045	-
Drainage Construction - Miller Street Stage Two, Batemans Bay	202,311	-
Stormwater Renewal - Island View Road, Tuross	58,985	-
Runnyford Road - Drainage Works	46,800	-
Illabunda Drive - Drainage Construction	43,368	-
Stormwater Renewal - Heron Road Catalina	31,505	-
Stormwater Renewal - Ocean Avenue	29,843	-
Stormwater Renewal - Hume Road	26,195	-
Stormwater Renewal - Beach Road White Sands	24,936	-
Stormwater Renewal - Pleasant Place Tuross	18,010	-
Stormwater Renewal - Edgewood Place	10,950	-
Drainage Construction - Centenary Drive Narooma	6,882	-
Drainage - GPT Maintenance	-	142,258
Urban Water Quality	-	49,896
Stormwater/Drainage Management	-	207,363
<b>Closing balance</b>	<b>705,830</b>	<b>399,517</b>

\*amounts do not include depreciation or internal corporate overheads



## Environment Levy

In 1996–97, Council introduced an Environment Levy to provide funds to assist with the reservation and protection of the environment including estuary management, weeds and pest control, environmental monitoring and research, erosion works and environmental compliance, and placed raised funds in an Environment Fund. These activities are supported by grants and volunteer activities. Projects delivered are detailed below.

As with General rates, the Environment Levy is based on a combination of a base amount for all properties with the remainder calculated on a rate in the dollar based on land value assigned by the Valuer-General.

The Environment Levy is applied to all rating categories.

Income	Original budget (\$)	Actual (\$)
Rates	1,064,793	1,062,738
Other Revenue	9,771	5,343
Grants and Contributions - operating	52,898	1,136,469
<b>Total Income</b>	<b>1,127,462</b>	<b>2,204,550</b>
Expenditure (details below)		
Employees	550,532	797,292
Depreciation	1,732	114
Other	621,301	1,378,035
<b>Total Expenditure</b>	<b>1,173,565</b>	<b>2,175,441</b>
<b>Net Operating Result - profit/(loss)</b>	<b>(46,103)</b>	<b>29,109</b>

Project	Amount (\$)
<b>Coastal and Estuary Management</b>	
Eurobodalla Estuaries	691,393
<b>Subtotal</b>	<b>691,393</b>
<b>Environmental Protection Projects</b>	
Asset Protection	47,214
Dune Protection	40,811
Environment Protection Program	115,458
Flying Fox Program	127,957
<b>Subtotal</b>	<b>331,440</b>
<b>Invasive Species</b>	
Other	107,542
Widespread Weeds	311,090
Manage New Incursions	17,774
<b>Subtotal</b>	<b>436,406</b>
<b>Landcare Projects</b>	
Landcare Program	160,489
<b>Subtotal</b>	<b>160,489</b>
<b>Sustainability Projects</b>	
Environmental Education	9,428
Sustainability Education	15,754
<b>Subtotal</b>	<b>25,182</b>
<b>Other Projects, Overheads and Depreciation</b>	
Environmental Program Management	530,531
<b>Total</b>	<b>2,175,441</b>





### Special Rate – Community and Transport Infrastructure

In 2015-16 the Community and Transport Infrastructure rate variation was approved to increase general income over a three-year period with the increase remaining permanently in the rate base.

Council will use the rate variation revenue above the rate peg of \$27.7 million, \$2.0 million from its reserves and \$10.4 million in loans, over 10 years to fund: \$26.7 million of capital expenditure, \$6.4 million in borrowing costs and additional operational costs associated with new or upgraded facilities, and \$4.9 million to fund losses related to pausing the indexation of the Federal Assistance Grants.

The table on this page gives a high level summary of performance against our adopted program for 2021-22.

### Community and transport infrastructure program\*

2021-22	Application (\$'000)	Actual (\$'000)
Income from rate variation	3,153	2,939
<b>Total income</b>	<b>3,153</b>	<b>2,939</b>
Increased operating expenditure	860	716
Capital expenditure	1,343	1,038
Other uses**	951	297
<b>Total expenditure</b>	<b>3,154</b>	<b>2,051</b>

\*Amounts subject to rounding.

