



# Toilet Strategy 2023-2028

Eurobodalla Shire Council

#### Acknowledgment of Country

Eurobodalla Shire Council recognises Aboriginal people as the original inhabitants and custodians of all land and water in the Eurobodalla and respects their enduring cultural and spiritual connection to it. Eurobodalla Shire Council acknowledges the Traditional Owners of the land in which we live. Council pays respect to Elders past, present and future.

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Cover image: Mosaic detail on the Durras public toilet block.

# Contents

Executive summary	05
Action priority table	06
Why we need a Toilet Strategy	08
The structure of the Strategy	08
What will success look like?	08
Community views	10
Key issues	11
Potential water and cost savings from improved design	13
Condition assessment and categories	16
Category, criteria and number of current facilities in each	16
General condition of our public toilet network	18
Recent upgrades	19
Strategic outcomes	20
Strategic focus area one	21
Coordinated management and communications	21
Strategic focus area two	22
Improved amenity of public toilets	22
Strategic focus area three	23
Well-designed public toilets	23
Strategic focus area four	24
Strategic provision of public toilets	24
Appendix	25
The public toilet network	25

### This Strategy aims to provide a coordinated approach to public toilet provision and management in the shire, with clear, measurable improvements in place to meet community expectations.



### Executive summary

The Eurobodalla Shire Council Toilet Strategy 2023-2028 (the Strategy) aims to provide a coordinated approach to public toilet provision and management in the shire, with clear, measurable improvements in place to meet community expectations.

Council is committed to improving the experience of facility users and engaging our community throughout the improvement journey. To support this the Strategy will include proactive communication actions, with improved information and signage, online resources and opportunities for feedback from community members.

The Strategy addresses the 'whole of life' of toilet facilities from planning and construction through to decommissioning, with quality design principles for new toilets, an improvement program for current facilities, maintenance and cleaning standards, and management and monitoring across the network.

The Strategy is focused on 67 Council owned public toilet facilities, managed by Council and third parties. All are located within parks, tourist destinations, foreshore reserve areas, town centres, sports facilities, community halls, boat ramps and adjacent to or within our Surf Life Saving Clubs, with distribution across the shire. The Strategy will include the provision of a coordinated management model, with clear lines of responsibility and proactive communication with our community.

The Strategy aligns with Council's Community Strategic Plan (CSP), Delivery and Operational Plans (DPOP) and aims to specifically address community feedback, as identified in independently conducted customer satisfaction surveys and via customer service requests.

The Strategy has four strategic focus areas:

- 1. Coordinated Management and Communications
- 2. Improved amenity of public toilets
- 3. Well-designed public toilets
- 4. Strategic provision of public toilets

The four Strategic Focus Areas are supported by 21 prioritised Actions and associated measures to track our progress.

### Action priority table

#### Legend

- H: High
- M: Medium
- L: Low

Priority	Action	Action number
Н	Establish and resource a Toilet facilities team to coordinate and manage the public toilet network, including infrastructure (construction/renewal/maintenance) and operations.	1
Н	Develop and implement a Communications Plan for the public toilet network, including online resources and a review and upgrade of physical signage at/to facilities.	2
Н	Implement Toilet Improvement Program to upgrade Category 4 and 5 facilities to Category 3 or better.	6
Н	Review cleaning contracts and update cleaning tender documentation to align with the Toilet Strategy, including increased monitoring of cleaning standards.	7
Н	Provide 'Rapid Response' squad to clean and maintain key toilet facilities during identified peak periods and in support of special events.	8
Н	Finalise and apply the draft Public Toilet Upgrade Strategy and Design Guidelines 2023-28 in the design and construction of new public toilets, including consideration of sustainability criteria and sustainable materials.	13
Н	Update and maintain information about Council's network of 67 public toilets on the National Public Toilet Map.	3
Н	Provide opportunities for community engagement and feedback regarding the toilet network.	4
н	Review and improve the reporting processes for maintenance/defect identification and customer requests/complaints.	5
М	Increase provision of soap, air freshener and sanitiser across the toilet network.	9
М	Provide additional Master Locksmith Access Keys (MLAK) keyed facilities across the network.	12
М	Finalise and apply the draft Design Standards for Public Conveniences in the design, construction and renewal of public toilets.	14
М	Consider inclusion of sustainability and cost saving measures in existing facilities, including water saving fittings, solar panels and removal of outdated infrastructure and fixtures.	15
М	Review opening hours (daily, weekly, seasonal) across the network.	18

