

## OUR STORY

A snapshot  
of Eurobodalla  
in 2021



Nelligen

South Durras

**BATEMANS BAY**

Tollgate Islands

Mogo

Guerilla Bay

**Tomakin**

Broulee

Broulee Island

**MORUYA**

Congo

Bingie Bingie Point

Tuross Head

Potato Point

**BODALLA**

Dalmeny

**NAROOMA**

Mt Gulaga

Montague Island

Tilba

**Mystery Bay**

# OUR STORY 2021

Our Story 2021 is a snapshot of Eurobodalla at a point in time; reflecting our social, environmental, economic and governance positions.

It provides a summary for the community to consider in the review of Eurobodalla's Community Strategic Plan, which is undertaken every four years.

Developed with community input, the Community Strategic Plan describes where we want to be in 20 years' time. It is designed to encourage commitment to our future and a sense of common purpose and responsibility. It also assists the new Council to understand the community aspirations.

Our Story is the first phase of the Community Strategic Plan review – information sharing.

Our Story 2021 is arranged according to the vision statements outlined in the Eurobodalla Community Strategic Plan 2017; Friendly, Responsible, Thriving and Proud. Under each category you will find information about what the shire offers and how we feel about life here. All three levels

of government work together to provide services and facilities for the community. We offer these facts and figures to help guide your feedback.

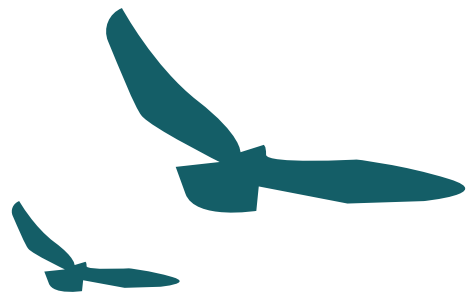
Our Story 2021 was informed by the most recent data available at the time of publication from the following sources:

- Australian Bureau of Statistics, including comparative data for regional NSW and NSW
- Profile id – Eurobodalla community profile and forecast tool
- 2021 Community Satisfaction and Wellbeing research
- Australian Government National Recovery and Resilience Agency Local Area profiles
- SpendMapp
- HealthStatsNSW
- Australia Early Development Census
- Eurobodalla Shire Council reports and publications



# OUR EUROBODALLA

" Eurobodalla is a vibrant community with strong rural and coastal heritage and Indigenous culture "



Eurobodalla is a vibrant community with strong rural and coastal heritage and Indigenous culture. Our local economy is diverse; built around construction, tourism, retail and health industries. Located close to Canberra and Sydney, Eurobodalla offers an alternative to city living.

The Walbanga people of the Yuin Nation are recognised as the first people of our region. The Dhurga speaking Walbanga people have lived in this area for thousands of years and have an enduring custodianship and connection over the land and waterways of Eurobodalla.

Moruya Shire was formed in 1906 after the first elections on 8 December 1906, with E M Mort elected as the first Shire President. In 1954, Eurobodalla Shire was formed and in 2008, Eurobodalla chose its first popularly-elected Mayor, Fergus Thomson OAM.

With 143km of coastline, 83 beaches and four major river systems, Eurobodalla is known as the land of many waters. Over three-quarters of our land area is open space, consisting of 10 national parks and 15 state forests.

In 2020, Eurobodalla's estimated resident population was 38,952. Based on current projections, it is expected to reach more than 45,000 by 2036. Our population is spread along the coastline, in the regional centre of Batemans Bay, the main towns of Moruya and Narooma and smaller villages and rural areas.

Eurobodalla is in the NSW state electorate of Bega. It straddles Australian Government electorate boundaries; Gilmore to the north and Eden-Monaro to the south. Eurobodalla also sits in the Southern NSW Local Heath District.



## CHALLENGING TIMES

We are a resilient community

Fires, floods and a pandemic have formed part of Our Story in recent years. Some indicators throughout Our Story may reflect these extraordinary times, which have impacted all residents in Eurobodalla to varying degrees.

### BLACK SUMMER BUSHFIRES

The 2019-20 Black Summer Bushfires devastated Eurobodalla. More than 271,000 of our 343,000 hectares, or 81% of our shire, was directly fire-impacted. As a community we experienced:

- the tragic loss of three lives
- large loss of native animals and farm stock
- more than 90% of our state forests and national parks burnt
- 501 homes destroyed
- 80 facilities destroyed
- 859 outbuildings destroyed
- 274 houses damaged
- 297 outbuildings damaged and 49 facilities damaged
- substantial damage to public infrastructure, including roads, bridges, water, sewer and telecommunications
- an estimated \$150.3 million in damage to the local economy or 12.8% of the total economy.