\*\*Other uses of the income from rate variation includes repayment of loan principal amounts, loan proceeds, Financial Assistance Grants and transfers to and from the rate reserve.





In 2021-22, the Community and Transport Infrastructure program raised an additional \$2.9 million of capital, renewal and maintenance works for our community. The program delivered upgrades to sporting facilities, community halls, playgrounds, parks, roads, and bridges and pathways and is detailed in the table on this page and continued on the following pages.

Delivery of this program has helped our community work towards social, environmental, economic and governance outcomes necessary to achieve our vision to be friendly, responsible, thriving and proud including:

- supporting economic growth and productivity enabling our community to lead a more active and healthy life through provision of supporting infrastructure
- providing for increased tourism outcomes through improved, upgraded and new infrastructure
- assisting in funding infrastructure renewal and maintenance works contributing to ongoing financial sustainability
- increased public safety and accessibility through upgrades to playgrounds, viewing platforms and toilets and improved network management
- providing for intergenerational equity by spreading the costs of infrastructure over a number of years and through prudent use of loan funding
- proactively addressing the infrastructure funding gap and high-risk backlog issues.

### Community and transport infrastructure program

Description	Actual Expenditure 2021-22 (\$)	Actual SRV Funding 2021-22 (\$)
<b>Facilities Management</b>		
Sporting Amenities - Minor Renewal Activities	6,508	6,508
Gundry Oval Amenities Extension With Extra Changerooms	23,413	9,635
Capt Oldrey Reserve Amenities Upgrades	163,304	5,534
Aquatic Facilities – Repainting	80,300	44,273
Hanging Rock Structural Repairs	26,000	15,408
Broulee Tennis Complex - Preventative Maintenance	1,200	711
Mackay Park Changerooms Repaint	17,912	10,615
Dalmeny Tennis Court Resurface	75,146	35,557
Malua Bay Community Centre Building Extension*	-	(40,975)
Halls, Library and Community Centres-Asbestos Removal*	-	4,870
<b>Total Facilities Management</b>	<b>393,783</b>	<b>92,136</b>

Description	Actual Expenditure 2021-22 (\$)	Actual SRV Funding 2021-22 (\$)
<b>Transport</b>		
Gravel Resheet - Runnyford Road	54,436	8,267
Gravel Resheet - The Ridge Road, Batemans Bay	66,472	10,095
Gravel Resheet - Araluen Road, Deua	25,573	3,884
Gravel Resheet - Araluen Road, Merricumbene	1,889	287
Gravel Resheet - Coila Creek Road	3,128	475
Gravel Resheet - Congo Road	7,851	1,192
Gravel Resheet - Shingle Hut Road	27,557	4,185
Gravel Resheet - Reedy Creek Road	90,018	13,670
Gravel Resheet - Comerang Forest Road	8,991	1,365
Gravel Resheet - Wagonga Scenic Drive	27,200	4,131
Gravel Resheet - Blackflat Road	69,665	10,579
Gravel Resheet - Quartpot Road	71,409	10,844
Gravel Resheet - Widget Road	49,311	7,488
Gravel Resheet - Kianga Forest Road	45,608	6,926
Gravel Resheet - Box Cutting Road	42,452	6,447
Local Urban - Road Reserves Acquisition	106,207	10,937
Reseal - Local Urban Sealed	511,059	160,856
Reseal - Local Rural Sealed	713,317	224,517
Reseal - Car Parks	55,689	17,528
Asphalt Renewal - Local Urban Road	89,160	28,063
Tuross Head Boat Ramp - Dredging	44,244	14,100
Shared Pathway - South Head Road, Moruya	30,589	3,946
Grandfather Gully Bends - George Bass Drive	3,653,886	21,068
Beach Road Denhams Beach - Pathway	60,323	9,510
Northcove Road Long Beach - Pathway	19,319	1,599
Noble Parade Dalmeny - Pathway	47,663	6,790
Evans Road Tuross Head - Pathway	57,440	9,055
Annetts Parade Mossy Point - Pathway	66,976	3,941
Sunpatch Parade Tomakin - Pathway	25,494	1,138
Araluen Road - Resheeting	43,684	969
Araluen Road - Extend Seal	16,597	93
Grant St Footpath Broulee	34,287	2,680
<b>Total Transport</b>	<b>6,167,494</b>	<b>606,625</b>