Priority	Action	Action number
м	Create easy to access, inclusive toilets, with consideration of ancillary infrastructure (pathways, parking, lighting), and provision of more accessible and gender-neutral facilities.	16
м	Develop clear processes and guidelines for determining the provision, renewal and decommissioning of public toilets.	20
L	Investigate provision of amenities to support community participation, such as additional baby change tables, external showers at beaches, continence and sharps disposal units.	10
L	Investigate alternative management options for cleaning of facilities.	11
L	Investigate opportunities to work with the community on public art and beautification projects in and around public toilets.	17
L	Ensure consideration of public toilet provision in proposed open spaces and emerging urban growth areas.	19
L	Review condition and functionality of public toilet network when all facilities are Category 3 or better.	21

"Council is committed to improving the experience of facility users and engaging our community throughout the improvement journey."

# Why we need a Toilet Strategy

The network of 67 public toilets across our shire supports the community to access public places, including sports facilities, parks and playgrounds, boat ramps and beachside environments.

Our public toilets are available to around 40,000 residents and approximately 3 million visitors to the shire annually. Most people will need to use a public toilet when they are away from home for any length of time, and people with a range of disabilities require accessible facilities.

Our community consistently rates the provision and maintenance of public toilets as important. However, community satisfaction with our toilet facilities is low, with concerns about cleanliness and maintenance reported regularly, in relation to specific locations and issues, as well as public toilets more generally. The Strategy includes actions to address this.

The standard, quality and inclusions in our public toilets is inconsistent. The Strategy includes actions to address this, supported by the draft Public Toilet Upgrade Strategy and Design Guidelines 2023-2028 and draft Design Standards for Public Conveniences.

### The structure of the Strategy

- Strategic Focus Area.
- Strategic Outcome what the Focus Area will look like when we achieve success.
- Actions to be addressed to achieve the Strategic Outcomes.
- Measures against each Action to gauge our progress.

### What will success look like?

The Strategic Outcomes we aim to achieve are:

- Public toilets are well managed. Information, signage and online resources about public toilets is easy to access, timely, relevant and well communicated to the community, with ongoing opportunities for community engagement and feedback.
- 2. Public toilets are upgraded, cleaned and maintained effectively, with targeted, costeffective improvements implemented, as outlined in the Toilet Improvement Program, resulting in higher standards, a better user experience and improved customer satisfaction.
- Public toilets are well-designed, safe, inclusive and accessible, with design and upgrade standards outlined and applied. Facilities are sustainable and cost effective, with opportunities for community involvement in place.
- 4. The location of new public toilets is well planned to meet community needs and there are clear processes and criteria in place for the provision, renewal and decommissioning of public toilets, supported by a consideration of safety and access.



### Community views

The Strategy has considered community views, as expressed in shire wide customer satisfaction surveys, and via specific customer requests and feedback processes.

In 2021 Council undertook an independent customer satisfaction survey, considering both the importance of a service to the community and the level of satisfaction in relation to service provision.

The community rated the provision and maintenance of public toilets the 5th most important Council service/facility out of 48, with public toilets scoring 4.48 out of a possible 5 in importance. When rating importance, respondents were asked to select a box from 1 (Low) to 5 (High), with 87% selecting the top two boxes out of five, as indicated in the *importance* of public toilets 2021 information below.

#### Importance of public toilets 2021

**High importance:** Provision and maintenance of public toilets

#### Mean: 4.48

#### Percentage: 87%

The satisfaction with public toilets 2021 information shows the low score of 3.02 received in 2021 and the drop in satisfaction between 2019 and 2021. When rating satisfaction with the provision and maintenance of public toilets respondents were asked to select a box from 1 (Low) to 5 (High), with 67% selecting the top three boxes to indicate how satisfied they are with the public toilets.