In early 2020, our community entered the recovery phase:

- established Bushfire Recovery Centres in Batemans Bay and Narooma, registering 6,000 households and running 14 community meetings, with 500+ attendees
- established the Eurobodalla Bushfire Recovery Support Service providing case managers for over 650 impacted residents
- 67,090 tonnes of bushfire waste to Council landfills
- weed control program well underway
- water and sewer infrastructure repaired
- 309 Development Applications for bushfire rebuilds received within 18 months and 258 approved with an average turnaround time of 36.52 days
- of the 18 damaged or destroyed bridges throughout the shire 15 were rebuilt or repaired within 18 months.
- advocacy to improve resilience of highways, telecommunications, power supply, water supply, evacuation centres, aged care facilities, fuel supply, food supply, plus a purpose built emergency operations precinct.





### MORE NATURAL DISASTERS

Following the fires, Eurobodalla experienced seven more declared natural disasters, with floods in February, July, August, October and December 2020, and March and May 2021.

These events caused extensive and problematic damage to our environment and local road infrastructure. The combined impacts of fire damage and seven floods was particularly significant to the unsealed road network and rural bridges. Some of these roads traverse difficult terrain and unavoidable delays to repairs significantly affected some remote communities and landowners in rural areas.

### COVID-19 PANDEMIC

From March 2020 Eurobodalla, along with the rest of Australia, entered periods of COVID restrictions.

Many impacts were experienced across Eurobodalla including:

- international and interstate travel restrictions
- employment impacts, including job losses, reduction in hours or working from home
- home schooling of students
- cancellation of numerous community events and sporting competitions, creating a loss of community connectedness

The economic impacts for our shire were estimated to reduce our gross regional product by 7.2%, impacting our accommodation and food services and manufacturing sectors the hardest.

**83%** residents reported they were affected by the 2019-20 Black Summer Bushfires

**35%** residents reported they were affected by COVID-19

**33%** residents reported they were affected by storms and flooding events over the past 18 months

Support for local emergency services remained high, with ratings for these services at:

**95%** Importance  
**86%** Satisfaction



# FRIENDLY

We are happy,  
supportive and  
welcoming

A liveable community has pride of place, ease of access, community harmony, and a mobile and healthy population that is encouraged and motivated to participate in community life. There is a feeling of safety and security, a strong and vibrant cultural base and places to relax, study and play which means people are happy with their work life balance.