Description	Actual Expenditure 2021-22 (\$)	Actual SRV Funding 2021-22 (\$)
<b>Recreation</b>		
Burri Point, Guerrilla Bay	14,897	16,376
Observation Point, Batehaven Viewing Platform	236,068	9,993
Parks Facilities Renewals - Seats/Tables	184,442	68,568
Sporting Fields - Topdressing/Renovation	180,718	118,469
Jack Buckley Park, Tomakin – Recreation Upgrade	13,018	4,993
South Durras Playground Renewal	25,200	11,266
Malua Bay Beach Reserve	4,577	56
<b>Total Recreation</b>	<b>658,920</b>	<b>229,721</b>
<b>Public Conveniences</b>		
Stormwater Renewal - Pleasant Place Tuross	18,010	18,000
Stormwater Renewal - South Head Road/Hazel Road	572	572
Stormwater Renewal - Heron Road Catalina	31,505	31,505
Stormwater Renewal - Island View Road Tuross	58,985	58,985
<b>Total Public Conveniences</b>	<b>109,072</b>	<b>109,062</b>
<b>Environment Works</b>		
Beach Road (Caseys Beach) Rockwall Stage One	251	251
<b>Total Environment Works</b>	<b>251</b>	<b>251</b>
<b>Total Program</b>	<b>7,329,646</b>	<b>1,037,795</b>

\*Correction to funding relating to prior years



# Reporting requirements under other Acts

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## Public Access to information

*Government Information (Public Access) Act 2009 s125(1)*

*Government Information (Public Access) Regulation 2018, cl 8, schedule 2*

Responding to requests made under the *Government Information (Public Access) Act 2009* (GIPA Act), is an essential component of transparent and accountable governance. Under the GIPA Act, we encourage the proactive public release of government information where possible. The public have an enforceable right to access government information by way of open access information, informal requests, and formal access applications. Access to information is only restricted when there is an overriding public interest consideration against disclosure, as clearly defined within the GIPA Act. Council must decide valid formal access applications made under GIPA Act within the decision period of 20 working days from receipt, except where an extension of time is provided by the GIPA Act.

During 2021-22 Council received a total of 15 formal access applications under the GIPA Act with all applications decided within the required statutory decision period.

## Planning Agreements

*Environmental Planning and Assessment Act 1979, s7.5(5)*

Council currently has one Voluntary Planning Agreement (VPA). The VPA is a Deed of Agreement between Council and the landowner of Eurobodalla Quarry that requires the payment of a levy for road maintenance on Nerrigundah Mountain Road and Eurobodalla Road.

Further information on the VPA can be found on Council's website.

## Swimming Pool Inspections

*Swimming Pools Act 1992 (SP Act), s 22F(2)*

*Swimming Pools Regulation 2018 (SP Reg) cl 23*

Details of inspections of private swimming pools.

During 2021-22, inspections of private swimming pools include:

- Six for tourist and visitor accommodation.
- Seven for premises with more than 2 dwellings.

All inspections resulted in issuance a certificate of compliance under s22D of the *Swimming Pools Act 1992*.



## Carers

*NSW Carers (Recognition) Act 2010*

### Educational Strategies

Council will undertake actions to increase awareness of the *NSW Carers (Recognition) Act 2010* in the next year to ensure that its obligations are met.

### Consultation and liaison with carers

Council provides a wide range of services for people with a disability, people who are ageing, and their carers. In delivering those services Council:

- Ensures home visits are done when carers are available
- Provides carers with respite to attend events/info sessions
- Provides client handbooks
- Regularly renews care plans as directed by the client
- Meets with families/care recipients and carers to develop a work/care plan that includes goals and aspirations that will help sustain the carer in their caring role
- Attaches the 'Charter of Rights and Responsibilities for Community Care' to client handbooks.