#### Satisfaction with public toilets 2021

Satisfaction: Provision and maintenance of public toilets

**2021:** 3.02 (67%)

#### 2019: 3.45

Over the past 3 community satisfaction surveys (2016, 2019 and 2021) the importance of public toilets has consistently rated high with residents. However, satisfaction over the three surveys was low, with the lowest score recorded in 2021. The performance gap of 20%, between importance at 87% and satisfaction at 67%, was the 5th largest performance gap for a Council service identified in the 2021 survey, as the *performance gap between importance and satisfaction 2021* highlights. This is significant, requiring attention.

### Performance gap between importance and satisfaction 2021

Service area: Recreation and Community Facilities

Service/facility: Provision and maintenance of public toilets

Importance: 87%

Satisfaction: 67%

**Performance gap**: 20% (importance minus satisfaction)

### Key issues

The key issues affecting public toilets, to be addressed by the Strategy, are the user experience and associated low customer satisfaction, cleanliness, maintenance and facility condition.

Over 60% of our toilets have been categorised as being Category 4 or 5 (Fair to Poor) during a recent assessment.

The need for a more targeted, proactive maintenance and renewal program, as part of the Toilet Improvement Program (Action 6) is evident. This will provide community benefits and reduce the level of reactive maintenance staff are required to undertake.

Council has systems in place for capturing information on defects, faults, complaints and requests, reported by cleaners, staff and the community, in relation to the public toilet network. Community initiated issues are reported to Council by various means, including phone calls, in person, or electronically via email or the internet, and are recorded in Council's Customer Request Management System (CRM).

REFLECT is Council's internal system for recording and tracking repairs to some of Council's infrastructure, including public toilets.

In order to assess trends and inform our priorities, a five year period, from 2018-2022 has been reviewed, looking at the CRM and REFLECT records.

During the 2018-2022 period Council received 1200 CRMs. This equates to an average of 240 per year and 20 per month. Cleaning requests/complaints represent 27% of CRMs, 19% relate to damage, whilst maintenance (including lighting) represent 44%, indicating that the majority of issues relate to cleaning and maintenance, as detailed in Table 1.

Customer requests (CRM)	Number received
Cleaning Request	327
Damage Reported	222
Lighting issue	16
Maintenance Request	514
Other	120
Thank you	1
Total	1200

#### Table 1: CRMs 2018-2022

Analysis revealed that over 70% of all CRMs were completed in the CRM system and not recorded in REFLECT. This makes defect analysis extremely difficult and time consuming. This process will be investigated with an expected outcome to record all defects into REFLECT to enable more effective reporting and management (Action 5).

During the 2018 – 2022 period Council recorded 1981 maintenance issues in the REFLECT system. This equates to an average of 396 per year and 33 per month.

Table 2 shows a breakdown of the types of problem reported by the community and staff during the period.

Plumbing problems and the repair and replacement of doors are the two most expensive areas of reactive maintenance. These will be an area of focus in the Strategy to reduce maintenance costs.

#### Table 2: REFLECT 2018-2022

Customer requests (CRM)	Number of reports	Percentage of reports
Graffiti and Vandalism	175	9%
Door/Door lock damage	212	11%
Plumbing	796	40%
Facility fittings	327	16%
Other	471	24%
Total	1981	100%

### Potential water and cost savings from improved design

Water usage is an associated cost that is impacted by product selection, maintenance and design issues. This includes leaking taps and fittings and the type of cisterns in older facilities which use more water. This will be addressed in Actions 6 and 15.

The saving on water and cost could be significant. For example, In May 2019, the Flushsaver® Direct Mains flushing "Touch Pad WC Pan" devices from Water Conservation Services International were installed on four toilets and one urinal (accessible toilet excluded), and water saving devices were installed on the two tap set ups in the Malua Bay Reserve Public Toilets.

A data logger that was installed in February 2019 has provided accurate real-time data on the impact of the project. Installation of mains flushing devices and taps took place in early May. The reduction in water consumption and financial savings is evident in the *consumption on week day and weekends before and after device install* list and graph 1.