*Vision Statement, Community Strategic Plan 2017*

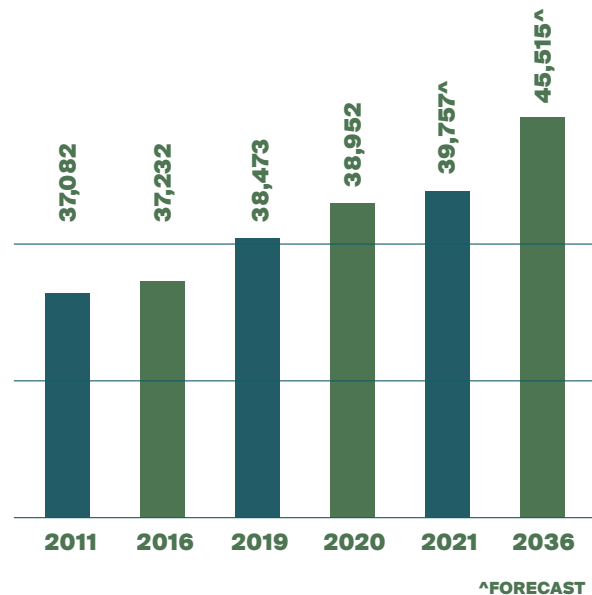


## OUR PEOPLE



**6.8% POPULATION GROWTH  
FROM 2016 TO 2021**

**BETWEEN NOW AND 2036  
OUR POPULATION IS  
EXPECTED TO GROW 14.5%**



## MEDIAN AGE



EUROBODALLA



NSW



AUSTRALIA

**30.4%  
AGED 65+**

**THIS IS EXPECTED  
TO GROW TO 34.1%  
BY 2036**

**55.1%**

**WORKING POPULATION  
(15 - 64), THIS IS  
EXPECTED TO DECREASE  
TO 50.5% BY 2036**

**77.6%**

**BORN IN AUSTRALIA  
(REGIONAL 80.9%,  
NSW 65.5%)**

**5.6%**

**ABORIGINAL OR TORRES  
STRAIT ISLANDER  
(REGIONAL 5.5%,  
NSW 2.9%)**

**28.8%**

**PEOPLE WITH  
A DISABILITY**

**14.8%**

**PEOPLE  
ARE CARERS**

**2,276**

**RECEIVE A DISABILITY  
SUPPORT PENSION**

**714**

**RECEIVE A  
CARER'S PAYMENT**

**8,056**

**RECEIVE AN AGE  
PENSION**

**338**

**RECEIVE A  
SERVICE PENSION**





## HOW WE LIVE



**19.4%  
FAMILIES  
WITH  
CHILDREN**



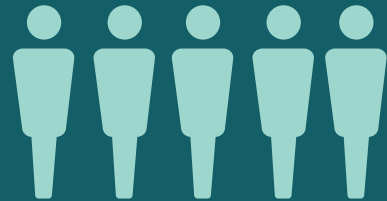
**19.4%**

**36.9%  
COUPLES  
WITH NO  
CHILDREN**



**36.9%**

**2.2% GROUP  
HOUSEHOLDS**



**2.2%**

**31.2% LIVE  
ALONE**



**31.2%**

**10.3 % SINGLE  
PARENT  
FAMILIES**



**10.3%**

**AVERAGE 2.16  
PEOPLE PER  
HOUSEHOLD**



**3.25 PEOPLE  
PER EVERY 1,000  
ARE HOMELESS**



**34.4% OF  
RATEPAYERS  
ARE NON-  
RESIDENTS**



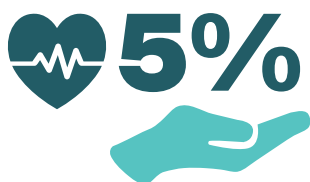
**34.4%**

## OUR HEALTH



**75% RATE  
THEIR HEALTH  
AS GOOD TO  
EXCELLENT**

**75%**  
**GOOD EXCELLENT**



**5% OF PEOPLE  
EXPERIENCE  
PROBLEMS  
ACCESSING  
HEALTH SERVICES**

**OF THESE, 47%  
STATED IT WAS  
DUE TO LACK  
OF SERVICES IN  
EUROBODALLA**

**47%**  
...

**\* NSW GOVERNMENT IS PLANNING  
TO CONSTRUCT A NEW HOSPITAL  
FOR EUROBODALLA**

**TWO LEVEL  
THREE  
HOSPITALS**



**10  
RESIDENTIAL  
AGED CARE  
FACILITIES**



**OFFERING A MIX  
OF LOW CARE,  
HIGH CARE AND  
RESPIRE CARE**



**2,103 HOME CARE  
PACKAGES IN  
THE SOUTHERN  
HIGHLANDS REGION  
(INCLUDING  
EUROBODALLA)**



**54.2% WOMEN  
ATTENDED THEIR  
FIRST ANTENATAL  
VISIT BEFORE 14-  
WEEK GESTATION  
IN EUROBODALLA  
(NSW 77.6%)**



**69.3% OVERWEIGHT  
AND OBESITY  
IN ADULTS IN  
SOUTHERN HEALTH  
DISTRICT  
(NSW 54.2%)**



**25.5% IMMEDIATE  
RISK ALCOHOL  
DRINKING IN  
ADULTS IN  
SOUTHERN  
HEALTH DISTRICT  
(NSW 25.8%)**



**18.3% PEOPLE  
AGED 16 YEARS  
AND OVER IN HIGH  
OR VERY HIGH  
PSYCHOLOGICAL  
DISTRESS  
(NSW 17.7%)**

## OUR SAFETY



**92%**

FEEL SAFE AT HOME AT NIGHT

**93%**

FEEL SAFE IN THEIR NEIGHBOURHOOD DURING THE DAY

**69%**

FEEL SAFE AND PREPARED FOR AN EMERGENCY

**60%**

FEEL THAT MOST PEOPLE CAN BE TRUSTED

**1,530**

INCIDENTS OF CRIME BASED ON 17 MAJOR OFFENCES

**41.5%**

INCREASE IN DOMESTIC VIOLENCE RELATED ASSAULT IN THE PAST 24 MONTHS

CRIME STATISTICS ARE STABLE AND DECREASED OVER THE PAST TWO YEARS, WITH THE EXCEPTION OF ASSAULT - DOMESTIC VIOLENCE RELATED

## OUR ROAD SAFETY



ANNUAL AVERAGE FROM 2016-2020:

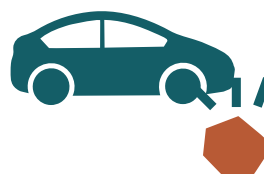
**3.8**

FATAL CRASHES



**24.4**

CRASHES RESULTING IN SERIOUS INJURY



**41.8**

CRASHES RESULTING IN MODERATE INJURY



**11.2**

CRASHES RESULTING IN MINOR INJURY



## OUR LIFESTYLE



**COUNCIL CURRENTLY HAS THE FOLLOWING MAJOR PROJECTS IN PROGRESS:**

**BAY PAVILIONS - A NEW AQUATICE, ARTS AND LEISURE CENTRE**

**MOGO ADVENTURE TRAIL HUB**

**BATEMANS BAY COASTAL HEADLAND WALK**

**COUNCIL MANAGES THE FOLLOWING COMMUNITY INFRASTRUCTURE TO SUPPORT OUR FRIENDLY LIFESTYLE:**

**84.5KM FOOTPATHS**

**49.6KM SHARED PATHWAYS**

**478 BENCH SEATS**

**103 PARKS**

**47 STAND-ALONE PUBLIC TOILETS**

**34 PLAYGROUNDS**

**31 TENNIS COURTS**

**24 SPORTING FIELDS**

**22 BOAT RAMPS**

**11 CEMETERIES**

**11 NETBALL COURTS**

**9 PUBLIC HALLS**

**6 VIEWING PLATFORMS**

**5 SKATE PARKS**

**3 LIBRARIES**

**2 SWIMMING CENTRES**

**75%**

**EXERCISE FOR AT LEAST 30 MINUTES, THREE TIMES A WEEK**



**19%**

**ARE REGISTERED IN A SPORTING CLUB**



**78%**

**VISITED PARKS, PLAYGROUNDS OR SKATE PARKS**

**79%**



**87%**

**VISITED THE BEACH**

**82%**

**OF RESIDENTS PARTICIPATED IN SOME TYPE OF ARTS OR CULTURAL ACTIVITY IN THE LAST 12 MONTHS**

**TOP 3 ACTIVITIES:**

- 1. MOVIES (50%)**
- 2. LIBRARIES (43%)**
- 3. MUSEUMS/ART GALLERIES/ EXHIBITIONS (34%)**

**1 BASIL SELLERS EXHIBITION CENTRE**

**1 EUROBODALLA REGIONAL BOTANIC GARDEN**

## OUR COMMUNITY CONNECTIVITY



# 71%

FEEL THAT  
SOMEONE WILL  
BE THERE IF  
HELP IS NEEDED

# 13.3%

BORN OVERSEAS  
(REGIONAL 11.2%,  
NSW 27.6%)

# 73%

AGREE THEIR  
COMMUNITY  
FEELS LIKE HOME

# 55%

FEEL THAT PEOPLE  
WOULD COME  
TOGETHER TO  
SOLVE A PROBLEM  
IN OUR COMMUNITY

# 38%

OF RESIDENTS  
VOLUNTEER

# 68%

AGREE MY LOCAL  
COMMUNITY  
IS FRIENDLY TO  
NEWCOMERS

# 94%

OF RESIDENTS  
INDICATED THEY  
HAD A GOOD TO  
EXCELLENT LIFE  
IN EUROBODALLA

# 70%

FEEL THAT PEOPLE  
COMING TO LIVE  
HERE FROM OTHER  
COUNTRIES ENRICH  
OUR COMMUNITY'S  
CULTURAL LIFE

# 13.4%

PROVIDE UNPAID  
ASSISTANCE FOR  
A PERSON WITH  
A DISABILITY

# 33%

SAID THEY HAD SEEN  
OR EXPERIENCED  
DISCRIMINATORY  
ATTITUDES IN THE  
LAST YEAR



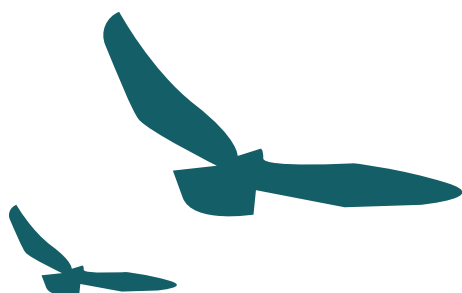
# RESPONSIBLE

We make balanced decisions that benefit current and future generations

A sustainable community is characterised by appreciation of natural surrounds that support our economy and lifestyle. It has responsible planning and management practices to maintain our biodiversity and unique character, and is supported by the actions we agree to, to minimise our impact and make best use of valuable resources.