## Staff who are carers

The policies and codes of practice that guide the way that Council staff work, have been developed to optimise flexibility of working hours while ensuring services to the community are of appropriate timeliness and quality.

Council has a formal Flexible Work Agreement ratified by relevant unions, which allows greater flexibility in terms of starting and finishing times as well as allowing for the accrual of credits due to extra hours worked above standard hours. Staff, including those with carer responsibilities, can then access these credits throughout the year further enhancing flexibility.



## Bushfire Risk Management

*Rural Fires Act 1997 - Division 2 Section 74*

### Managing Bushfire Risk

Council is represented on the Far South Coast Bushfire Management Committee (previously the Eurobodalla BFMC). This committee comprises the major land managers and emergency response agencies across the Eurobodalla and Bega and includes representation from the Indigenous community. This Committee prepares and implements a Bushfire Risk Management Plan (BFRMP) for the two LGA areas.

The 2019 Eurobodalla Bushfire Risk Management Plan was reviewed and adopted by the Eurobodalla Bushfire Risk Management Committee in Spring 2019 and formally adopted by the State bushfire coordinating committee in 2020. The Plan identifies and assesses bushfire risk within the Eurobodalla LGA and sets out priorities to address the risk and agencies that are responsible for implementing the Plan. Annual bushfire risk management programs are developed by the responsible land managers and now coordinated through the Far South Coast Bushfire Management Committee.

### Implementation of the Bushfire Risk Management Plan

For land under Council control and care, Council uses methods such as mechanical hand work, slashing, trittriting and selective tree management to maintain Asset Protection Zones (APZ) and hazard reduction burning to manage bushfire fuel loads in Strategic Fire Advantage Zones (SFAZ) and Land Management Zones (LMZ). Hazard reduction works using the method of low-intensity burning is undertaken by The Rural Fire Service on behalf of Council.

### Activity Report 2021-22

Activities undertaken on land under care and control of Council in accordance with the Bush Fire Risk Management Plan Management Zones and Treatments Register are reported below. During 2021-22, Council

treated 245 hazard reduction sites in accordance with BFRMP to monitor and maintain the Asset Protection Zone (APZ) including:

- 134ha asset protection zone slashing
- 15.8ha asset protection zone hand clearing
- 1.4ha asset protection zone grooming
- 3.65ha fire mitigation burns.

Three hazard reduction activities totalling 3.65ha were also undertaken using prescribed burning in accordance with the BFRMP to monitor and maintain Strategic Fire Advantage Zones (SFAZ) under Council's care. Hazard reduction burning activities are undertaken by the NSW Rural Fire Service on behalf of Council.

### Avoiding the risk

Bushfire protection measures are contained in the NSW Rural Fire Service publication "Planning for Bushfire Protection 2019".

Planning for bushfire protection is categorised into several parts to reflect different types of development. Development that is subdivision or a special fire protection purpose (aged care, childcare centres, tourist accommodation) is required to obtain approval not just from Council but from the NSW Rural Fire Service. These types of development are reviewed to ensure that there is sufficient separation from the threat, construction standards are adequate and that there are adequate evacuation measures.

Infill development such as new houses or extensions to existing houses is assessed by Council but is also required to provide a bushfire hazard response. This type of development is assessed on the basis of an adequate asset protection zone (APZ) and construction standards.

All development proposed in a bushfire prone area must comply with the Planning for Bushfire Protection guidelines. Where an alternate solution is proposed, the application must be referred to the NSW Rural Fire Service. Assessment of bushfire risk is in accord with the *Rural Fires Act 1997* and the *Environmental Planning and Assessment Act 1979*.



## Disability Inclusion Action Plan

*Disability Inclusion Act 2014, s 13 (1)*

The Disability Inclusion Action Plan (DIAP) cumulatively builds on the achievements of previous plans in Eurobodalla that span 20 years. Through these plans, Eurobodalla Council has delivered a policy platform that responds to the legislative requirements and the needs and aspirations of the Eurobodalla community.