Three different daily consumption records:

- 1. Urinal cistern leak
- 2. No leaking cisterns
- 3. Post-device install of Mains flushing devices.

The results are detailed in the graph 1 on page 14.

### Consumption on week day and weekends before and after device install

### 1. Pre-device install: With common urinal cistern leak

Monday 29 April:

- 5.9kL
- \$21.00

Monday 1 April:

- 6.6kL
- \$23.40

**2. Pre-device install: No leaking cisterns** Sunday 7 April:

- 4.2kL
- \$14.98

Monday 15 April:

- 4.34kL
- \$15.40

**3. Post-device install: Mains flushing devices** Sunday 19 May:

- 1.15kL
- \$4.10

Monday 27 May:

- 0.51kL
- \$1.80

#### Graph 1: Daily water consumption



The project cost around \$17,300 and water consumption data to date indicates it will save between \$5,000-\$7,000 annually, giving this project a very reasonable 2.4 to 3.5 year payback, as indicated in Table 3.

#### Table 3: Daily and annual running costs before and after device installation

Consumption cost	1. Pre-devices with urinal cistern leaking 100% of the time	2. Pre-devices with urinal cistern leaking 30% of the time	3. Pre-devices without urinal cistern leak	4 Post-flush devices
Daily cost	\$22	\$17	\$15	\$3
Estimated annual cost	\$8.030*	\$6,242	\$5,475	\$913

\*This is in line with billing costs from 2017/2018 (\$7,923)

#### **Graphic 2: Annual water consumption costs**



#### Table 4: Annual savings and payback

Scenario	Annual water savings	Payback
Compared to when there are no cistern leaks	\$4,563	3.8
Compared to when there is ONE cistern leak 30% of the time	\$5,329	3.2
Compared to when there is ONE cistern leak 100% of the time	\$7,118	2.4

The Strategy will investigate similar water and cost saving initiatives across the network (Actions 13, 14 and 15).

# Condition assessment and categories

In February 2023 a condition and functionality assessment was undertaken on the 67 Council public toilets identified in the Strategy, with each facility assessed against a set of criteria and assigned a condition category, being Category 1 (Excellent) through to Category 5 (Poor).

The aim of this process was to define the quality and standards for each category and then assess and assign a category to each of our 67 facilities.

From this an Improvement Program has been developed, with measurable targets in place to upgrade Category 4 and 5 facilities to a Category 3 or better (Action 6).

# Category, criteria and number of current facilities in each

#### Category 1

#### Number of Toilets in Category 1: 4

- Building is generally less than 5 years old.
- Excellent condition, including doors, lighting.
- Exterior and interior paintwork and fixtures are in 'as new' condition.
- Fittings are generally like new, colour matched and fully operational.
- Tiles in good condition, where present. Concrete floors are sealed and generally unstained.
- Include accessible toilets and supporting infrastructure.
- Water saving technology installed instead of cisterns.
- Porcelain toilet bowls with seats in place.
- No trough urinals.
- Excellent ventilation and natural light.
- Incorporates Crime Prevention through Environmental Design (CPTED), Ecologically Sustainable Design (ESO) principles and has access for people of different ages, and abilities.

"The aim of this process was to define the quality and standards for each category and then assess and assign a category to each of our 67 facilities.

16 Eurobodalla Shire Council

#### Category 2

#### Number of Toilets in Category 2:9

- Building is generally less than 10 years old.
- Good condition, including doors, lighting.
- Exterior and interior paintwork and fixtures are in good condition.
- Fittings are in a good condition, although may not be colour matched.
- Generally includes accessible toilets and supporting features.
- Tiles in good condition, where present. Concrete floors are sealed and generally unstained.
- Most have porcelain toilet bowls with seats.
- No trough urinals.
- Good ventilation and natural light.
- Generally incorporates Crime Prevention through Environmental Design (CPTED), Ecologically Sustainable Design (ESO) principles and has access for people of different ages, and abilities.