*Vision Statement, Community Strategic Plan 2017*





## OUR NATURAL ENVIRONMENT

### OUR LAND



**3,422KM<sup>2</sup>**  
OF LAND

**143KM**  
OF COASTLINE

**72%**  
NATIONAL PARK  
AND STATE FOREST

**366**  
HERITAGE-LISTED  
PLACES AND  
BUILDINGS

### OUR LAND USES



**42%**  
CONSERVATION

**31%**  
TIMBER PRODUCTION

**20%**  
AGRICULTURE

**4%**  
URBAN

**3%**  
OTHER

**71%**

CONCERNED ABOUT  
ENVIRONMENTAL PROBLEMS,  
WITH CLIMATE CHANGE,  
POLLUTION AND THE IMPACTS  
OF OVERDEVELOPMENT KEY  
AREAS OF CONCERN

**54%**

CONSIDER THE ENVIRONMENT  
AND BEACHES TO BE THE MOST  
VALUABLE ASPECT  
OF EUROBODALLA

**23**

LANDCARE GROUPS

**1,000+**

VOLUNTEER HOURS  
CONTRIBUTED TO  
ENVIRONMENTAL PROJECTS  
EACH YEAR

**500+**

NEST BOXES INSTALLED FOR  
WILDLIFE HABITAT

**300+**

CATS WEARING BIBS  
TO MINIMISE WILDLIFE  
PREDATION

**91%**

OF BEACH WATER QUALITY  
GRADED GOOD TO VERY GOOD  
OVERALL AT 11 POPULAR  
BEACHES



## OUR WATER



IN 2020-21

**84%**

OF EUROBODALLA RESIDENTS ARE PROVIDED WITH WATER FROM COUNCIL WATER SYSTEMS

**21,825**

WATER CONNECTIONS

**4.9**

BILLION LITRES OF WATER CAPACITY AT DEEP CREEK DAM

**3.6**

BILLION LITRES OF WATER USED EACH YEAR

**9.7**

MILLION LITRES USED EACH DAY, UP TO 24 MILLION LITRES IN PEAK HOLIDAY SEASON

**431**

WATER REBATES ISSUED

**74%**

MAKE AN EFFORT TO REDUCE WATER CONSUMPTION FOR ENVIRONMENTAL REASONS

### WHO USES OUR WATER?

**78% RESIDENTIAL**

**16% COMMERCIAL AND INDUSTRIAL**

**4% INSTITUTIONAL**

**2% RURAL**

## OUR WASTE



IN 2020-21

**48,269**

TONNES OF WASTE TO LANDFILL

**19,985**

TONNES OF RECYCLED MATERIAL

**83.1**

TONNES OF HAZARDOUS WASTE

**47,408**

BINS SERVICED WEEKLY

**79%**

DECIDED TO REUSE SOMETHING RATHER THAN THROWING IT AWAY FOR ENVIRONMENTAL REASONS

**60%**

COMPOSTED AT HOME





## OUR ENVIRONMENTAL ACTIONS



**57%**

TAKE ACTIVE STEPS TO REDUCE FUEL CONSUMPTION AND VEHICLE POLLUTIONS

**91%**

HAVE ENERGY-SAVING LIGHT BULBS INSTALLED

**70%**

HAVE WATER SAVING FIXTURES INSTALLED



COUNCIL MANAGES THE FOLLOWING FACILITIES TO SUPPORT OUR RESPONSIBLE AND SUSTAINABLE COMMUNITY:

**920KM**  
**WATER MAINS**

**15**  
**WATER PUMP STATIONS**

**2**  
**WATER TREATMENT PLANTS**

**19,605**  
**WATER SERVICE CONNECTIONS**

**584 KM**  
**SEWER MAINS**

**137**  
**SEWERAGE PUMPING STATIONS**

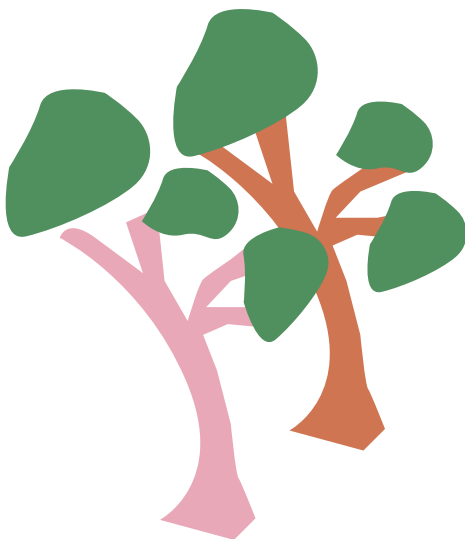
**19,571**  
**CUSTOMERS ON RETICULATED SEWER**

**6**  
**SEWER TREATMENT PLANTS**

**2**  
**WASTE LANDFILL SITES**

**1**  
**WASTE TRANSFER STATION**

**1**  
**WATER STORAGE DAM PLUS ONE IN PROGRESS**



# THRIVING

We are successful and sustainable in growth and development

A productive community works together to enable positive investment and employment opportunities. An innovative, diverse and resilient economy ensures that funding, planning and support for infrastructure and economic development exists to grow and enhance business confidence, market strength and industry diversity.