By implementing these plans, Council has met the requirements of Division 3, Section 12 of the *Disability Inclusion Act 2014 (NSW)* by delivering more accessible buildings, amenities and access routes, increasing disability awareness and information sharing and by engendering greater participation by people with disability through the Disability Inclusion Advisory Committee and various sunset committees.

### Achievements by Outcome Area for 2021-22

#### 1. Attitudes and behaviours outcome area

##### 1.1 Mental health awareness training

- Mental health awareness training programs have been widely promoted to various community groups and have been well attended.
- Council undertook an interim role in the distribution of mental health awareness information across the Eurobodalla Mental Health Network.
- Council co-hosted the Eurobodalla Mental Health Forum with Resilience NSW and NSW Health where 60 delegates participated in a review and advancement of mental health practices including Mental Health Awareness.
- Council facilitated the delivery of Mental Health First Aid workshops for arts workers, artists plus volunteers from a variety of programs including the Volunteers for Bushfire Recovery Program.

##### 1.2 Conduct inclusion and disability awareness raising events

- Council annually celebrates International Day of People with Disability and participates in advocacy activities and partnerships with disability agencies and networks.
- The Eurobodalla Botanic Gardens have been promoted and utilised as accessible venues for bushfire recovery and disability support groups, the annual performance of Shakespeare and a book fair.
- Planning for inclusion and disability awareness raising events in 2021-22 is occurring in conjunction with Friends of the Gardens and Council's Creative Arts Services within the scope of bushfire recovery works and the pandemic.



### 1.3 Seek to recruit a young person with a disability to the Youth Committee

- Young people with disabilities are encouraged to join the Youth Committee with nominations sought annually from local high schools to fill the vacancy in the new term of Council.

### 1.4 Deliver a campaign promoting inclusive practices to business, recreation and community groups

- In a collaboration with the Disability Inclusion Advisory Committee, a range of new resources, including the 'Accessible and Inclusive Eurobodalla' webpage and hard copy flyers, have been developed and distributed to enable businesses, sporting groups and community organisations to improve access and inclusion. The resource includes a self-assessment checklist for organisations to audit the accessibility of their services and premises.
- A meeting of local Business Chambers and the NSW Business Chamber in 2021 acknowledged the need for an 'access focussed' award to remain part of local Business Awards.

### 1.5 Creative arts

- Council's Creative Arts Services has collaborated with strategic partners to promote inclusion and community access events and programs. This work has involved: River of Art, National Museum of Australia, South East Arts, Music NSW and Outlandish Arts.

## 2. Liveable community outcome area

### 2.1 Promote community facilities and halls with a hearing loop

- Community halls and libraries with hearing loops are promoted through on-site signage and via Council's website, which identifies the designated facilities.

### 2.2 Investigate and respond to access issues identified by the community as a customer service request

- All reported access issues identified in Council's correspondence system are investigated and responded to. For example, as a result of input from the community, beach access and signage has been installed at South Rosedale and access improvements have been recommended for public toilets and mobility parking.

### 2.3 Undertake access audits and upgrades to meet accessibility standards, including public transport

- All new Council facilities are designed to meet accessibility standards. Community facilities that do not meet accessibility standards are prioritised and progressively upgraded as budgets allow.
- A detailed audit of beach was prepared in 2021-22. The audit identified and prioritised a range beach accessibility options. The audit was used to successfully obtain a grant to provide beach access at eight of the Shire's patrolled beaches.

### 2.4 Increase participation by youth with disability in workshops for instructing learner drivers

- Of the 32 young people involved in the YDrive Learner Driver Program, seven are registered as having disability.





### 2.5 Raise the proportion of people with disability who volunteer in the community

- One young person with a disability attended the youth climate resilience forum in June 2021, and two people with vision impairment volunteered at the all-age music event in youth week 2021.
- A new grant funded volunteer coordinator has been appointed to support bushfire impacted residents. Of the 20 volunteers recruited, one person is registered as having a disability.

### 2.6 Develop, resource and promote inclusive and accessible Youth Week activities

- All Youth Week marketing material developed is accessible and inclusive with online information accessible to screen reader software. Radio interviews, social media and commercial advertising is used to ensure that Youth Week events are publicised.

