

Concealed Leak Concession Application

Water Usage Account Number: _____

Date Account Issued: _____

CHECKLIST - are you eligible?

- The leak was concealed (eg: below ground or under buildings)
Note: Pool leaks, tap leaks, toilet leaks, leaks in an irrigation system and plumbing fixtures are not eligible
- The water usage for the period is greater than 50kL and at least 1.5 times the 3 year average
- The leak has been repaired by a licensed plumber (attach a copy of the plumber's invoice or statement as proof of repair and **must include a meter reading from day of repair**)
- A pressure test of 1500KPa completed in accordance with AS/NZS 3500.1 (Details on invoice)**
- This application is lodged within 60 days of the water usage account being issued
- All sections of this application form have been completed

IMPORTANT- if all requirements above are not met, you may not be eligible for relief under Council's Water Usage Charging Policy.

Applicant details Owner Body Corporate Real Estate Agent

Name: _____

Postal Address: _____

Phone (h): _____ Phone (w): _____ Phone (m): _____

Details of property where leak occurred

Property Address: _____

Leak details (Attach a copy of plumbers invoice or statement including proof of pressure test and meter reading)

Date leak suspected: ___/___/___ Date leak repaired: ___/___/___ Meter Reading after repair: _____ kL

Please provide a brief description and specific location of the leak within the property:

Important information regarding your water leak concession application:

Leak shall mean: The accidental emergence of water at places where it is not intended to emerge, from a crack, crevice or hole within the main water service supply pipe servicing the premises and/or property which has been caused by wear or damage.

Concession WILL NOT be considered for water loss or leakage from fixtures such as:
Internal and external taps; toilet cisterns; hot water systems; plumbing fittings/water pipes which service a sprinkler system or swimming pool.

Concession WILL ONLY be considered for water loss through leakage if the water usage during the billing period was greater than 50kL (50,000L) and at least 1.5 times greater than the average of the water usage of the corresponding meter reading period for the previous three years.

Maximum reduction will be 1,000kL and concession will only be granted once every three years.

I, _____ declare that the above information is correct.

Signature of applicant: _____

Date: _____