#### Category 3

#### Number of Toilets in Category 3: 11

- Building is 10+ years old.
- Adequate condition, including doors.
- Exterior and interior paintwork and fixtures are mostly in a satisfactory condition.
- Fittings, such as locks, paper dispensers etc need attention, but are functional. Has had vandal resistant fixtures fitted where required.
- Toilet bowls are mainly stainless steel.
- Most tiles in acceptable condition, where present. Concrete floors are sealed. Some are stained and require cleaning and resealing.
- Reasonable ventilation and light.
- Some facilities incorporate Crime Prevention through Environmental Design (CPTED), Ecologically Sustainable Design (ESO) principles, including access for people of different ages, and abilities.

#### Category 4

#### Number of Toilets in Category 4: 18

- Building is 10+ years old.
- Fair condition, although generally looking worn, requiring upgrade.
- Fittings such as cisterns and paper dispensers need replacing. A few small areas of tile damage needs to be repaired, where tiling is present.
- Exterior and interior paintwork in relatively poor condition. Some walls need repainting, some doors need to be re-painted or replaced.
- Generally only stainless steel toilet bowls and some toilet seats missing.
- Generally trough urinals in male toilets.
- Most tiles in fair condition, where present. Concrete floors are generally sealed, although many are stained and require cleaning and resealing.
- Poor ventilation and limited or no natural lighting.

#### Category 5

#### Number of Toilets in Category 5: 25

- Building is 10+ years old.
- Poor condition, with significant works to upgrade required.
- Fittings are generally in poor condition, such as cisterns and paper dispensers, and most need replacing.
- Multiple areas of tile damage need to be repaired/ replaced, where tiling is present, or where floors are concrete, they need cleaning and resealing.
- Externally and/or internally, most walls need repainting, most doors need to be re-painted and/ or replaced.
- Poor ventilation and limited or no natural lighting.

# General condition of our public toilet network

In addition to the specific assessment and categorisation of the public toilet network, the process also highlighted some general features across the network.

The external condition of 67% of public toilets was good with 33% requiring maintenance or an upgrade.

The internal condition of 30% of the public toilets was good and 70% requiring maintenance or an upgrade.

**Graph 3: External condition** 

81% of toilet locations have accessible toilet options to cater for the needs of people with a disability. While this is a positive result, further ancillary work needs to be undertaken to ensure that there is access to the facilities, in the form of accessible parking and/ or accessible pathways, and additional amenities to enable increased community participation (Actions 10 and 16).



#### **Graph 4: Internal condition**

# Recent upgrades

#### **One Tree Beach – Tuross Head**

#### Category 1

- Located near One Tree beach South.
- Access via a concrete path from the nearby sealed parking area. Facilities include an external shower, accessible toilet, 2 female cubicles, one male cubicle and urinal.
- Good lighting and ventilation.

#### Lions Park - Batemans Bay

#### Category 2

- Located west of the bridge on Clyde Street.
- Near the jetty, playground, shops and Clyde river.
- Modern concrete design with natural light and good ventilation.
- Ample carparking adjacent and path. Accessible toilet with baby change table, 2 female cubicles and 2 male cubicles.

#### Surf Beach Reserve - Surf Beach

#### Category 1

- Easy access from Beach Road, close to the beach, playground, sealed parking and the Surf Beach café.
- The 4 female cubicles and 3 male cubicles have shelves and door hooks for convenience and an undercover bench seat outside each of the female and male toilets.
- The design is modern, well ventilated with good lighting.
- This is complemented with two external showers.







# Strategic outcomes

Image: Mural on the public toilet block on Riverside drive, Narooma.



### Strategic focus area one

### Coordinated management and communications

**Strategic outcome one:** Public toilets are well managed. Information, signage and online resources about public toilets is easy to access, timely, relevant and well communicated to the community, with ongoing opportunities for community engagement and feedback.

#### Actions

- Establish and resource a Toilet Facilities team to coordinate and manage the public toilet network, including infrastructure (construction/ renewal/maintenance) and operations.
- 2. Develop and implement a Communications Plan for the public toilet network, including online resources and a review and upgrade of physical signage at/to facilities.
- Update and maintain information about Council's network of 67 public toilets on the National Public Toilet Map.
- Provide opportunities for community engagement and feedback regarding the toilet network.
- 5. Review and improve the reporting processes for maintenance/defect identification and customer requests/complaints.