### 2.7 Work with schools to support children with disability

- Children's Services provides volunteers and links with professional agencies to support children with disability in school, at preschool, Family Day Care and Before and After School and Vacation Care Programs.
- The 3Bs playgroups, including the 'Start Strong' Multicultural Playgroup, has built positive supportive relationships with families and provides diagnostic and logistical support to families in partnership with specialists employed by Muddy Puddles. This assists children with disability to enter early education, specialist care and transition to school programs.
- The Embracing Participation and Embracing Babies Programs support families with babies with socialisation and understanding of child development

## 3. Employment outcome area

### 3.1 Investigate the merits of event(s) that promote good access and inclusion

- Council's Economic Development Services in collaboration with the Disability Inclusion Advisory Committee, has developed the 'Accessible and Inclusive Eurobodalla' webpage and resources to be more reflective of contemporary considerations to create improved access and inclusion. New resources were sent to local chambers of commerce and featured in a business newsletter with subscriptions numbering 1,240 recipients. As a result of this campaign, seven businesses sought additional direct support.

### 3.2 Support the annual intake of local youth with disabilities through work experience

- Council's Job Shop Employment Project assisted young people with disability to access vocational training, work readiness and employment.

## 4. Systems and processes outcome area

### 4.1 Review library systems and processes to ensure access compliance

- Council conducted a review of library systems and processes which led to the development of a Library Action Plan and improved compliance with State Library benchmarks.



#### 4.2 Ensure Council's website is compliant to Level A or better of the Web Content Accessibility Guidelines (WCAG)

- Council has invested in enterprise website technology for its corporate and business websites that incorporates accessibility features. All content is reviewed prior to publication to ensure WCAG and Plain English writing guidelines are met.
- Council's electronic newsletter platform supports WCAG features, and all content is reviewed prior to publication to ensure guidelines are met.
- Accessibility guides and resources are available for staff on Council's intranet.
- Livestreaming of Council meetings began in 2016, allowing anyone to watch the Council meeting from their computer or device either live or via recording.

#### 4.3 Develop a new Disability Inclusion Action Plan by 2022

The Disability Inclusion Action Plan (DIAP) 2022 was developed in partnership with the Eurobodalla community with engagement occurring in the period July 2021 to June 2022. During this time, Council involved people with disability, carers and key advocates, such as the Disability Inclusion Advisory Committee, in extensive consultation, collaboration and review processes. Engagement activities were primarily conducted online due to the prevalence of COVID19 and the NSW Health restrictions in place.

In line with the *Disability Inclusion Act 2014* (NSW) and relevant guidelines, Council will annually monitor and report progress in delivering 22 new actions across the four key outcome areas over the next four years. The key outcome areas are:

- Attitudes and behaviours
- Liveable community
- Employment
- Systems and processes.

#### Community engagement in 2021-22

Council has worked closely with the Eurobodalla community in the 2021-22 Financial Year to develop and adopt a new DIAP on 14 June 2022.

During the initial engagement period in October and November 2021, 110 people completed a detailed community survey while a further 42 people participated in six online workshops.

The results of this phase were presented to Council at official briefings on 1 February and 1 March 2022 along with a Council Report on 8 March 2022 where a recommendation to publicly exhibit the draft DIAP for 42 days was endorsed.

The methodology for publicising the draft DIAP and engaging with the community during the public exhibition period for the draft DIAP was as follows:

- Re-engage with the mailing list of 433 individuals and groups by sending a link to the draft DIAP and invitation to comment
- Additional emphasis was placed on engagement with cohorts that were silent in the initial round of engagement such as schools and aged care
- Dedicated page was set up on Council's website
- A media release, two social media posts, a noticeboard item
- Other newsletters such as Council's Business Newsletter and Library News
- Hard copies of the draft DIAP placed in Libraries for the exhibition period.

Public exhibition of the draft DIAP yielded eight (8) submissions. In addition, input was received via two online workshops involving 14 community members with the assistance an AUSLAN Interpreter.

The DIAP 2022 is incorporated into the Integrated Planning and Reporting Framework, with all activities to be recorded quarterly and reported annually.