*Vision Statement, Community Strategic Plan 2017*



## OUR ECONOMY



OUR LOCAL ECONOMY  
IS WORTH

**\$1.68  
BILLION**  
ANNUALLY

**\$922.4  
MILLION**

SPENT IN LOCAL AREA  
OVER THE LAST 12 MONTHS

RESIDENTS SPENT

**\$260.8  
MILLION**

ONLINE OVER THE  
PAST 12 MONTHS

2,963 BUSINESSES  
PROVIDING

**14,552  
JOBS**

**\$37,455**

MEDIAN INCOME

**29%**

OF BUSINESSES  
EMPLOY 1 TO 4 PEOPLE

**2.4%**

OF BUSINESSES  
EMPLOY MORE THAN  
20 PEOPLE

**57.7%**

OF BUSINESSES  
HAVE LESS THAN  
\$200,000 TURNOVER

## OUR TOP 3 PROFESSIONS



**16.7%**

PROFESSIONAL

**14.3%**

TECHNICIANS AND  
TRADE WORKERS

**13.7%**

COMMUNITY AND  
PERSONAL SERVICE  
WORKERS

## OUR TOP 3 EMPLOYING INDUSTRIES

HEALTH CARE AND  
SOCIAL ASSISTANCE

LOCAL  
EMPLOYMENT

**14.9%**

INDUSTRY  
VALUE

**\$157.7M**

RETAIL

LOCAL  
EMPLOYMENT

**14.5%**

INDUSTRY  
VALUE

**\$114.3M**

ACCOMMODATION  
AND FOOD SERVICES

LOCAL  
EMPLOYMENT

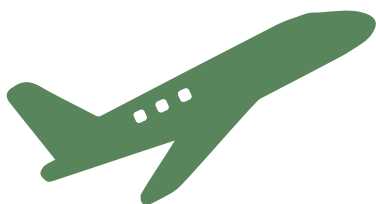
**11.4%**

INDUSTRY  
VALUE

**\$79.4M**



## OUR VISITOR ECONOMY



OUR TOURISM INDUSTRY  
IS VALUED AT OVER

**\$154.8  
MILLION**  
PER ANNUM

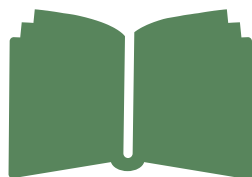
**OVER  
1.2 MILLION**  
VISITORS EACH YEAR

**48%**  
DOMESTIC DAY  
VISITORS

**50%**  
OF VISITOR NIGHTS  
DOMESTIC

**2%**  
OF VISITOR NIGHTS  
INTERNATIONAL

## OUR EDUCATION



**67%**  
FEEL THEY HAVE  
ACCESS TO GOOD EDUCATION

**46.2%**  
HOLD HIGHER EDUCATIONAL  
QUALIFICATIONS  
(REGIONAL 46.3%, NSW 50.4%)

**40.1%**  
HAVE NO QUALIFICATION  
(REGIONAL 41.7%, NSW 39.1%)

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SCHOOLS	PUBLIC	PRIVATE
PRIMARY	8	3
HIGH SCHOOL	3	2

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**11.7%**  
OF CHILDREN CONSIDERED  
DEVELOPMENTALLY  
VULNERABLE (NSW 8.5%)

**24.5%**  
HOLD A VOCATIONAL  
QUALIFICATION  
(NSW 18.1%)

**87.5%**  
OF CHILDREN ATTENDED  
A PRESCHOOL PROGRAM  
(NSW 83.4%)

**13.4%**  
HOLD A BACHELOR  
OR HIGHER DEGREE  
(NSW 23.4%)

**36.3%**  
OF PEOPLE AGED OVER 15  
YEARS HAD COMPLETED  
SCHOOLING TO YEAR 12  
(NSW 52.1%)



## OUR EMPLOYMENT



8% OF HOUSEHOLDS  
EARN OVER  
**\$2,500**  
PER WEEK  
(REGIONAL 14.6%,  
NSW 23.1%)

26.2% OF  
HOUSEHOLDS  
EARN LESS THAN  
**\$650**  
PER WEEK  
(REGIONAL 22.0%,  
NSW 17.8%)