#### Measures

- Toilet Facilities team established and managed effectively.
- Communications Plan developed and implemented
- National Public Toilet map on Council's website, with Council information updated and maintained.
- Evidence of increased community engagement regarding public toilets.
- Effective reporting and actioning of maintenance/ defect identification and customer requests/ complaints, with evidence of improved customer satisfaction.

21

# Strategic focus area two

### Improved amenity of public toilets

**Strategic outcome two:** Public toilets are upgraded, cleaned and maintained effectively, with targeted, cost-effective improvements implemented, as outlined in the Toilet Improvement Program, resulting in higher standards, a better user experience and improved customer satisfaction.

#### Actions

- Implement Toilet Improvement Program to upgrade Category 4 and 5 facilities to Category 3 or better.
- 7. Review cleaning contracts and update cleaning tender documentation to align with the Toilet Strategy, including increased monitoring of cleaning standards.
- 8. Provide 'Rapid Response' squad to clean and maintain key toilet facilities during identified peak periods and in support of special events.
- 9. Increase provision of soap, air freshener and sanitiser across the toilet network.
- 10. Investigate provision of amenities to support community participation, such as additional baby change tables, external showers at beaches, continence and sharp disposal units.
- 11. Investigate alternative management options for cleaning of facilities.
- 12. Provide additional Master Locksmith Access Keys (MLAK) keyed facilities across the network.

#### Measures

- Higher number of Category 3 or better facilities in the network.
- Cleaning contracts and tender documents reviewed and completed.
- Rapid Response squad operating effectively during peak periods and special events.
- More soap, air freshener and sanitiser in place across the network.
- Provision of additional amenities to support community participation investigated.
- Alternative management options for cleaning investigated.
- More MLAK key facilities in the network.

## Strategic focus area three

Well-designed public toilets

**Strategic outcome three:** Public toilets are well-designed, safe, inclusive and accessible, with design and upgrade standards outlined and applied. Facilities are sustainable, cost effective, with opportunities for community involvement in place.

#### Actions

- 13. Finalise and apply the draft Public Toilet Upgrade Strategy and Design Guidelines 2023-28 in the design and construction of new public toilets, including consideration of sustainability criteria and sustainable materials.
- 14. Finalise and apply the draft Design Standards for Public Conveniences in the design, construction and renewal of public toilets.
- 15. Consider inclusion of sustainability and cost saving measures in existing facilities, including water saving fittings, solar panels and removal of outdated infrastructure and fixtures.
- Create easy to access, inclusive toilets, with consideration of ancillary infrastructure (pathways, parking, lighting), and provision of more accessible and gender-neutral facilities.
- 17. Investigate opportunities to work with the community on public art and beautification projects in and around public toilets.

#### Measures

- Draft Public Toilet Upgrade Strategy and Design Guidelines 2023-28 finalised and implemented.
- Draft Design Standards for Public Conveniences finalised and implemented.
- Additional sustainability and cost saving measures installed.
- More accessible, inclusive facilities are in place across the network.
- Increase in public art and beautification projects at public toilet facilities.

# Strategic focus area four

### Strategic provision of public toilets

**Strategic outcome four:** The location of new public toilets is well planned to meet community needs and there are clear processes and criteria in place for the provision, renewal and decommissioning of public toilets, supported by a consideration of safety and access.

#### Actions

- 18. Review opening hours (daily, weekly, seasonal) across the network.
- 19. Ensure consideration of public toilet provision in proposed open spaces and emerging urban growth areas.
- 20. Develop clear processes and guidelines for determining the provision, renewal and decommissioning of public toilets.
- 21. Review condition and functionality of the public toilet network when all facilities are Category 3 or better.

#### Measures

- Opening hours (daily, weekly, seasonal) across the network reviewed.
- Public toilet provision in open space and emerging growth areas has been considered.
- Processes and guidelines for determining the provision, renewal and decommissioning of public toilets are in place.
- Condition and functionality of the public toilet network has been reviewed once all are at Category 3 or better.