# Glossary

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<b>APZ</b>	Asset Protection Zone	<b>FaHCSIA</b>	Department of Families, Housing, Community Services and Indigenous Affairs
<b>ARSC</b>	Australasian Road Safety Conference	<b>GIPA</b>	Government Information (Public Access) Act 2009
<b>ATSI</b>	Aboriginal and Torres Strait Island	<b>GIS</b>	Geographic Information System
<b>BAS</b>	Basil Sellers Exhibition Centre	<b>GSAHS</b>	Greater Southern Area Health Service
<b>BFMC</b>	Bushfire Management Committee	<b>GST</b>	Goods and Services Tax
<b>BFRMP</b>	Bushfire Risk Management Plan	<b>HIA</b>	Housing Industry Association
<b>CASA</b>	Civil Aviation Safety Authority	<b>IPWEA</b>	Institute Public Works Engineers Australia
<b>CEMAC</b>	Coastal Management Advisory Committee	<b>IT</b>	Information technology
<b>CIP</b>	Continuous Improvement Project	<b>IWCMS</b>	Integrated Water Cycle Management Strategy (or Plan)
<b>CMA</b>	Country Mayors Association	<b>LEP</b>	Local Environmental Plan
<b>CMP</b>	Coastal Management Plan	<b>LGA</b>	Local Government Authority
<b>COAG</b>	Council of Australian Governments	<b>MIAMP</b>	Marine Infrastructure Asset Management Plan
<b>COPW</b>	Condition of Public Works Report	<b>MIDO</b>	Marine Infrastructure Delivery Office
<b>CRJO</b>	Canberra Regional Joint Organisation	<b>MIP</b>	Marine Infrastructure Plan
<b>CSR</b>	Customer Service Request	<b>ML</b>	Mega litres
<b>DA</b>	Development Application	<b>MLALC</b>	Merrimans Local Aboriginal Land Council
<b>DCP</b>	Development Control Plan	<b>MWH</b>	Megawatt hours
<b>DEEWR</b>	Department of Employment, Education and Workplace Relations	<b>NAIDOC</b>	National Aborigines and Islanders Day Observance Committee
<b>DoHA</b>	Department of Health and Ageing	<b>NDIS</b>	National Disability Insurance Scheme
<b>DoPI</b>	Department of Planning and infrastructure	<b>NPWS</b>	National Parks and Wildlife Service
<b>ECM</b>	Enterprise Content Management	<b>NRM</b>	Natural Resource Management
<b>EEO</b>	Equal Employment Opportunity	<b>OHS</b>	Occupational Health and Safety
<b>EMP</b>	Estuary Management Plan	<b>OLG</b>	Office of Local Government
<b>EMPLAN</b>	Local Emergency Management Plan	<b>OOSH</b>	Out of School Hours
<b>EOC</b>	Emergency Operation Centre	<b>OSSM</b>	On Site Sewage Management System
<b>EOI</b>	Expressions of Interest	<b>POEO</b>	Protection of the Environment Operations Act
<b>EPandA</b>	Environment Planning and Assessment Act		
<b>ESC</b>	Eurobodalla Shire Council		



<b>PCYC</b>	Police and Citizens Youth Club
<b>REF</b>	Review of Environmental Factors
<b>RFS</b>	Rural Fire Service
<b>RFT</b>	Recreation Fishing Trust
<b>RLF</b>	Regional Leaders Forum
<b>RMS</b>	Roads and Maritime Service
<b>ROSS</b>	Recreation and Open Space Strategy
<b>S64</b>	S64 Contributions Plan
<b>S94</b>	S94 Contributions Plan
<b>S94A</b>	S94A Contributions Plan Levy Plan
<b>SCG</b>	Southern Councils Group
<b>SEATS</b>	South East Australia Transport Strategy (Inc)
<b>SEPP</b>	State Environmental Planning Policy
<b>SFAZ</b>	Strategic Fire Advantage Zones
<b>T4NSW</b>	Transport for NSW
<b>VPA</b>	Voluntary Planning Agreement
<b>WWYN</b>	Workers with Youth Network



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