**86.3%**  
OF OUR WORKING  
RESIDENTS ARE  
EMPLOYED LOCALLY

**45%**  
ARE SATISFIED WITH  
THEIR WORK/  
LIFE BALANCE

**7.7%**  
UNEMPLOYMENT RATE  
(REGIONAL 5.9%, NSW 6.2%)

**10.2%**  
OF RESIDENTS CLAIMED  
JOBSEEKER OR YOUTH  
ALLOWANCE PAYMENTS  
IN JUNE 2021  
(REGIONAL 8.1%, NSW 6.1%)

## OUR PROPERTY



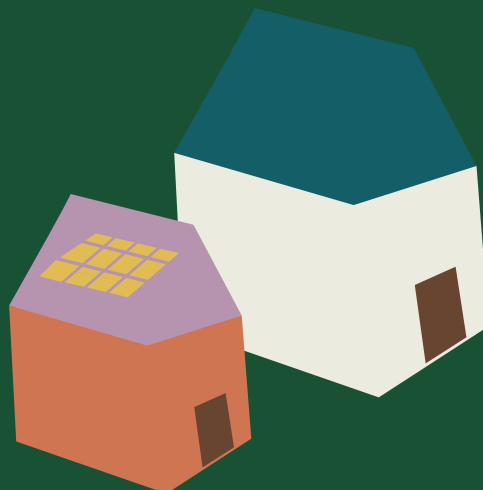
**25,847**  
RATEABLE PROPERTIES

**\$494,905**  
MEDIAN HOUSE PRICE  
(33.2% LOWER THAN NSW,  
0.7% HIGHER THAN REGIONAL)

**\$324,072**  
MEDIAN UNIT PRICE  
(52.1% LOWER THAN NSW,  
17.6% LOWER THAN REGIONAL)

**\$600pw**  
MEDIAN RENT HOUSE  
(REGIONAL \$390, NSW \$465)

**\$330pw**  
MEDIAN RENT UNIT  
(REGIONAL \$330, NSW \$490)



## HOW WE LIVE

**80.3%**

SEPARATE HOUSE  
(REGIONAL 80.2%,  
NSW 64.9%)

**15.7%**

MEDIUM DENSITY  
(REGIONAL 14.3%,  
NSW 17.9%)

**0.6%**

HIGH DENSITY  
(REGIONAL 2.5%,  
NSW 5.3%)

**3%**

CARAVANS, CABINS  
AND OTHER (REGIONAL  
3%, NSW 1.9%)

IN A RECENT SURVEY, RESIDENTS WERE MOST CONCERNED ABOUT THE GROWTH OF THE AREA IN 10 YEARS' TIME, PARTICULARLY THE AVAILABILITY OF HOUSING AND EMPLOYMENT TO KEEP PEOPLE IN THE AREA AND SERVICES/FACILITIES TO MATCH GROWTH.

HOUSEHOLD  
SIZE

(ONE PERSON)



**31%**

EUROBODALLA  
28% REGIONAL  
24% NSW

HOUSEHOLD  
SIZE

(TWO PERSON)



**43%**

EUROBODALLA  
36% REGIONAL  
32% NSW

HOUSEHOLD  
SIZE

(THREE  
PERSON)



**11%**

EUROBODALLA  
14% REGIONAL  
16% NSW

HOUSEHOLD  
SIZE

(FOUR PERSON)



**9%**

EUROBODALLA  
13% REGIONAL  
16% NSW

HOUSEHOLD  
SIZE

(FIVE PERSON)



**6%**

EUROBODALLA  
9% REGIONAL  
11% NSW



## OUR INFRASTRUCTURE



### 72.1%

USE A PRIVATE VEHICLE  
TO TRAVEL TO WORK  
(REGIONAL 73.4%, NSW  
62.1%)

### 0.7%

USE PUBLIC TRANSPORT  
TO TRAVEL TO WORK  
(REGIONAL 1.8%, NSW  
13.7%)

### 77%

OF HOUSEHOLDS HAD  
AT LEAST ONE PERSON  
ACCESS THE INTERNET  
FROM THE HOME



COUNCIL MANAGES THE  
FOLLOWING TRANSPORT  
ASSETS TO SUPPORT OUR  
PRODUCTIVE COMMUNITY:

### 614 KM

### SEALED ROADS

### 404KM

### UNSEALED ROADS

### 110

### BRIDGES

### 149

### CAR PARKS

### 67

### BUS SHELTERS

### 1

### AIRPORT



# PROUD

We build  
community  
spirit and our  
Eurobodalla  
leads the way

A collaborative community is engaged, informed, proactive and involved. It has responsible decision making and a sound financial position supported by capable leaders, functional assets and efficient operations to meet the changing needs of the community.