# Appendix

### The public toilet network

Location	Category
Captain Oldrey Park, Elizabeth Drive, Broulee	1
Moruya soccer, Gundary Oval, Campbell Street, Moruya	1
Surf Beach reserve, Beach Road, Surf Beach (car park)	1
One Tree Beach carpark, Clive Court, Tuross Boulevard Van Park, Tuross Head	1
Canty Street, Narooma	2
Tilba Tilba Oval	2
Dalmeny Sports	2
Bodalla Sports oval	2
Ken Rose Park Princes Highway, Narooma	2
Lions Park, Clyde Street, Batemans Bay west of bridge	2
Apex Park, North Narooma	2
Korners Park - North Batemans Bay	2
Sandy Point, off Nelson Parade, Tuross Head	2
Hanging Rock sporting complex (between AFL and RU)	3
Hanging Rock soccer field	3
Bill Smyth Oval Amenities, McMillan Road, Narooma	3
Potato Point Reserve	3
Handkerchief Beach, South Narooma	3
Surf Beach, off Ballingalla Street, Narooma	3
Sandy Place, Long Beach	3
Corrigan's Beach - Batehaven	3
Moruya Showground, Albert Street, Moruya	3

Location	Category
Batemans Bay foreshore, Clyde Street (Innes boatshed) Batemans Bay	3
Quota Park, Riverside Drive, Narooma	3
Surfside sporting complex, Wharf Road, North Batemans Bay	4
Lakeside Drive Marine Facility, South Durras	4
Kingston Place reserve, Tomakin boat ramp, Tomakin	4
South Durras Playground, South Durras	4
Riverside Park, Shore Street, Moruya	4
Quarry Park, North Head Drive, Moruya	4
Jack Buckley Park, Sunpatch Parade, Tomakin	4
Rotary Park, Bluewater Drive, Narooma	4
George Noble Park Dalmeny	4
Rotary Park Dalmeny	4
Lions Park Kianga	4
Hibiscus Close, Maloney's Beach	4
Gundary Oval playground, Moruya (Gundary Sports complex)	4
Bodalla Memorial Hall	4
5 Bate Street, Tilba	4
Apex Park, Vulcan Street, Moruya	4
Russ Martin Park, Shore Street, Moruya	4
Evans Road, Tuross Head	4
Mackay Park toilet (Public) Princes Highway, Batemans Bay	5
Batemans Bay Basketball, Hanging Rock Hall, Beach Road, Batemans Bay	5
South Durras Oval, Durras Drive, South Durras	5
Mogo Sports Field	5
Kyla Park Oval, Hector McWilliam Drive, Tuross Head	5
Hanging Rock Marine Rescue building, Batemans Bay	5
Murramarang, South Durras Boat Ramp, off Banyandah Street, South Durras	5

Location	Category
Nelligen foreshore, Wharf Street, Nelligen, west of Clyde River	5
Preddeys Wharf, Preddeys Wharf Road, South Head, Moruya	5
Narooma Marine centre/Marina, Riverside Drive, Narooma	5
Brierley's Boat Ramp, Bruce Cameron Drive, North Moruya	5
Mossy Boat Ramp, Annetts Parade, Mossy Point	5
Casey's Beach, Batehaven (north)	5
Casey's Beach, Batehaven (south)	5
Surf Club, Heath Street, Broulee	5
Broulee Beach reserve, Coronation Drive, North Broulee	5
Surf Club, Charles Moffitt Drive, South Head, Moruya	5
McWilliam Park, Coila Beach, Tuross Head	5
Lilli Pilli Beach Reserve, Lilli Pilli	5
Albert Ryan Park, Beach Road, Batemans Bay	5
Malua Bay Beach Reserve, George Bass Drive, Malua Bay	5
Lions Park, North Head Drive, Moruya	5
Tomakin Road, Mogo	5
Nata Oval Tourist Information Centre, Princes Highway, Narooma	5
Mosquito Bay boat ramp, George Bass Drive, Lilli Pilli	5

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