*Vision Statement, Community Strategic Plan 2017*





## OUR COMMUNITY ENGAGEMENT



### 46%

AGREE THEY HAVE  
OPPORTUNITIES TO HAVE  
A SAY ON IMPORTANT  
LOCAL ISSUES

### 53%

ARE CONFIDENT TO  
SOMEWHAT CONFIDENT  
THAT THEIR SAY  
WILL BE TAKEN INTO  
CONSIDERATION

### 17%

PARTICIPATED IN  
A COMMUNITY  
ENGAGEMENT EVENT

### 20%

CONTACTED A LOCAL  
POLITICIAN OR  
COUNCILLOR

### 13%

LODGED A SUBMISSION  
TO A LEVEL OF  
GOVERNMENT

### 16,067

COUNCIL  
FACEBOOK  
FOLLOWERS

### 2,303

COUNCIL  
INSTAGRAM  
FOLLOWERS

### 89

COUNCIL YOUTUBE  
SUBSCRIBERS

IN 2020-21:

7 ADVISORY  
COMMITTEES

## OUR COMMUNITY SATISFACTION



### 78%

ARE VERY SATISFIED TO  
SOMEWHAT SATISFIED  
WITH COUNCIL'S OVERALL  
PERFORMANCE

### 76%

ARE VERY SATISFIED TO  
SOMEWHAT SATISFIED THAT  
THE SERVICES COUNCIL  
DELIVERS ARE PROVIDING  
VALUE FOR MONEY

IN 2020-21:

### 10,701

ITEMS OF  
CORRESPONDENCE,  
87% RESPONDED  
TO WITHIN 14 DAYS

### 12,078

CUSTOMER SERVICE  
REQUESTS, 90.7% CLOSED  
WITHIN ALLOCATED  
TIMEFRAMES

### 62,151

CALLS MADE TO  
COUNCIL'S MAIN LINE



## OUR LONG TERM VISION



**64%**

AGREE THEY FEEL  
OPTIMISTIC ABOUT  
EUROBODALLA'S FUTURE

**76%**

AGREE THEY HAVE A  
RESPONSIBILITY TO  
CONTRIBUTE TO THE  
COMMUNITY THEY LIVE IN

## OUR LOCAL GOVERNMENT



**79.4%**

TURNOUT AT 2016  
LOCAL GOVERNMENT  
ELECTIONS

**60%**

AGREE THEY HAVE THE  
OPPORTUNITY TO VOTE  
FOR A TRUSTWORTHY  
CANDIDATE IN LOCAL  
ELECTIONS

**58**

SPEAKERS IN PUBLIC  
FORUM AND PUBLIC  
ACCESS AT COUNCIL  
MEETINGS IN 2020-21





**6%**

OF COMMUNITY SURVEY  
RESPONDENTS ATTENDED  
A COUNCIL MEETING IN THE  
PAST YEAR

**2,040**

VIEWS OF ONLINE COUNCIL  
MEETINGS DURING 2020-21

**3.6%**

OF REVENUE COLLECTED  
FROM THE COMMUNITY BY  
ALL LEVELS OF GOVERNMENT  
IS COLLECTED IN THE  
FORM OF RATES BY LOCAL  
GOVERNMENT

#### COUNCIL DONATIONS TO COMMUNITY GROUPS EACH YEAR

2016-2017

**\$205,470**

2017-2018

**\$147,765**

2018-2019

**\$296,740**

2019-2020

**\$159,312\***

\* SOME EVENTS WERE  
CANCELLED DUE TO COVID-19

#### COUNCIL'S ONGOING ADVOCACY EFFORTS ACHIEVE STRONG OUTCOMES, RECEIVING THE FOLLOWING GRANT FUNDING FOR OUR COMMUNITY:

2016-17

**\$26.3M**

2017-18

**\$21.3M**

2018-19

**\$33.4M**

2019-20

**\$26.1M**



## Acknowledgement of Country

Eurobodalla Shire Council recognises Aboriginal people as the original inhabitants and custodians of all land and water in the Eurobodalla and respects their enduring cultural and spiritual connection to it.

## HOW TO CONTACT US

Customer Service Centre  
89 Vulcan Street, Moruya  
Monday to Friday, 8.30am to 4.30pm

**Phone** 02 4474 1000

For after-hours emergencies call 1800 755 760

**Fax** 02 4474 1234

**Mail** PO Box 99, Moruya NSW 2537

**Email** [council@esc.nsw.gov.au](mailto:council@esc.nsw.gov.au)

**Web** [www.esc.nsw.gov.au](http://www.esc.nsw.gov.au)

**Councillors** See contact details on our website, or call us for a list.

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